Birmingham CAB - City Centre Office

Birmingham Citizens Advice Bureau provides free, independent, confidential and impartial advice to local residents. We advise on peoples’ rights and responsibilities, and can provide information on a wide range of issues.

- Information & Advice
- Benefits
- Debt
- Consumer
- Work
- Deaf Advice Service
- Health & Disability
- Housing
- Immigration

Category(ies): Financial advice (benefits), Legal advice, Information / Signposting / Gateway service, Financial advice (tax/pensions)

Who it is for: The service is provided for anyone from the Birmingham area to obtain advice.

Where available: Local service covering: Birmingham (West Midlands).

Coventry

What it costs: Our service is free of charge, confidential, independent and impartial. We won’t judge you, persuade you or tell you what you should do – we will listen, explain all the available options to you and support you in the course of action you decide to take.

How to access or apply for it: Call us on 03444 77 1010

Our telephone advice line is staffed by a dedicated team of volunteers and paid staff. It provides a first point of contact for information and guidance on a wide range of matters.

If you need more in-depth advice on, for example, debt or welfare benefits, telephone advice staff will book an appointment for you with an advisor specialising in that area.

Please note that from 2 October 2017, we no longer offer a drop in advice service at our city centre office in Corporation Street.

If you need advice after 2nd October, you may contact us in one of the following ways:

Created: 22/10/2017 23:29:04
By telephone on 03444 77 10 10 (9.30 am – 4.30 pm Monday – Friday)

For debt enquiries only on 0121 214 8367 (9.00 am - 1.00 pm Monday – Friday)
or Email: debthelp@bcabs.cabnet.org.uk

Webchat via www.adviceguide.org.uk
We also provide advice at some GP surgeries. Please ask staff at your surgery to refer you, or call 0121 214 8354

Info. updated: 10/10/2017

About the service provider:

Contact info: Birmingham CAB - City Centre Office: Gazette Buildings, 168 Corporation Street, Birmingham, B4 6TF.
Telephone: 03444 77 10 10.
Fax: 0121 683 6909.

Email them  Visit their website  Find them on a map

Parent organisation: Citizens Advice

Who are they? The Citizens Advice Bureau Service offers free, confidential, impartial and independent advice to solve problems, including debt and consumer issues, benefits, housing, legal matters, employment and immigration. Advisers can help fill out forms, write le

Web link: http://www.housingcare.org/s/link-info-3294.aspx
Contact provider: http://www.housingcare.org/s/link-info-3294.aspx?srw=contact
Providers website: http://www.bcabs.org.uk/