

## Individual Telecare for life

### What do I need?

A modern telephone socket with an electric socket within 2 metres. Keyholders - people that you know who would be willing to be contacted if you needed any assistance. If you don't have anyone to help we can find a solution.

### It's easy to join, just call 0845 601 8523

We provide a range of services to meet individual needs. To get started you will need:

#### Cost per week

#### Economy pack

Alarm unit, pendant and monitoring service.

£3.14

We strongly recommend you buy a keysafe to allow your contact, or the emergency services, to get to you quickly in an emergency. Ask us for more details.

An additional sensor can be added for a small charge.

The unit is easy to install yourself, or we can arrange for one of our friendly installation team to visit and do it for you. We also have a range of flood, intruder or smoke detectors you may wish to think about.

### Registration and set-up charge

Postal – installed by you **£30**

Installed by us **£105**

Package and extra sensors installed by us **£115**

Please note that prices are net and if you do not have a long term illness or disability you will have to pay VAT.

## Did you know?

### In a typical month:

- We called a doctor or district nurse to attend 517 times
- We called the emergency services 1576 times
- We arranged assistance for 875 clients who had fallen
- We offered friendly reassurance to 4809 vulnerable people

If you would like more information or to arrange a telecare package call

# 0845 601 8523

This leaflet is available in audio form (English and other languages) or in large print on request.

Language line - Information from Invicta Telecare can be provided in other languages. Call **01732 781966**

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# If you have a fall at home, who'll be there for you?

## We will.

Telecare – a life saving service from as little as **45p per day**

Every minute of every day  
**Invicta we trust**



Over **95,000 people** across the **country** are **cared** for by **Invicta Telecare**. Every one of them has the **peace of mind** that comes with knowing that **help is at hand** if they need it, **24 hours** a day, **seven days** a week.



## 99% Satisfaction

Our service means you can live in your own home, secure in the knowledge that help is just a fingertip away. In a recent survey Invicta Telecare received an outstanding 99% satisfaction rating from our customers, putting us right at the forefront of professional telecare.

The alarm unit works alongside a telephone. If you feel unwell, have a fall or any other problem, all you do for help is push a button, either on your wrist or a neck pendant. The unit automatically connects you to our experienced telecare team.

Sometimes just someone to listen and reassurance are all that's needed, or we may call a chosen keyholder or a family member and ask them to pop in to check on you. If necessary we will call the emergency services.

You can speak to our team via the powerful alarm unit from as far as 50 metres away, even in the garden in some cases! If you're unable to speak we will still know from our records who is calling and will instantly arrange help.

The unit can be fitted to any telephone point near to an electric wall socket, or a battery-operated model is also available.

“ The alarm saved my life. If the ambulance hadn't got here quickly I could have died or suffered serious brain damage. ”



Tyntec unit\*

“ When my mother pressed her alarm the response from Invicta was immediate and excellent, the prompt help she received ensured she was transferred to hospital for help, also family members were contacted enabling my brother to join my mother at the hospital without delay. ”

\*example of one of our telecare units.