

Home Improvement Agency Service

It provides advice to help people repair or adapt their property so they can continue living independently in their own homes.

Your HIA caseworker will visit you at home to talk about what repairs or adaptations you want done and give advice on work needed. They can also assess your personal needs and risks, your home and your finances (including checking you're getting the right benefits) and, if necessary, find organisations to help with other problems.

If you decide you want work to go ahead using HIA services, we will:

- List any work that needs to be done and get estimates
- Help you find and apply for funding
- Recommend and contact builders, instruct them and sort out payment
- Check the work while it is being done and after it's finished



Category(ies):	Home maintenance, Home improvement agencies, Handyperson / Odd jobs
Who it is for:	Older, disabled and vulnerable people who are private homeowners or tenants of private landlords.
Cultural aspects:	No.
Where available:	Local service covering: Hastings, Rother (East Sussex).
What it costs:	Our advice service is free. We charge a fee where technical or practical help is given, ranging from plans and specifications to supervising the works. This may be covered in any grant awarded through the local authority.
How to access or apply for it:	If you'd like to talk to someone about how we can help or to arrange an appointment with an HIA caseworker, ring or email Myra Hopkins (as above) or visit us (we recommend you make an appointment first).
Info. updated:	20/02/2012

About the service provider:

Contact info: **in touch HIA Hastings & Rother:** First Floor Offices, Warriar Square Station, St Johns Road, St Leonards on Sea, East Sussex, TN37 6HP.

Telephone: 01424 464 880.

Fax: 01424 464 899.



✉ [Email them](#) 🌐 [Visit their website](#) 📍 [Find them on a map](#)

Parent organisation: [In Touch](#)

Web link: <http://www.housingcare.org/s/link-info-90.aspx>

Providers directory: <http://www.housingcare.org/service/provider-1765-in-touch.aspx>

Contact provider: <http://www.housingcare.org/s/link-info-90.aspx?srw=contact>

Providers website: <http://www.intouchsupport.co.uk>