Wolverhampton Home Improvement Service (WHIS)

What the service offers

We can:

- provide grants or loans to remove hazards from your home, this can include electrical work, roofing, UPVC windows and doors.
- offer a free handyperson Service handyperson service
- offer free gas safety checks and repairs
- provide the option for all works to be carried out by a trusted tradesman approved by Wolverhampton City Council
- offer advice and support in adapting your home including Disabled Facilities Grants
- discuss housing options with you and help you to make choices about your housing needs such as downsizing or moving to another area
- provide help and advice to keep you safe and secure at home
- point you to other organisations, including charities, who could help you
- visit you in your home to look at what improvements could be beneficial to you and advise on alarms and equipment
- give advice and information on energy efficiency and work with you to make your home more energy efficient to reduce bills
- complete inspections after work has been carried out to ensure that you are happy with the service you have received
- talk to you about any additional services that might be available to you
- help you access our Children's Centre Service if you have children living at home under the age of 5 years old and need help with maintenance
- support home owners suffering domestic violence abuse by carrying out minor safety repairs (delivered by The Haven).

**Category(ies):** Information and Options, Housing options advice, Information / Signposting / Gateway service, Home improvement agencies, Handyperson /odd jobs, Safety & security

**Who it is for:** WHIS would love to hear from you if you:

- are a resident of Wolverhampton and
- are aged over 60 and
- are on income related benefits and
- you own your home outright or have a mortgage

We may also be able to help if you:

- are registered disabled (any age) and
- are on income related benefits and
- you own your home outright or have a mortgage

**Where available:** Local service covering: Wolverhampton (West Midlands).

**How to access or apply for it:** To discuss how we could help you please contact:

- E-mail: whis@wolverhampton.gov.uk
- Telephone: 01902 551155 Monday to Friday 8am to 6pm and Saturday 9am to 2pm
- Handyperson Service - handy@wolverhampton.gov.uk

**Info. updated:** 05/02/2017

**About the service provider:**

---

**A leader in information and advice to older people**
**Contact info:**  
**Wolverhampton Home Improvement Service:** Private Sector Housing 2nd Floor, Civic Centre, St. Peters Square, Wolverhampton, West Midlands, WV1 1RP.  
**Telephone:** 01902 551155.

[Email them]  [Visit their website]  [Find them on a map]

**Parent organisation:**  
**Wolverhampton City Council**

Web link: http://www.housingcare.org/s/link-info-10825.aspx  
Contact provider: http://www.housingcare.org/s/link-info-10825.aspx?srw=contact  
Providers website: http://wolverhampton.gov.uk/whis