



Access Care
Live-in Care Specialists

Delivered with
a uniquely personal touch



Judie Tighe – Managing Director

Access Care

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About Us

There's no better way to ensure a loved one is treated with the dignity and respect they deserve, than arranging a live-in carer, and there is no-one better to help you choose that perfect carer than the team at Access Care.

We are a family-run business, and have been connecting people with their perfect live-in carers for more than 20 years.

There's certainly a lot to consider when arranging live-in care, but there's no need to worry. We're here to take care of everything for you!

Through hard work and determination, we have access to the finest self-employed care workers, and importantly, we possess the skill, experience and industry expertise

to match our clients with the ideal person to become their carer.

You'll enjoy the peace of mind that comes with knowing that your loved one is being taken care of by an experienced professional. They'll enjoy an unparalleled flexibility of lifestyle and the highest standard of care – all in the comfort of their own home. It's an ideal situation for everyone and often results in our carers becoming trusted friends and companions to their clients.

"I have always felt able to "pick up the phone" and feel that you and the team would assist me with any problems"

"I felt so reassured that she was with my aunt and so touched by how much care and affection she gave her. We couldn't have had a better carer."

Live-in Care

Live-in care is an alternative to residential care. It is perfectly suited to those who wish to stay in their own home, but need support to do so.

In brief, we introduce expertly qualified live-in care workers who temporarily reside with our client's in their own home providing a high quality care and house-keeping service. Benefits abound; one-to-one care provided by a friendly and familiar face is perhaps the most obvious; retaining independence, the flexibility to do as you wish when you wish, companionship, nutritious home-cooked meals, a clean & tidy home, freedom of choice and excellent value for money are just a few others.

Care workers support people in all aspects of their day to day living, helping to maintain independence and quality of life. They assist with a multitude of day to day



tasks such as getting up/going to bed at times to suit, bathing, dressing, mobility assistance, continence management, medication reminders, escorting to appointments and special occasions to name but a few. In brief, they help those in their care to live life.

Whether its breakfast-in-bed at the weekend, home cooked meals with the table set, fresh flowers from the garden each week or having your hair and make-up done just so, our carers are

encouraged to go that extra mile and add unique finishing touches to the care they provide.

We spend time looking for ways to improve life for our clients. Whether helping to care for a much loved pet, accompanying to play Bridge, popping to the pub on a Friday night or helping to prepare the house to receive visitors, there are numerous ways that the care workers make their clients days that little more special.

Why Choose Us?

Our highly skilled, very friendly and professionally qualified office team strives to introduce the perfect live-in carer – one who doesn't just ensure that day-to-day needs are taken care of, but also becomes a trusted companion and friend. Our clients

We specialise in providing our clients with the highest standard of live-in care, delivered with a uniquely personal touch.

and their families are people we care about, not just numbers.

We appreciate the finer details in life and want your family to enjoy the same. We provide both short and long-term care

solutions and are able to start a care package within 24hrs should you need urgent help. On the end of the phone 24/7, we are here to provide our clients with an exemplary service.

Our Clients

We introduce our care workers to anyone over the age of 18!

The majority are caring for our frail/elderly clients and our young adults at home, but some support people at work, others at university too! Our clients live with varying conditions including but not limited to Dementia, MS, Parkinson's, Spinal Injury, Spina Bifida, Learning Difficulties, Stroke, Cancer, Motor Neurone, Huntington's and everything in between.

For many conditions, especially dementia, remaining in your own home, amongst familiar surroundings can be immensely beneficial.

With the support of a live-in carer, it is possible to retain independence and control for a longer period and most importantly continue to live your chosen lifestyle.

Having one-to-one care at home can afford true continuity of care, which is a luxury for all but also proven to be crucial to those



living with dementia. It allows for the care worker to learn preferred routines, to be able to spot triggers that may cause associated problems, to learn how to handle times of distress and anxiety, and to be there, as a familiar face to help connect people with objects and belongings that are around them.

Our carers are all trained to use hoists, manoeuvre wheelchairs and assist clients with transfers, so whether you need specialist support, end of life care or purely housekeeping and companionship we have the carer to suit you.

"To all at Access Care, we really appreciate your care and support in arranging live in carers for our Mother."

"From the moment she arrived, we were impressed with her pleasant manner and her caring attitude. She quickly formed a friendship with my Mother and we found her to be hard-working, flexible and dedicated."



"She is an absolute delight, she is very kind and caring. There is a lovely atmosphere in the home which affords an excellent quality of life."

Our Carers

Our care workers, many of whom have been with us for several years, are as diverse as our clients; varying nationalities, ages, colours and creeds, with their own personality traits and beliefs, yet united by a common purpose – to care for their clients as best they can.

We are fastidious about our registration process and no care worker is called for an interview unless they meet every one of our criteria. Our rigorous process includes: **A full Experience Review, Referencing, Obtaining Criminal Record Checks, Verifying Employment History and Face-to-Face Interviews.** We assess **Language Skills** & understanding, and verify that they have been trained in the following subjects (as a minimum).

Moving & Handling, First Aid, Medication, Safeguarding, Food Hygiene/Nutrition &

Diet, Health & Safety, Personal Care, Dementia Awareness and End of Life Care. **Our care workers are required to refresh their training and come and visit us at least every 24 months to keep their registration.**

We also spend time getting to know each of our care workers allowing their personality to shine. We want to know who they really are - we ensure we talk to them about their **hobbies & interests, their family, education, background, religious preferences, general likes &**

dislikes, and not forgetting their cooking & housekeeping experiences. Once we know them, we develop their 'Care Worker Profile' which we send to our clients so they may select the care worker they want! We need to know them well to make a perfect match!



Making the Perfect Match

We take great pride in the fact that our registration and matching process is efficient and straightforward.

In the first instance, we want to meet our client and their family, so we may get to know exactly what help is required.

Following that meeting, the highly qualified management team dedicates time and effort into the drafting of a care plan that truly reflects the physical, social and emotional needs and wishes of the client. By doing this, the care workers introduced are able to deliver an exacting service as requested by the client and their relatives, which reaches, and often surpasses expectation.

Finishing Touches

We pride ourselves on our attention to detail, making our clients feel special. Each and every one of our clients receives a welcome gift and we are becoming well known for our surprise treats throughout the year too!

By this stage, the Access Care team are perfectly placed to handpick a selection of registered, expertly qualified care workers to present to you for selection. From there, the decision is of course yours. Your care worker will arrive with you when and where you want; quality care beginning from the moment you meet them. Above all else, the aim is to ensure your loved one is treated with dignity and respect.

“If you are looking for a service with a uniquely personal touch, with a promise of dignity and respect for your loved one, and an assurance of true peace of mind for you, then look no further than Access Care.”

“Your response to my plea for help was immediate and reassuring. I fully recommend your company without compromise”.

“She is incredibly wonderful for many reasons some of which are preparing him lovely varied and nourishing meals, encouraging him with his personal hygiene and getting dressed.”



“Nothing was too much trouble day or night. I am deeply grateful.”

Costs

We’ve come to understand that it’s a natural assumption that a full-time, live-in care worker will cost more than residential care. But it’s not quite true...

Here's the good news: live-in care doesn't have to cost more than residential care and in the case of caring for couples, it is by far a more cost effective option.

In fact, Access Care pledges to work with each enquirer on an individual and bespoke basis to ensure you'll pay for the exact level of

care your loved one requires and desires – no more and no less.

As a result, you'll receive quality care that perfectly suits both need and budget. Please call us to see how we can help you find the perfect solution.



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