East Sussex Housing Adaptations Support Service

Do you need help to change your home? You may be having difficulty using the bathroom or getting in and out of the bath. Do you need your kitchen adapted or changes made to access your property?

We can support you to:

- Make adaptations to your home to make it more accessible and easier to use
- Apply for grants from the local authority to pay for major work
- Investigate self-funding options
- Plan your scheme and recommend local, vetted contractors to carry out the works
- Link in with local health services and housing options
- Get advice and information on a range of other services that might help you within the local area

We have highly experienced staff to help guide you through every stage of an adaptation or other major works to your home. We offer a free first visit, written estimates and supervision of on-site works. We can help you stay in your home with greater comfort, security and independence.

Our advice and guidance are free and we aim to eliminate the worry of rogue-traders and excessive fees. Our services normally operate Monday–Friday 9am – 5pm.

Category(ies): Home improvement agencies

Who it is for: The East Sussex Housing Adaptations Support Service includes practical support, advice, adaptations and information for older or disabled people to feel safer and independent in their homes.

Where available: Local service covering: Hastings, Rother (East Sussex).

How to access or apply for it: We accept referrals directly from you or via other organisations that may sign post you. Referrals can be made:

- in person at our East Sussex office
- by phone on 0845 600 8697
- by email at Adaptations@familymosaic.co.uk

All referrals should receive a response within 2 working days and if a home visit is required, we aim to visit you within 10 working days.
**Info. updated:** 27/09/2018

**About the service provider:**

**Contact info:**  
**Peabody Trust:** Ocean House 87-89 London Road, St. Leonards-on-Sea, East Sussex, TN37 6DH.  
**Telephone:** 0845 600 8697.

[Email them]  [Visit their website]  [Find them on a map]

**Parent organisation:** Peabody Group

**Who are they?**  
Our new organisation has 55,000 homes and 111,000 residents in London and the South East.

Providers website: [https://www.peabodycareandsupport.org.uk/what-we-do/home-improvement-agencies/](https://www.peabodycareandsupport.org.uk/what-we-do/home-improvement-agencies/)