Southend Careline - (Telecare)

Equipment is provided to support the individual in their home and tailored to meet their needs. It can be as simple as the basic community alarm service, able to respond in an emergency and provide regular contact by telephone. It can include detectors or monitors such as motion or falls and fire and gas that trigger a warning to a response centre staffed 24 hours a day, 365 days a year. As well as responding to an immediate need, telecare can work in a preventative mode, with services programmed to monitor an individual's health or well-being. Often known as lifestyle monitoring, this can provide early warning of deterioration, prompting a response from family or professionals. The same technology can be used to provide safety and security through bogus caller and burglar alarms. Another form of telecare often known as telehealth is designed to complement health care. It works by monitoring vital signs, such as blood pressure, and transmitting the data to a response centre or clinician's computer, where it is monitored against parameters set by the individual's clinician. Evidence that vital signs are outside of 'normal' parameters triggers a response.

Category(ies): Telecare/ Telehealth/ Carelines/ Community alarms

Who it is for: Telecare is a service that enables people, especially older and more vulnerable individuals, to live independently in their own home.

Where available: Local service covering: Southend-on-Sea (Essex).

What it costs: There are several different payment options

How to access or apply for it: For more information about the range of services we offer and to arrange a 'no obligation' demonstration (this means you don't have to have our services if you don't want to). Call us today on 0800 833 160 or e-mail us at careline@seh.southend.gov.uk

Info. updated: 31/07/2018

About the service provider:

Contact info: South Essex Homes: Civic Centre, Victoria Avenue, Southend On Sea, Essex, SS2 6ER.

Telephone: 0800 833 160.

Email them  Visit their website  Find them on a map

Parent organisation: South Essex Homes

Who are they? sehcustomerservices@seh.southend.gov.uk
