Information and Advice Service

Our information and advice team provide free information & advice on a variety of topics by answering over 4000 telephone enquiries a year from older people.

How we can help:

Our information and advice team can help you find help at home, with safety and security, housing needs, they provide a listening ear, information on care homes, support for carers, help with welfare benefits, care at home and much more.

Factsheets

Age UK has 50 information guides and over 70 factsheets. They are ideal for those who wish to help themselves and provide guidance for those whose work helps older people.

Besides helping older people to claim welfare benefits, our information and advice team provide free information & advice on a variety of topics by answering over 4000 telephone enquiries a year from older people, their relatives and carers. Referrals are also taken from Social Services and health professionals.

Category(ies):
Legal & financial, Financial advice (benefits), Housing options advice, Information / Signposting / Gateway service, Care options advice

Who it is for:
for older people in Surrey

Where available:
Local service covering: Elmbridge, Epsom and Ewell, Guildford, Mole Valley, Reigate & Banstead, Runnymede, Spelthorne, Surrey Heath, Tandridge, Waverley, Woking (Surrey).

How to access or apply for it:
See contact details above

Additional information:

Info. updated: 05/02/2017
**Contact info:**  
**Age UK Surrey:** Rex House, William Road, Guildford, GU1 4QZ.  
**Telephone:** 01483 446627.  
**Fax:** 01483 454 614.

- Email them  
- Visit their website  
- Find them on a map

**Parent organisation:**  
**Age UK Surrey**

Providers website: [http://www.ageuk.org.uk/surrey](http://www.ageuk.org.uk/surrey)