

**Handyperson, gardening,
decorating, adaptations, repairs,
advice and information**



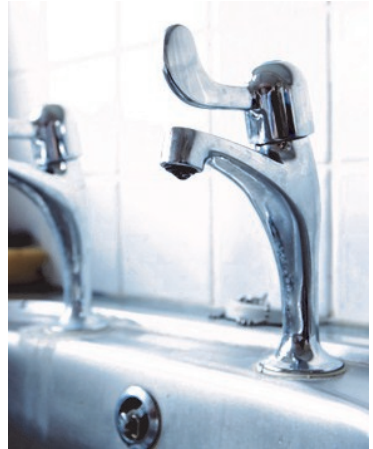
Services available in Southend-on-Sea

Papworth Trust works in partnership with Southend-on-Sea Borough Council to provide services for vulnerable people.

Handyperson service

Practical support for minor repairs and adaptations to your home

- Fitting key safes
- Grab and stair rails
- Putting up shelves
- Small plumbing jobs
- Putting up curtain rails
- Fitting locks and bolts
- Hanging pictures
- Floor coverings
- Smoke detectors
- Temporary ramps
- Home safety checks
- Minor carpentry work ...and more.



Who qualifies for the subsidised rate?

People who are:

- over **60** years old, or
- disabled, or
- vulnerable.

The service is available to home owners and tenants. Please note that there are some limitations on the work we can do for tenants.

What is the subsidised rate?

The cost of materials that are used, plus a subsidised rate of £13 per hour with a 1 hour minimum charge.*

A free estimate will be given prior to the work being carried out.

If you cannot afford the charge, please contact us as we may still be able to assist you.

What about those who do not qualify?

We can still assist you at non-subsidised rates with:

- free call out and quotes
- fixed price for larger jobs
- minimum 1 hour charge
- discounts available for half day and full day rates.

Please call us for further details and eligibility criteria:



0300 333 6543

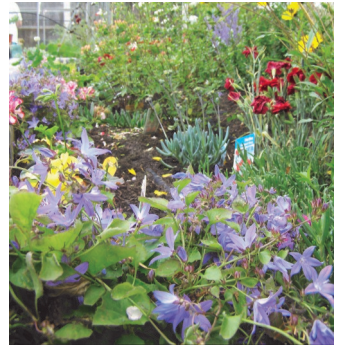
*Removal of waste may incur additional charges . Please contact us for details.

Decorating

Call us to arrange competitive quotes to brighten up your home.

Gardening service

Maintenance, clearance and improvements



Who qualifies for the subsidised rate?

People who are:

- over **75** years old, or
- disabled, or
- at risk of falling due to illness or other factors.

What is this rate?

The cost of materials that are used, plus a subsidised rate of £13 per hour with a minimum charge of 1 hour.*

What about those who do not qualify?

We can still assist you at non-subsidised rates, with:

- free call out and quotes
- fixed price for larger jobs
- minimum 1 hour charge.

Please call us for further details and eligibility criteria:

 **0300 333 6543**

*Removal of green waste may incur additional charges. Please contact us for details.

Information, advice, repairs and adaptations

- Advice, information and guidance on disability and housing related issues
- Enhanced advice service, in partnership with FirstStop, spanning housing, care, finance and rights
- Help with repairs and adaptations
- Support to obtain grants and loans from local authorities and government
- Accessing charitable funding
- Claiming additional benefits
- Information and support on fuel poverty
- Housing options - help to find suitable alternative accommodation to enable independent living
- Technical advice and support
- Accessing approved contractors
- Caseworker service.

Eligibility

Information and advice are available to all residents of Southend-on-Sea.

All other services are available to privately owned or rented households with occupants who are:

- over **60** years old, or
- disabled, or
- eligible for income-related benefits, or
- eligible for community care services due to age, disability, physical or mental illness.

Technical services for all

From preliminary consultation through to project management, which could include:

- design
- quotes
- inspection
- plans
- site supervision
- dispute resolution.

Tailor the service to meet your individual needs by using all or some of the above.

Charges may apply – please contact us for details. See back page for contact information.

Contact Papworth Trust Home Solutions

Handyperson, gardening and decorating:

 **0300 333 6543**

Information, advice, repairs and adaptations:

 **01702 346941**

 Papworth Trust Home Solutions

Unit 1, 225-235 West Road, Westcliff

Essex SS0 9DE

 **homesolutions@papworth.org.uk**

 **www.papworth.org.uk/homesolutions**

About Papworth Trust

Papworth Trust is a leading disability charity. Each year, the Trust supports over 20,000 people from the East of England and beyond through a wide range of services.

To find out more, visit the website:

 **www.papworth.org.uk**



This information is available in other formats and languages on request.