



# Middlesbrough Staying Put Agency

**'AN ADVICE, REPAIR & ADAPTATION SERVICE ENABLING OLDER  
AND DISABLED PEOPLE TO STAY IN THEIR HOME'**

# Middlesbrough Staying Put Agency

Many people want to stay in their own homes as they grow older or their life circumstances change.

Working with Social Care and other organisations, the Staying Put Agency provides a service to help older people, people of all ages with disabilities and those who are otherwise vulnerable to remain and live more independently in their own homes. We aim to remove the stress of organising repairs and adaptations by supporting customers throughout the process.

## **WHAT CAN WE OFFER?**

Advice regarding repairs, improvements or adaptations to their home.

Advice about the availability of financial assistance, and to offer practical help to investigate other sources of funding.

## **HOW CAN WE HELP?**

**Repairs to your home** - if you are over 60 years of age, or are otherwise vulnerable, own your own home and your home is in need of essential repairs.

**Adaptations to your home** - if you have difficulties with day-to-day activities, for example, using bathing, accessing toilet facilities or using the stairs.



Depending on your financial circumstances funding via a grant or loan may be available towards the cost of the repair or adaptation work. Alternatively, you may choose to pay for the work yourself, and for a small administration fee the Staying Put Agency will support you through the process and make sure the work is carried out to a satisfactory standard.



### **WE CAN ALSO:**

- Advise you on benefit entitlement.
- Tell you about any support that may be available to help you live independently in your home.
- Inform you about energy efficiency and home security measures.

### **WE WILL**

- Arrange to visit you in your home, and discuss your needs and offer impartial advice.
- Discuss other difficulties you may be experiencing in your home and how best we can help.
- Finance the work if you are eligible for assistance. If you do not qualify for financial assistance, we can explore other ways of paying for the works.
- Complete any necessary forms.
- Select reliable contractors and liaise with builders on your behalf.
- Provide help and advise on any practical matters whilst the work is in progress.
- Make sure that work has been completed to a high standard before it is paid for.



## IF YOU WOULD LIKE TO HEAR MORE:

Please contact freephone: **0800 5875184**

Or call into

**Middlesbrough House, Corporation Road, Middlesbrough.**

We can provide this information upon request, in an alternative format that meets your needs.

Please contact **01642 726004**

or email [stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk)

يمكننا توفير هذه المعلومات بتنسيق آخر عند الطلب، حسب احتياجاتك.

**01642 726004**

رجاءً اتصل على الرقم

أو أرسلنا على البريد الإلكتروني

[stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk)

我们可以根据请求以符合您的需要的格式提供本信息。

请致电**01642 726004**

或

发送电子邮件至

[stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk) 与我们联系。

हम यह जानकारी आपकी आवश्यकतानुसार एक वैकल्पिक प्रारूप में उपलब्ध करा सकते हैं

कृपया **01642 726004** पर संपर्क करें, या

[stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk) पर ई-मेल करें.

ਬੇਨਤੀ ਕਰਨ ਤੇ, ਅਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਇਕ ਬਦਲਵੇਂ ਫਾਰਮੈਟ, ਜੋ ਤੁਹਾਡੀਆਂ ਜ਼ਰੂਰਤਾਂ ਨੂੰ ਪੂਰਾ ਕਰੇ, ਵਿਚ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ ਹਾਂ।

ਕਿਰਪਾ ਕਰਕੇ ਸੰਪਰਕ ਕਰੋ **01642 726004**

ਜਾਂ ਈਮੇਲ ਕਰੋ

[stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk)

درخواست کرنے پر ہم یہ معلومات ایسے متبادل فارمیٹ میں فراہم کرسکتے ہیں جس سے آپ کی ضرورت کی تکمیل ہوتی ہے۔

براہ کرم رابطہ کریں **01642 726004** یا ای میل کریں

[stayingputagency@middlesbrough.gov.uk](mailto:stayingputagency@middlesbrough.gov.uk)

**Middlesbrough Staying Put Agency**

**Planning and Regeneration**

Civic Centre, PO Box 99,

Middlesbrough, TS1 2QQ



**Making Homes Warm, Safe & Secure**