

Available to:

DOC

Care & Repair England

Should I stay or should I go? : National Programme Evaluation 2002-05	Report	ADV
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EAC

A history of Care Options	Flyer	PUB + PRO + ADV
Housing Advice & Information Services Directory questionnaire Information Services Directory questionnaire	Questionnaire	ADV

ERoSH

Supporting older people in making quality choices	Good practice guide	PUB + PRO + ADV
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Foundations

New Provisions of the Disability Discrimination Act 1st October 2004	Factsheet	PUB + PRO + ADV
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Help the Aged

Care Options Press Release November 2002	Report	PUB + PRO + ADV
Directory of Housing Advice and Information Services for Older People - order form	Order form	PUB + PRO + ADV

Housing Quality Network

Sheltered Housing Workbook	Good practice guide	PRO + ADV
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PDF

20/20 Project

Consultation paper on future housing and care for older people	Questionnaire	PUB + PRO
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Action for Blind People

Attendance Allowance	Leaflet	PUB + PRO + ADV
Did you know	Factsheet	PUB + PRO + ADV
Getting on: A quick reference guide to support services for people who are blind or partially sighted	Booklet	PUB + PRO + ADV
Guiding	Leaflet	PUB + PRO + ADV
i2i	Leaflet	PRO + ADV
Pension Credit for blind and partially sighted pensioners 2004-2005	Factsheet	PUB + PRO + ADV
Registration as blind or partially sighted	Leaflet	PUB + PRO + ADV

Action on Elder Abuse

What is elder abuse?	Leaflet	PUB + PRO + ADV
You're never too old to hurt	Leaflet	PUB + PRO + ADV

ADSS

Public Services for Tomorrows Older Citizens Changing Attitudes to Ageing	Report	PUB + PRO + ADV
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Age Concern (England)

A Brief Guide to Money Benefits	Factsheet	PUB + PRO + ADV
Advance Statements, Advance Directives, & Living Wills	Factsheet	PUB + ADV

Available to:

PDF

Attendance Allowance and Disability Living Allowance	Factsheet	PUB + PRO + ADV
Attendance Allowance in Care Homes	Factsheet	PUB + ADV
Basic Guide to Attendance Allowance & Disability Living Allowance	Factsheet	PUB + PRO + ADV
Buying Retirement Housing	Factsheet	PUB + PRO + ADV
Care Home Funding & Attendance Allowance	Factsheet	PUB + PRO + ADV
Care Homes Closure	Factsheet	PUB + ADV
Carer's Allowance (CA)	Factsheet	PUB + PRO + ADV
Changes to Pension & Benefits Payments	Factsheet	PUB + PRO + ADV
Choice of Accommodation - Care Homes	Factsheet	PUB + ADV
Civil Partnership & Older Same-Sex Couples	Factsheet	PUB + ADV
Consumer Advice : where to get it	Factsheet	PUB
Continuing NHS healthcare, NHS funded registered nursing care and Intermediate Care	Factsheet	PUB + ADV
Crime Prevention for Older People	Factsheet	PUB + PRO + ADV
Dealing with Debt	Factsheet	PUB + ADV
Dealing with Someone's Estate	Factsheet	PUB + ADV
Deferring Retirement Pension : Questions & Answers	Factsheet	PUB + ADV
Dental Care & Older People	Factsheet	PUB + ADV
Direct Payments from Social Services	Factsheet	PUB + PRO + ADV
Disability and Ageing: Your Rights to Social Services	Factsheet	PUB + PRO + ADV
Disability Equipment and How to Get It	Factsheet	PUB + PRO + ADV
Equity Release and income-related benefits from October 2003 onwards	Factsheet	PUB + PRO + ADV
Finding Care Home Accommodation	Factsheet	PUB + ADV
Finding Help at Home	Factsheet	PUB + ADV
Getting Legal Advice	Factsheet	PUB + PRO + ADV
Help from the Social Fund	Factsheet	PUB + PRO + ADV
Help with Continence	Factsheet	PUB + ADV
Help with Health Costs	Factsheet	PUB + PRO + ADV
Help with Heating	Factsheet	PUB + ADV
Help with looking for work or starting your own business	Factsheet	PUB + ADV
Hospital Discharge Arrangements	Factsheet	PUB + ADV
Housing Benefit and Council Tax Benefit	Factsheet	PUB + PRO + ADV
Housing Options	Factsheet	PUB + PRO + ADV
How to get information and advice about your investments	Factsheet	PUB + ADV
How will the new law on age discrimination affect you?	Factsheet	PUB + ADV
Income Support (Minimum Income Guarantee) and the Social Fund	Factsheet	PUB + ADV
Income Tax and Older People	Factsheet	PUB + PRO + ADV
Income-related Benefits: Income and Capital	Factsheet	PUB + ADV

PDF

Available to:

Information about Telephones	Factsheet	PUB + PRO + ADV
Instructions for my next-of-kin and executors upon my death	Factsheet	PUB + ADV
Legal Arrangements for Managing Your Finances	Factsheet	PUB + PRO + ADV
Leisure & Learning	Factsheet	PUB + PRO + ADV
Local Authority Assessment for Community Care Services	Factsheet	PUB + PRO + ADV
Local Authority Charging Procedures for Care Homes	Factsheet	PUB + ADV
Looking for Rented Housing	Factsheet	PUB + PRO + ADV
Making Your Will	Factsheet	PUB + ADV
Moving back to the United Kingdom.	Factsheet	PUB + ADV
Moving Home Checklist	Factsheet	PUB
NHS Services and Older People	Factsheet	PUB + PRO + ADV
Noise and Neighbour Nuisance - What You Can Do	Factsheet	PUB + PRO + ADV
Now you see me...now you don't. How are older citizens being included in regeneration?	Report	PRO + ADV
Older Home Owners - Financial Help with Repairs and Adaptations	Factsheet	PUB + PRO + ADV
Older same-sex couples and benefits	Factsheet	PUB + ADV
Park (Mobile) Homes	Factsheet	PUB + PRO + ADV
Paying for Care & Support at Home	Factsheet	PUB + PRO + ADV
Paying for Care in a Care Home if You have a Partner	Factsheet	PUB + PRO + ADV
Pension Credit	Factsheet	PUB + PRO + ADV
Planning a Holiday	Factsheet	PUB + ADV
Planning for a funeral	Factsheet	PUB + ADV
Planning for Later Life as a Lesbian, Gay Man, Bisexual or Transgendered person	Factsheet	PUB + PRO + ADV
Raising Income or Capital from Your Home	Factsheet	PUB + PRO + ADV
Retiring abroad - what to consider if you are planning to leave the UK	Factsheet	PUB + PRO + ADV
Staying Healthy in Later Life	Factsheet	PUB + ADV
Supporting People - paying for supported accommodation	Factsheet	PUB + ADV
Television Licence Concessions	Factsheet	PUB + PRO + ADV
Tenants Rights	Factsheet	PUB + ADV
The benefits of being an older person - Rights & Concessions	Factsheet	PUB
The benefits of being an older person - rights & concessions	Factsheet	PUB + PRO + ADV
The Council Tax	Factsheet	PUB + PRO + ADV
The Pension Credit - questions and answers	Factsheet	PUB + PRO + ADV
The State Pension	Factsheet	PUB + PRO + ADV
Transfer of Assets and Paying for Care in a Care Home	Factsheet	PUB + PRO + ADV
Travel and Transport	Factsheet	PUB + ADV
Treatment of the Former Home as Capital for People in Care Homes	Factsheet	PUB + ADV
Water Advice	Factsheet	PUB

Available to:

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Your benefits. Your rights	Booklet	PUB + PRO
Your Rights at Work	Factsheet	PUB + ADV

Age Concern (Scotland)

A report on housing support charges and older people	Report	PUB + PRO + ADV
Buying Retirement Housing	Factsheet	PUB + ADV
Dealing with Someone's Estate	Factsheet	PUB + ADV
Direct Payments from social work	Factsheet	PUB + PRO + ADV
Disability and Ageing: Your Rights to Social Services	Factsheet	PUB + ADV
Disability Equipment and how to get it	Factsheet	PUB + PRO + ADV
Elder Abuse & the Law in Scotland	Leaflet	PRO + ADV
Fight The Freeze	Leaflet	PUB + ADV
Help with Heating	Factsheet	PUB + ADV
Hospital Discharge Arrangements	Factsheet	PUB + ADV
Legal Arrangements for Managing Financial Affairs	Factsheet	PUB + PRO + ADV
Local Authority Assessment for Community Care Services	Factsheet	PUB + ADV
Local Authority Charging Procedures for Care Homes	Factsheet	PUB + ADV
Looking for Rented Housing	Factsheet	PUB + ADV
Making Your Will	Factsheet	PUB + ADV
Moving into Rented Housing	Factsheet	PUB + PRO + ADV
NHS Funding for Continuing Care	Factsheet	PUB + ADV
NHS Services and Older People	Factsheet	PUB + ADV
Noise and Neighbour Nuisance - What You Can Do	Factsheet	PUB + ADV
Obtaining and Paying for Legal Advice	Factsheet	PUB + ADV
Older Home Owners - Financial Help with Repairs and Adaptations	Factsheet	PUB + ADV
Paying for Care & Support at Home	Factsheet	PUB + PRO + ADV
Planning for a Funeral	Factsheet	PUB + ADV
Private tenants' rights	Factsheet	PUB + ADV
Property Law Reform & Retirement Housing	Factsheet	PUB + ADV
Rights for council and housing association tenants	Factsheet	PUB + PRO + ADV
Sheltered Housing & Supporting People	Leaflet	PUB + ADV
Should I Move? Housing Choices for Older People	Book	PUB + ADV

Age Concern (Spain)

Exportable Benefits	Factsheet	PUB + ADV
Retiring to Spain	Factsheet	PUB + ADV
What to do in the case of death (in Spain)	Factsheet	PUB + ADV

AIMS

Mediation Information Sheet for Managers of Sheltered & Retirement Housing	Factsheet	PRO + ADV
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Available to:

PDF

Alzheimer Scotland

A brief guide to Free Personal Care & Nursing Care	Leaflet	PUB
About Dementia: some facts and figures	Factsheet	PUB
Alzheimers Disease	Leaflet	PUB + PRO + ADV
Community Care & Assessments	Factsheet	PUB
Direct Payments	Factsheet	PUB
Getting help from your doctor - a guide for people worried about their memory, people with dementia, and carers	Booklet	PUB
Letting go without giving up: continuing to care for the person with dementia	Booklet	PUB
Safety in the home	Factsheet	PUB
Understanding and dealing with challenging behaviour	Factsheet	PUB
What is Dementia	Leaflet	PUB + PRO + ADV
When people with dementia walk - guidance for carers	Factsheet	PUB

Alzheimer's Society

Activities	Factsheet	PUB + PRO + ADV
Communication	Factsheet	PUB + PRO + ADV
Diagnosis and Assessment (Dementia)	Factsheet	PUB + PRO + ADV
Going on Holiday	Factsheet	PUB + PRO + ADV
How Health & Care Professionals can Help	Factsheet	PUB + PRO + ADV
Living Alone	Factsheet	PUB + PRO + ADV
Maintaining skills	Factsheet	PUB + PRO + ADV
Memory Loss in Dementia	Factsheet	PUB + PRO + ADV
Understanding & Respecting the Person with Dementia	Factsheet	PUB + PRO + ADV
Walking about or "wandering"	Factsheet	PUB + PRO + ADV
What if I have dementia?	Factsheet	PUB
What is Alzheimers Disease?	Factsheet	PUB + PRO + ADV

Anchor Trust

"We know best what we need"	Report	PRO
'I never thought I'd be doing this . . .'	Report	PRO
Brighter Futures	Report	PRO
Developing a Housing and Community Care Strategy for Older People: A Do It Yourself Guide	Good practice guide	PRO
Maintaining independence in later life	Booklet	PRO
Not Alone: A Good Practice Guide to working with people with Dementia in Sheltered Housing	Good practice guide	PRO + ADV
Opening up the Resources of Sheltered Housing to the Wider Community	Good practice guide	PRO + ADV
Promoting Well-Being: Developing a Preventive Approach with Older People	Research report	PRO
Retirement Housing : Ownership and Independence	Report	PRO

Available to:

PDF

Staying Put: The Best Move I'll Never Make	Report	PUB + PRO + ADV
The numbers game: black and minority ethnic elders and sheltered accommodation:	Report	PRO
Towards 2000: Designing Housing for Frail Elderly People	Research report	PRO
Using Telecare: Exploring Technologies for Independent Living for Older People	Good practice guide	PRO

Angus Council (Housing)

Sheltered Tenants Information Pack	Booklet	PUB
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ARHM

Supporting People - A Q & A Guide for retirement housing owners	Leaflet	PUB
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Arthritis Care

Food For Thought : a guide to diet for people with arthritis	Booklet	PUB + PRO + ADV
Information for people with arthritis	Booklet	PUB + PRO + ADV
Living with osteoarthritis	Booklet	PUB
Reaching Independence : a guide to living at home for people with arthritis	Booklet	PUB + PRO + ADV
Talk about Pain : how to deal with the pain of arthritis	Booklet	PUB + PRO + ADV

Arthritis Research Campaign

A New Hip Joint	Booklet	PUB
Back Pain	Booklet	PUB
Caring for a person with arthritis	Booklet	PUB
Complementary Therapies & Arthritis	Booklet	PUB
Drugs and Arthritis	Factsheet	PUB
Feet Footwear & Arthritis	Booklet	PUB
Gardening & Arthritis	Booklet	PUB
Introducing Arthritis	Booklet	PUB
Stairlifts and Homelifts	Booklet	PUB
Your home & arthritis	Booklet	PUB + PRO

Association of London Government

Blue Badge Holders	Factsheet	PUB + PRO + ADV
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Audit Commission

Improvement Drivers in Local Authority Housing	Report	PUB + PRO
Older People - implementing telecare	Report	PRO
Older People - independence and well-being	Report	PUB + PRO + ADV

Better Government for Older People

Employment & Work Opportunities for Older People	Periodical	PUB + PRO + ADV
Life Long Learning	Periodical	PUB + PRO + ADV

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PDF

British Heart Foundation

Food Should Be Fun & Healthy	Booklet	PUB + PRO + ADV
Physical Activity & Your Heart	Booklet	PUB + PRO + ADV
Smoking & how To Give Up	Leaflet	PUB + PRO + ADV

British Tinnitus Association

How do I get a hearing aid?	Factsheet	PUB + PRO + ADV
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Care & Repair England

Housing & Older People : time for fresh thinking & new ideas	Leaflet	PRO
In Good Repair	Booklet	PUB + ADV
Should I stay or should I go?	Report	PUB + PRO + ADV
Staying in your Home	Booklet	PUB + ADV

Care Standards Inspectorate for Wales

Regulating Care in Wales : a guide for people using services	Leaflet	PUB + PRO + ADV
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Carers UK

Carers Rights Guide	Leaflet	PUB + ADV
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Charity Commission

The Charity Commission & Regulation	Leaflet	ADV
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Chest Heart & Stroke Scotland

10 Common Questions asked after stroke	Factsheet	PUB + PRO + ADV
Air travel for people affected by chest, heart & stroke illness	Factsheet	PUB

Citizens Advice

Frequently Asked Questions about Housing (Bengali version)	Factsheet	PUB + ADV
Frequently Asked Questions about Housing (Gujarati Version)	Factsheet	PUB + ADV
Frequently Asked Questions about Housing (Punjabi Version)	Factsheet	PUB + ADV

Commission for Racial Equality

Advice & Assistance from the CRE	Leaflet	PUB + PRO + ADV
Ethnic Minorities in Britain	Leaflet	PUB + PRO + ADV
Housing Code: England. Consultation Draft	Good practice guide	PUB + PRO + ADV
The Irish in Britain	Report	PUB + PRO + ADV
The Law, the Duty, & You	Leaflet	PRO + ADV

Community Legal Service

Alternatives to Court: dealing with problems without going to court	Leaflet	PUB + ADV
Buying & Selling Property - your legal rights	Leaflet	PUB + ADV
Community Care : your legal rights	Leaflet	PUB + PRO + ADV
Dealing with Someone Else's Affairs	Leaflet	PUB + ADV

Available to:

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Divorce and Separation	Leaflet	PUB + PRO + ADV
Equal Opportunities : dealing with discrimination	Factsheet	PUB + PRO + ADV
Losing Your Home : dealing with eviction and homelessness	Leaflet	PUB + ADV
Neighbourhood & Community Disputes	Leaflet	PUB + ADV
Problems with Goods and Services : your legal rights	Leaflet	PUB + ADV
Racial Discrimination : your legal rights	Factsheet	PUB + PRO + ADV
Renting & Letting - rights for landlords and tenants	Leaflet	PUB + PRO + ADV
Veterans : rights for former servicemen and women and their families	Leaflet	PUB + PRO + ADV
Welfare Benefits : your legal rights	Leaflet	PUB + PRO + ADV

Counsel & Care

Abuse of Older People	Factsheet	PUB + ADV
Attendance Allowance and Disability Living Allowance	Factsheet	PUB + PRO + ADV
Benefits for Older People at Home	Factsheet	PUB + ADV
Choosing a Care Home: Fees and Funding	Factsheet	PUB + ADV
Community Care - Understanding the System	Factsheet	PUB + PRO + ADV
Community Care Assessment & Services	Factsheet	PUB + PRO + ADV
Continuing Care - should the NHS be paying for your care?	Factsheet	PUB + ADV
Council Tax and Housing Benefit	Factsheet	PUB + PRO + ADV
Direct Payments	Factsheet	PUB + PRO + ADV
Help at Home	Factsheet	PUB + PRO + ADV
Help for Carers	Factsheet	PUB + PRO + ADV
Help with Health Costs	Factsheet	PUB + ADV
Help with Health Problems	Factsheet	PUB + PRO + ADV
Hospital Discharge and Free Health Care in England	Factsheet	PUB + PRO + ADV
Housing Decisions & Options in Later Life	Factsheet	PUB + ADV
In Hospital	Factsheet	PUB + PRO + ADV
Independent Advocacy	Leaflet	PUB + ADV
Making a Complaint about Community Care and NHS services	Factsheet	PUB + ADV
Memory loss, Depression, "Confusion", & Dementia	Leaflet	PUB + PRO + ADV
Moving to England or moving abroad. What about Benefits?	Factsheet	PUB + PRO + ADV
Older People at Risk of Abuse	Factsheet	PUB + ADV
Paying the fees of a Care Home in England	Factsheet	PUB + PRO + ADV
Pension Credit	Factsheet	PUB + PRO + ADV
Preparing for Winter	Factsheet	PUB + PRO
Residents taking risks	Booklet	PRO + ADV
The Brief Care Home Guide	Leaflet	PUB + PRO + ADV
The Complete Care Home Guide	Book	PUB + ADV

Available to:

PDF

The Social Fund for Older People	Factsheet	PUB + PRO + ADV
War Veterans	Factsheet	PUB + PRO + ADV
What to look for in a care home	Factsheet	PUB + ADV
What to look for in a home care agency	Factsheet	PUB + ADV
What to Look for in a Private or Voluntary Registered Home	Factsheet	PUB + ADV
Which Charity?	Factsheet	PUB + ADV
Your Home: How to get it adapted if you are disabled	Factsheet	PUB + ADV
Your Home: How to pay for its maintenance	Factsheet	PUB + ADV
Your Right to Choose a Care Home : your needs or your preference	Factsheet	PUB + PRO + ADV

CSCI

Care homes for older people : national minimum standards	Leaflet	PUB + ADV
Commission for Social Care Inspection : Role & Responsibilities	Leaflet	PRO + ADV
Commission for Social Care Inspectorate : People & Processes	Leaflet	PRO
Social Care Factsheet	Leaflet	PUB + PRO + ADV
the commission & it's work with people who use social services	Leaflet	PUB + ADV
When I get Older	Report	PRO + ADV

DEFRA

Water Metering: Help for People Receiving Benefits or Tax Credits	Factsheet	PUB + ADV
Water Metering: Your New Rights	Factsheet	PUB + ADV

Dementia Voice

At Home with AT (Assistive Technology)	Research report	PUB + PRO + ADV
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Department of Health

Care Homes for Older People - National Minimum Standards	Report	PRO + ADV
Consent - what you have a right to expect. A guide for adults	Leaflet	PUB + ADV
Extra Care Housing for Older People - An introduction for commissioners	Good practice guide	PRO
Extra Care Housing for Older People: an introduction for commissioners	Good practice guide	PRO
Help with Health Costs	Booklet	PUB + ADV
Housing & Community Care Checklist ; summary	Report	PRO
Private Sector Provision of Extra Care Housing	Report	PRO + ADV
Protection of Vulnerable Adults Scheme in England & Wales for care homes & domiciliary agencies: Frequently Asked Questions	Leaflet	PRO + ADV
Protection of Vulnerable Adults Scheme in England & Wales for Care Homes & Domiciliary Care Agencies: A Practical Guide - including changes to the requirement for Criminal Records Bureau Disclosures in certain circumstan	Good practice guide	PRO + ADV
Quality & Choice for Older People's Housing - Strategic Framework	Report	PRO + ADV
Quality & Choice for Older Peoples Housing: A Strategic Framework: Summary	Report	PRO + ADV
Seeking Consent : working with older people	Booklet	ADV
Telecare Implementation Guide	Good practice guide	PRO

Available to:

PDF

The Challenges of Providing Extra Care Housing to People with Dementia	Good practice guide	PRO
Your NHS : Advice, Support and having your say	Leaflet	PUB + ADV

Disability Alliance

Benefits - going into Hospital	Factsheet	PUB + PRO + ADV
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Disabled Living Foundation

Choosing a Mobile Hoist	Factsheet	PRO + ADV
Choosing a Personal Alarm System	Factsheet	PUB + PRO + ADV
Choosing an Overhead Hoist	Factsheet	PRO + ADV
Choosing Household Equipment	Factsheet	PUB + PRO + ADV
Sources of Funding & Obtaining Equipment for Disabled & Older People	Factsheet	PUB + PRO + ADV

Disabled Persons Transport Committee

Who we are and What we do	Leaflet	PUB + PRO + ADV
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DWP

A helping hand	Leaflet	PUB + PRO + ADV
Caring for someone?	Leaflet	PUB + PRO + ADV
Help if you live in a care home	Leaflet	PUB + PRO + ADV
Help if you live in a care home (Arabic Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Bengali Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Chinese Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Gujarati Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Punjabi Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Somali Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Vietnamese Version)	Factsheet	PUB + PRO + ADV
Help if you live in a care home (Welsh language version)	Leaflet	PUB + PRO + ADV
Separated or divorced?	Leaflet	PUB + PRO + ADV
Sick or Disabled	Leaflet	PUB
Social Security Benefit Rates	Booklet	PUB + ADV
What to do after a death in England & Wales	Booklet	PUB + PRO + ADV
What to do after a death in Scotland: social security supplement	Booklet	PUB + PRO + ADV

EAC

A guide to Extra Care Sheltered Housing in England	Directory (general)	PRO + ADV
Care Homes - General Information	Factsheet	PUB + ADV
Care Options - a new future for the care homes industry	Leaflet	PRO
Care Options demo	Report	PUB + PRO + ADV
Care Options is growing	Leaflet	PRO
Care Options questionnaire	Questionnaire	PRO

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Choosing your care home	Leaflet	PUB + PRO + ADV
EAC Care Options - choosing your care home	Leaflet	PUB + PRO + ADV
EAC Care Options - Choosing your care home	Unclassified	PUB + PRO + ADV
EAC Care Options client report sample (Morecambe)	Report	PUB + PRO + ADV
EAC Care Options Report - introductory pages	Report	PUB + ADV
EAC Housing Options client report sample (Bristol)	Report	PUB + PRO + ADV
EAC Housing Options Report - sample	Report	PRO + ADV
EAC publications price list & order form	Flyer	PUB + PRO + ADV
Entertainers' Directory 2005	Book	PRO + ADV
Entertainers' Directory 2005 - order form	Order form	PRO
Entertainers' Directory 2005 - Sampler	Book	PRO
For You & Yours	Leaflet	PUB + PRO + ADV
For you and Yours	Booklet	PUB
Home Improvement Agency Survey questionnaire	Questionnaire	ADV
Housing Options for Older People (HOOP) - A self-assessment form for people wondering whether or not to move home and seeking information on options	Booklet	PUB + PRO + ADV
Housing Options for Older People (HOOP) - Report on a developmental project to refine a housing option appraisal tool for use by older people	Report	PUB + PRO + ADV
HousingCare.org comes of age	Flyer	PRO + ADV
How well does your home suit you? (the mini-HOOP tool)	Leaflet	PUB + PRO + ADV
Key Data Report 2004 - Sampler	Report	PRO
Marketing opportunities with EAC	Flyer	PRO
Paying for care homes (in England)	Factsheet	PUB + PRO + ADV
Paying for care homes (in Northern Ireland)	Factsheet	PUB + PRO + ADV
Paying for care homes (in Scotland)	Factsheet	PUB + PRO + ADV
Paying for care homes (in Wales)	Factsheet	PUB + PRO + ADV
Paying for Residential Care and Nursing Homes	Factsheet	PUB + ADV
Plymouth Guide to care homes for older people	Directory (general)	PUB + PRO + ADV
Private Retirement Housing	Factsheet	PUB + ADV
Questions to Ask about Care Homes	Factsheet	PUB + ADV
Rented Retirement Housing	Factsheet	PUB + ADV
Respite care, short stays and convalescence	Factsheet	PUB + ADV
Statistics on Extra Care Sheltered Housing in England	Research report	PRO + ADV
The Support Charge in Rented Sheltered Housing	Factsheet	PUB + PRO + ADV
Transferring the Ownership of Property	Factsheet	PUB + ADV

EAC Advice Line

Questions to ask yourself if you are considering moving some distance from your current home or abroad	Factsheet	PUB
Residential Licences	Factsheet	PUB + ADV

Available to:

PDF

English Community Care Association

Improving Lives, Improving Life. The findings of a study on the key strategic issues facing the long term care for older people sector	Research report	PRO + ADV
Improving Lives, Improving Life: A Summary	Research report	PRO + ADV

ERoSH

Action on Sheltered Housing - A Checklist for Social Services	Good practice guide	PRO + ADV
Action on Sheltered Housing - Information & checklist for hospital & primary care staff	Good practice guide	PRO + ADV
Checklist for Sheltered & Retirement Housing Providers	Good practice guide	PRO + ADV
Domicillary Care	Good practice guide	PRO + ADV
Sheltered Housing Has Changed - Eight key questions & answers	Good practice guide	PUB + PRO + ADV
Support Plans - A Good Practice Guide	Good practice guide	PRO + ADV
Supporting older people in making quality choices	Good practice guide	PUB + PRO + ADV
Supporting People - a guide and checklist for sheltered housing staff	Leaflet	PRO + ADV

ExtraCare Charitable Trust

Learn more about Asthma	Leaflet	PUB + ADV
Learn More about Cystitis	Leaflet	PUB
Learn more about Diabetes	Leaflet	PUB + PRO + ADV
Take Extra care of Your Bladder	Leaflet	PUB + ADV
Take extra care of Your Bones	Leaflet	PUB + ADV
Take Extra Care of Your Diet	Leaflet	PUB + ADV
Take Extra Care of Your Hearing	Leaflet	PUB + ADV
Take Extra Care of Your Heart	Leaflet	PUB + PRO + ADV
Taking Extra Care of your Blood Pressure	Leaflet	PUB + ADV

Foundations

Advice Note to HIAs : Charging VAT under Supporting People	Factsheet	PRO
Business Planning for Home Improvement Agencies	Good practice guide	PRO
Competency Framework for Management Committees of Home Improvement Agencies	Good practice guide	PRO
Delivering Adaptations	Booklet	PUB + PRO + ADV
Demand Management	Good practice guide	PRO
Energy Efficiency & Fuel Poverty	Booklet	PUB + ADV
Guidance on the use of Self-assessment framework in Supporting People Reviews	Good practice guide	PRO
Health & Safety in Construction - technical services in Home Improvement Agencies	Good practice guide	PRO
Home Improvement Agencies - Delivering Government Strategies across Health, Housing & Social Care	Leaflet	PUB + ADV
Home Improvement Agencies - the Key to Independent Living	Leaflet	PUB + ADV
Identifying & Targeting Vulnerable Groups	Good practice guide	PRO

Available to:

PDF

Performance Framework for Home Improvement Agencies : monitoring and review of supporting people services	Factsheet	PRO
Quality Assessment Framework for Home Improvement Agencies	Booklet	PRO
Risk Assessment & Risk Management	Good practice guide	PRO + ADV
Training & Development ; investing time & resources to improve the effectiveness of your staff	Good practice guide	PRO

Four Seasons Health Care Ltd

Advice on a Stroke	Leaflet	PUB
Advice on Bereavement	Leaflet	PUB
Advice on Dementia & Alzheimer's Disease	Leaflet	PUB
Advice on Diabetes	Leaflet	PUB
Advice on Eyecare	Leaflet	PUB
Advice on Hearing Loss	Leaflet	PUB
Advice on Incontinence	Leaflet	PUB
Advice on Multiple Sclerosis	Leaflet	PUB
Advice on Parkinson's Disease	Leaflet	PUB
Advice on Pressure Care for the Elderly	Leaflet	PUB

FSA

Buying a Funeral Plan	Factsheet	PUB + ADV
Choosing a financial adviser - how keyfacts can help you	Factsheet	PUB
FSA guide to making a complaint about financial services	Booklet	PUB
Introduction to the Financial Services Authority - information for consumers	Factsheet	PUB + ADV
Paying for long-term care	Factsheet	PUB + ADV
Raising money from your home	Factsheet	PUB + ADV
Retiring Soon - what you need to do about your pensions	Factsheet	PUB
What to do when you can't meet your mortgage payments	Factsheet	PUB
You and your money	Factsheet	PUB

Health & Safety Executive

5 Steps to Risk Assessment	Leaflet	PRO
A Guide to Risk Assessment Requirements	Leaflet	PRO
COSHH - A Brief Guide to the Regulations	Leaflet	PRO
Gas Appliances - get it checked, keep it safe (Czech Version)	Leaflet	PUB + ADV
Gas Appliances - get it checked, keep it safe (Turkish Version)	Leaflet	PUB + ADV
Gas appliances - get them checked, keep them safe	Leaflet	PUB
Gas appliances - get them checked, keep them safe (Gujarati Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Polish Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Albanian Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Arabic Version)	Leaflet	PUB + ADV

Available to:

PDF

Gas Appliances - get them checked, keep them safe (Bengali Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Chinese Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Hindi Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Punjabi Version)	Leaflet	PUB + ADV
Gas Appliances - get them checked, keep them safe (Welsh Version)	Leaflet	PUB + ADV
Gas Appliances: get them checked, keep them safe (Urdu Version)	Leaflet	PUB + ADV
Getting to Grips with Manual Handling	Leaflet	PRO
RIDDOR Explained	Leaflet	PRO
Working Alone in Safety	Booklet	PRO

Helen Ogilvy Associates

Evaluation of St Germain's Grange	Good practice guide	PRO
Evaluation of St Germain's Grange - Executive Summary	Good practice guide	PRO

Help the Aged

Age Discrimination in Public Policy : Executive Summary	Report	PUB + PRO + ADV
Attendance Allowance	Leaflet	PUB + PRO + ADV
Avoiding slips, trips & broken hips	Booklet	PUB + ADV
Beating the Blues	Leaflet	PUB + ADV
Bereavement	Leaflet	PUB + ADV
Bereavement Benefits	Factsheet	PUB + PRO + ADV
Better Hearing	Leaflet	PUB + ADV
Better Sight	Leaflet	PUB + ADV
Beware of Bogus Callers	Leaflet	PUB + ADV
Bladder and Bowel Weakness	Leaflet	PUB + ADV
Buying Goods or Services at Home	Factsheet	PUB
Can You Claim It? 12 April 05 - 10 April 06	Leaflet	PUB + ADV
Care Homes	Booklet	PUB + PRO + ADV
Check Your Tax: April 2005 - April 2006	Leaflet	PUB + ADV
Claiming Disability Benefits	Leaflet	PUB + ADV
Coming out of Hospital	Leaflet	PUB + ADV
Community Care	Leaflet	PUB + ADV
Community Care	Factsheet	PUB + ADV
Council Tax 2005-2006	Leaflet	PUB + ADV
Direct Payment of Pension and Benefits	Factsheet	PUB
Directory of Housing Advice and Information Services for Older People	Booklet	PUB + PRO + ADV
Entitlements for the Over 60's	Factsheet	PUB + PRO + ADV
Equipment for Daily Living	Leaflet	PUB + PRO + ADV
Equity Release Schemes	Leaflet	PUB + PRO + ADV

PDF

Available to:

Fight the Flu	Leaflet	PUB
Financial Help from Benevolent Societies	Factsheet	PUB + PRO + ADV
Fire	Leaflet	PUB + ADV
Fitter Feet	Leaflet	PUB + ADV
Gardening	Leaflet	PUB + PRO + ADV
Going into Hospital	Leaflet	PUB + ADV
Health and Ageing	Factsheet	PUB + ADV
Health Benefits	Leaflet	PUB + ADV
Healthy Bones	Leaflet	PUB + ADV
Healthy Eating	Leaflet	PUB + ADV
Help in your home	Leaflet	PUB + ADV
Holidays	Leaflet	PUB + ADV
Home Repairs & Improvements	Factsheet	PUB + ADV
Housing Matters	Booklet	PUB + PRO + ADV
How to make a complaint	Factsheet	PUB
Hypothermia	Factsheet	PUB + PRO + ADV
Individual Savings Accounts	Factsheet	PUB + ADV
Keep Out the Cold	Leaflet	PUB + ADV
Keeping Mobile	Leaflet	PUB + ADV
Leisure Ideas	Leaflet	PUB + PRO + ADV
Living Alone Safely	Booklet	PUB + ADV
Making housing advice work for older people	Report	ADV
Managing your medicines	Leaflet	PUB
Managing Your Savings	Leaflet	PUB + ADV
Neighbours	Leaflet	PUB + ADV
Older Men's Health	Factsheet	PUB + PRO + ADV
Oral Health and Older People	Leaflet	PUB + ADV
Paying for Your Care Home	Leaflet	PUB + ADV
Paying for Your Care: Problems with Funding	Leaflet	PUB + ADV
Pension Book Changes	Factsheet	PUB
Pets	Leaflet	PUB + ADV
Prepaid funeral plans	Factsheet	PUB + ADV
Preventing Falls	Report	PRO
Promoting housing advice services for older people: Directory to be launched 24 November	News article/release	PRO + ADV
Questions on Pensions: April 2005 - April 2006	Leaflet	PUB + PRO + ADV
Residential Care	Leaflet	PUB + ADV
Safety In Your Home	Leaflet	PUB + PRO + ADV

Available to:

PDF

Security in Your Home	Leaflet	PUB + ADV
Sheltered Housing	Leaflet	PUB + ADV
Sheltered Housing & the Resettlement of Older Homeless People.	Research report	PRO
Shingles	Leaflet	PUB + ADV
Staying Steady	Leaflet	PUB + ADV
Step up to Safety	Factsheet	PUB + PRO + ADV
The Older Population	Factsheet	PUB + PRO + ADV
Thinking about Money	Factsheet	PUB + ADV
Top Tips for Finding a Reputable Garden Contractor	Leaflet	PUB + ADV
Welfare Benefits for Carers	Factsheet	PUB + ADV
Welfare Benefits for Carers	Leaflet	PUB + ADV
Your Health Services : where to start	Factsheet	PUB + PRO + ADV
Your Safety; preventing accidents in your home	Leaflet	PUB + ADV
Your Security	Leaflet	PUB + PRO + ADV

HMSO

Domiciliary Care National Minimum Standards : Regulations	Report	PRO
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Homeless Link

Coming of Age : opportunities for older homeless people under Supporting People. Key Findings.	Report	PRO + ADV
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HOPDEV

Delivering housing for an ageing population - Informing housing strategies and planning policies	Report	PRO
Housing Options Advice for Older People : A Self Training Kit for Advisers	Training material	ADV

Housing Corporation

A Charter for Housing Association applicants & residents	Factsheet	PUB + PRO + ADV
Guide to the Right to Acquire	Leaflet	PUB + PRO + ADV
The Big Picture - older people	Report	PRO + ADV
The Housing Corporation's definitions of Housing Association supported housing and housing for older people	Unclassified	PRO

Housing LIN

'Least-use' Assistive Technology in Extra Care	Good practice guide	PRO + ADV
Achieving Success in the Development of Extra Care Schemes for Older People	Good practice guide	PRO + ADV
An Introduction into workforce issues in extra care housing	Factsheet	PRO
An Introduction to Extra Care Housing and Intermediate Care	Factsheet	PRO
Assistive Technology in Extra Care Housing	Good practice guide	PRO + ADV
Commissioning & Funding Extra Care Housing	Good practice guide	PUB + PRO + ADV
Design Principles for Extra Care	Good practice guide	PRO + ADV

Available to:

PDF

Developing and implementing Local Extra Care Housing Strategies	Good practice guide	PUB + ADV
Eco Housing: Taking Extra Care with environmentally friendly design	Factsheet	PRO
Extra Care Housing and older people with functional mental health problems	Factsheet	PRO
Extra Care Housing. What is it?	Factsheet	PUB + PRO + ADV
Extra Care Strategic Developments in East Sussex - Housing LIN Case Study no.2	Good practice guide	PRO + ADV
Extra Care Strategic Developments in North Yorkshire - Housing LIN Case Study no.1	Good practice guide	PRO + ADV
Health Risks & Health Inequalities in Housing: an Assessment Tool	Leaflet	PRO
How to get an Extra Care Programme in Practice - Housing LIN Case Study no.6	Good practice guide	PRO
Least-use Assistive Technology in Dementia Care - Housing LIN Case Study no.3	Good practice guide	PRO
Models of Extra Care & Retirement Communities	Good practice guide	PRO + ADV
New Provision for Older People with Learning Disabilities	Good practice guide	PUB + PRO + ADV
Refurbishing or remodelling sheltered housing ; a checklist for developing extra care.	Factsheet	PRO
Smart Home - A Definition	Factsheet	PUB + PRO + ADV
Supporting Diversity in Tower Hamlets - Housing LIN Case Study no.7	Good practice guide	PRO
Supporting People with Dementia in Extra Care Housing: an introduction to the issues	Factsheet	PRO
Tenancy Issues: Surviving Partners in Extra Care Housing	Good practice guide	PRO + ADV
Thinking about a move : Think about extra care sheltered	Leaflet	PUB + ADV
Village People: A Mixed Tenure Retirement Community - Housing LIN Case Study no.5	Good practice guide	PRO

Housing Ombudsman Service

We may be able to help you	Leaflet	PUB + PRO + ADV
We may be able to help you (Arabic Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Bengali Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Chinese Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Greek Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Gujarati Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Hindi Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Punjabi Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Turkish Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Urdu Version)	Leaflet	PUB + PRO + ADV
We may be able to help you (Vietnamese Version)	Leaflet	PUB + PRO + ADV

Joseph Rowntree Foundation

Calculating operating costs for care homes	Research report	PUB + PRO + ADV
Housing with care for later life - A literature review	Research report	PRO
Internet Access and Online Services for Older People Living in Sheltered Housing	Report	PRO + ADV
Ready, steady... but not quite go - Older home owners and equity release: a review	Report	PUB + PRO + ADV

Available to:

PDF

The needs of older women : services for victims of elder abuse and other abuse	Report	PUB + ADV
Kings Fund		
Care Services Inquiry Interim Report : concerns about care for older Londoners	Research report	PUB + PRO + ADV
Legal Services Commission		
Community Care : your rights to care services	Leaflet	PUB + PRO + ADV
Dealing with Debt	Leaflet	PUB + ADV
Equal Opportunities : dealing with discrimination	Leaflet	PUB + PRO + ADV
Racial Discrimination : your rights	Leaflet	PUB + PRO + ADV
Rights for People with Disabilities : dealing with discrimination	Factsheet	PUB + PRO + ADV
Wills & Probate - dealing with someones affairs when they die	Leaflet	PUB + PRO + ADV
Liverpool City Council		
Sheltered Housing	Report	PUB + ADV
Marie Curie Cancer Care		
Bereavement	Booklet	PUB + PRO + ADV
MIND		
How to .. Cope with loneliness	Leaflet	PUB + PRO + ADV
How to .. Cope with memory loss	Leaflet	PUB + PRO + ADV
Understanding Dementia	Booklet	PUB + PRO + ADV
National Housing Federation		
Housing & Crime - safe as houses	Factsheet	PUB + PRO + ADV
Housing & Health - reducing health inequalities	Factsheet	PRO
Housing Associations : What We Do	Booklet	PUB + PRO + ADV
iN business to support people: the future for supported housing	Report	PRO
Supporting People Knowledge Card - Fairer Charging	Factsheet	PUB + PRO + ADV
National Osteoporosis Society		
Osteoarthritis & Osteoporosis	Factsheet	PUB + PRO + ADV
Osteoporosis	Booklet	PUB + PRO + ADV
National Park Homes Council		
The Park Homes Guide	Leaflet	PUB + ADV
NHFA		
Best practice when placing older people in care homes	Good practice guide	PRO + ADV
Case Studies/ Top Ten Tips	Factsheet	PUB + ADV
Choice and interim finance	Factsheet	PUB + PRO + ADV
Deprivation of Assets	Factsheet	PUB + ADV
Enduring Power of Attorney	Factsheet	PUB + ADV

Available to:

PDF

Inheritance Tax (IHT)	Factsheet	PUB + ADV
L.A. charging procedures	Factsheet	PUB + PRO + ADV
Legal framework	Factsheet	PUB + PRO + ADV
Long Term Care Guide	Brochure (organisation)	PUB + ADV
Long Term Care Guide	Leaflet	PUB + ADV
NHS Nursing Care Contribution	Factsheet	PUB + ADV
Paying for a care home: NHFA Top Ten Tips	Factsheet	PUB + ADV
Treatment of Couples	Factsheet	PUB + PRO
Treatment of property	Factsheet	PUB + PRO + ADV

NIACE

Cultural diversity - responding to the learning needs of older people from black and minority ethnic communities	Report	PUB + PRO + ADV
Learning in Later Life	Factsheet	PRO + ADV
Older people & learning - some key statistics	Report	PRO + ADV

ODPM

Best Value in housing	Factsheet	PUB + PRO + ADV
Best Value in Housing : a guide for tenants and residents	Factsheet	PUB + ADV
Delivering Housing Adaptations for Disabled People: a good practice guide	Good practice guide	PRO
Economics of the Park Homes Industry	Report	PUB + ADV
Fire Safety in the home	Leaflet	PUB + ADV
Get Wheelchair Wise	Factsheet	PUB + PRO + ADV
Guide to User Involvement for Organisations Providing Housing Related Support Services.	Leaflet	PRO
Health & Housing Glossary	Factsheet	PUB + PRO + ADV
HUB Services Made Simple	Leaflet	PUB + PRO + ADV
Kitchen Safety	Leaflet	PUB + ADV
Preparing Older Peoples Strategies	Report	PRO + ADV
Renting rooms in someone's home : a guide for people renting from resident landlords	Booklet	PUB + ADV
Residential Long Leaseholders : a guide to your rights and responsibilities	Booklet	PUB + ADV
Smoke Alarms For The Home	Leaflet	PUB + ADV
Supporting People - a guide to user involvement for organisations providing housing related support services	Report	PRO
Supporting People Directory of Services	Leaflet	PUB + PRO + ADV
The home buyers & sellers guide to the Home Information Pack	Leaflet	PUB + ADV
What is Supporting People?	Leaflet	PUB + PRO + ADV
Your right to buy your home	Booklet	PUB + ADV
Your rights as a council tenant The council tenant's charter	Booklet	PUB + ADV

Available to:

PDF

Office of Fair Trading

Buying a PC	Leaflet	PUB
Care Homes for Older People in the UK	Research report	PUB + PRO + ADV
Congratulations! You have not won a FREE luxury holiday!	Leaflet	PUB
Fair terms for care	Leaflet	PUB + ADV
In Debt? Help Yourself Out!	Leaflet	PUB + PRO + ADV
Older People as Consumers in Care Homes	Report	PRO
Shopping From Home : your distance shopping rights explained	Leaflet	PUB + ADV
Unfair Tenancy Terms	Leaflet	PUB + ADV
Using an Estate Agent to buy or sell your home	Leaflet	PUB + ADV
Your Guide to Private Dentistry : questions to ask	Leaflet	PUB + ADV

Parkinson's Disease Society

Communication & Parkinson's	Factsheet	PUB
Complementary Therapies & Parkinson's	Factsheet	PUB
Drug-Induced Parkinsonism	Factsheet	PUB
Living Alone with Parkinsons	Factsheet	PUB
Parkinson's & Diet	Booklet	PUB
Parkinsonism	Factsheet	PUB

Pavilion

Future Housing for Older People	Article	PRO
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Pensions Service

Occupational Pensions - Your Guide	Booklet	PUB + ADV
Pensioners Guide - England & Wales	Booklet	PUB
Pensioners Guide - Scotland	Booklet	PUB
Pick it up. It's yours.	Leaflet	PUB
Your Guide to Winter Fuel Payments 2005/2006	Booklet	PUB

Publisher - unknown in EAC database

A guide to home security	Leaflet	PUB + PRO + ADV
After a myocardial infarction (heart attack)	Leaflet	PUB + PRO + ADV
Analysis of Ethnicity in the 2001 Census	Report	PUB + PRO + ADV
Angina	Factsheet	PUB
Avoiding Slips, Trips & Broken Hips (Punjabi Version)	Leaflet	PUB + PRO + ADV
Avoiding Slips, Trips & Broken Hips - Guidance for professionals working with older people	Factsheet	PRO + ADV
Avoiding Slips, Trips and Broken Hips	Leaflet	PUB + PRO + ADV
Avoiding Slips, Trips and Broken Hips (Gujarati Version)	Leaflet	PUB + PRO + ADV
Avoiding Slips, Trips and Broken Hips (Urdu Version)	Leaflet	PUB + PRO + ADV

Available to:

PDF

Complaint about the Council? - how to complain to the Local Government Ombudsman	Leaflet	PUB + ADV
Depression in the Elderly	Leaflet	PUB
Domestic Violence : A guide to Civil Remedies and Criminal Sanctions	Booklet	PRO
Focus on Older People	Report	PUB + PRO + ADV
Free Services for gas and electricity customers across the UK	Leaflet	PUB
Healthy Eating	Factsheet	PUB
High Blood Pressure (Hypertension)	Factsheet	PUB
How to beat the Bogus Caller	Leaflet	PUB
Income Tax & Pensioners	Booklet	PUB
Low back pain in adults	Leaflet	PUB + PRO + ADV
Making Decisions : A guide for family & friends	Booklet	PUB
Making Decisions : A guide for social care professionals	Booklet	PRO
Making Decisions : planning ahead for the future	Booklet	PUB + PRO + ADV
Memory and Dementia	Leaflet	PUB
Older People & Accidents	Factsheet	PRO + ADV
Older People, Visual Impairment & Accidents	Factsheet	PRO + ADV
Osteoarthritis	Leaflet	PUB + PRO + ADV
Peace of Mind Whilst you are away	Leaflet	PUB
Preventing Heart Disease & Stroke	Factsheet	PUB
Rates of War Pensions & Allowances 2004 - 2005	Leaflet	PUB + ADV
Research Findings: What makes older people choose residential care and are there alternatives?	Article	PRO + ADV
The Blue Badge Scheme	Leaflet	PUB + ADV
Type 2 Diabetes	Leaflet	PUB + PRO + ADV
User involvement in extra care housing	Factsheet	PRO
Who would look after your finances if you couldn't? Enduring Power of Attorney	Booklet	PUB + ADV
Women & Men in Britain : Pensions & Social Security	Factsheet	PRO + ADV
Working with VDU's	Leaflet	PRO + ADV

Registered Nursing Home Association

"Feeling Special" : Quality Care for Nursing Home Patients	Leaflet	PRO + ADV
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Retirement Housing Group

Planning for Retirement Housing	Good practice guide	PRO
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Ricability

Calling for Help: A guide to community alarms	Booklet	PUB + PRO + ADV
Stay in Touch - A guide to telephones & services for older & disabled people	Booklet	PUB + ADV
Whats New? In products for easier and safer living	Booklet	PUB + PRO + ADV
Wheels within Wheels - a guide to using a wheelchair on public transport	Booklet	PUB + ADV

Available to:

PDF

RNID

All about hearing aids	Booklet	PUB + PRO + ADV
Benefits and services for deaf and hard of hearing people	Leaflet	PUB + PRO
Communication Services for Deaf & Hard of Hearing People	Factsheet	PUB + PRO + ADV
Communication Tips	Factsheet	PUB + PRO + ADV
Deaf and Hard of Hearing People	Leaflet	PUB + PRO + ADV
Disability Discrimination Act 1995 (DDA) - A Guide for Providers of Goods, Facilities & Services	Factsheet	PRO + ADV
Equipment for Deaf and Hard of Hearing People	Leaflet	PUB + PRO + ADV
Introducing British Sign Language	Factsheet	PUB + PRO + ADV
Lipreading & Lipspeaking	Factsheet	PUB + PRO + ADV
Listening Equipment to Help You in Everyday Situations	Factsheet	PUB + PRO + ADV
Living with someone who has a gradual hearing loss	Factsheet	PUB + ADV
Losing your hearing as you get older	Factsheet	PUB + PRO + ADV
The Disability Discrimination Act 1995 (DDA) - A Guide for Deaf & Hard of Hearing Customers	Factsheet	PUB
The facts : what you need to know about hearing aids	Leaflet	PUB + PRO + ADV
The facts: what you need to know about equipment for deaf and hard of hearing people	Leaflet	PUB + PRO + ADV
The NHS Hearing Aid Service	Factsheet	PUB + PRO + ADV
Working with a British Sign Language/English Interpreter	Factsheet	PUB + PRO + ADV
Working with an Interpreter or Communication Guide for Deafblind People	Factsheet	PUB + PRO + ADV

Royal College of Nursing

Impact of low fees for care homes in the UK	Research report	PUB + PRO + ADV
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Scottish Executive - Health Department

National Care Standards - housing support services revised March 2005	Booklet	PUB + PRO + ADV
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Shelter

A Shelter Guide - Housing Benefit	Leaflet	PUB + ADV
A Shelter Guide : Rent Arrears	Leaflet	PUB + ADV
Finding a place to live	Leaflet	PUB + ADV
Private Tenancies - Paying Your Rent. Knowing your rights and accessing help with your rent	Leaflet	PUB + ADV

SITRA

Guide to Supporting People for front line staff	Leaflet	PRO + ADV
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Third Age Employment Network

Key facts on Age Diversity & Employment	Factsheet	PUB + ADV
Work After 60 -choice or necessity, burden or benefit?	Booklet	PUB + ADV

Available to:

PDF

Thomas Pocklington Trust

Helping visually impaired people in their homes: assistive technology	Research report	PUB + PRO + ADV
The housing and support needs of older people with visual impairment	Research report	PRO + ADV

TPAS

Arms Length Management Organisations	Factsheet	PUB + ADV
Choice Based Lettings	Factsheet	PUB + PRO + ADV
Credit Unions	Factsheet	PUB + ADV
Estate Management Boards	Factsheet	PUB + ADV
Jargon Buster : a guide to housing jargon for tenants	Factsheet	PUB + ADV
Secure and Assured Tenancies	Factsheet	PUB + ADV
Tenant Management Co-operatives	Factsheet	PUB + ADV

Victim Support

Burglary	Leaflet	PUB + PRO + ADV
Violence	Leaflet	PUB + PRO + ADV

Volunteering England

Accepting Volunteers from Overseas	Factsheet	PRO + ADV
Accreditation of Voluntary work	Factsheet	PRO + ADV
Finding out about volunteering	Factsheet	PUB + PRO + ADV
From Barriers to Bridges	Leaflet	PRO + ADV
Get it Right from the Start	Booklet	PRO + ADV
Health & Safety for Volunteers	Factsheet	PRO + ADV
National Minimum Wage & Expenses	Factsheet	PRO + ADV
Sample Volunteer Agreements	Factsheet	PRO + ADV
Screening and Police Checking	Factsheet	PRO + ADV
Types of Insurance Policy : which covers volunteers?	Factsheet	PRO + ADV
Volunteer Drivers	Factsheet	PRO + ADV
Volunteering and State Benefits	Factsheet	PRO + ADV
Volunteering Overseas	Factsheet	PRO + ADV
Who is allowed to volunteer?	Factsheet	PRO + ADV

Welsh Assembly Government

Health & Social Care Guide for Wales	Leaflet	PUB + PRO + ADV
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Welsh Local Government Association

The future of sheltered housing in Wales	Report	PUB + PRO + ADV
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Available to:

PPT

PRIAE

Ageing & Ethnicity : BME Elders Housing Needs	Article	PRO
Publisher - unknown in EAC database		
Coming of age : Older Homelessness & Supporting People	Flyer	PRO

Print

Age Concern (England)

A Brief Guide to Money Benefits	Factsheet	PUB + PRO + ADV
A Buyers Guide to Retirement Housing	Book	PUB + PRO + ADV
Attendance Allowance and Disability Living Allowance	Factsheet	PUB + PRO + ADV
Buying Retirement Housing	Factsheet	PUB + PRO + ADV
Care Homes Closure	Factsheet	PUB + ADV
Continuing NHS healthcare, NHS funded registered nursing care and Intermediate Care	Factsheet	PUB + ADV
Crime Prevention for Older People	Factsheet	PUB + PRO + ADV
Dealing with Someone's Estate	Factsheet	PUB + ADV
Developing Services for Minority Ethnic Older People	Report	PRO + ADV
Direct Payments from Social Services	Factsheet	PUB + PRO + ADV
Disability and Ageing: Your Rights to Social Services	Factsheet	PUB + PRO + ADV
Disability Equipment and How to Get It	Factsheet	PUB + PRO + ADV
Equity Release and income-related benefits from October 2003 onwards	Factsheet	PUB + PRO + ADV
Finding Care Home Accommodation	Factsheet	PUB + ADV
Finding Help at Home	Factsheet	PUB + ADV
Getting Legal Advice	Factsheet	PUB + PRO + ADV
Help with Continence	Factsheet	PUB + ADV
Help with Heating	Factsheet	PUB + ADV
Hospital Discharge Arrangements	Factsheet	PUB + ADV
Housing Benefit and Council Tax Benefit	Factsheet	PUB + PRO + ADV
Income Support (Minimum Income Guarantee) and the Social Fund	Factsheet	PUB + ADV
Income Tax and Older People	Factsheet	PUB + PRO + ADV
Income-related Benefits: Income and Capital	Factsheet	PUB + ADV
Information about Telephones	Factsheet	PUB + PRO + ADV
Legal Arrangements for Managing Your Finances	Factsheet	PUB + PRO + ADV
Local Authority Assessment for Community Care Services	Factsheet	PUB + PRO + ADV
Local Authority Charging Procedures for Care Homes	Factsheet	PUB + ADV
Looking for Rented Housing	Factsheet	PUB + PRO + ADV
Making Your Will	Factsheet	PUB + ADV
NHS Services and Older People	Factsheet	PUB + PRO + ADV

Available to:

Print

Noise and Neighbour Nuisance - What You Can Do	Factsheet	PUB + PRO + ADV
Older Home Owners - Financial Help with Repairs and Adaptations	Factsheet	PUB + PRO + ADV
Paying for Care in a Care Home if You have a Partner	Factsheet	PUB + PRO + ADV
Planning a Holiday	Factsheet	PUB + ADV
Planning for a funeral	Factsheet	PUB + ADV
Raising Income or Capital from Your Home	Factsheet	PUB + PRO + ADV
Retiring abroad - what to consider if you are planning to leave the UK	Factsheet	PUB + PRO + ADV
The Age Agenda 2004	Report	PRO + ADV
The Arts and Older People	Unclassified	PRO
The Council Tax	Factsheet	PUB + PRO + ADV
The State Pension	Factsheet	PUB + PRO + ADV
Transfer of Assets and Paying for Care in a Care Home	Factsheet	PUB + PRO + ADV
Travel and Transport	Factsheet	PUB + ADV
Treatment of the Former Home as Capital for People in Care Homes	Factsheet	PUB + ADV

Age Concern (Scotland)

Buying Retirement Housing	Factsheet	PUB + ADV
Dealing with Someone's Estate	Factsheet	PUB + ADV
Disability and Ageing: Your Rights to Social Services	Factsheet	PUB + ADV
Help with Heating	Factsheet	PUB + ADV
Hospital Discharge Arrangements	Factsheet	PUB + ADV
Legal Arrangements for Managing Financial Affairs	Factsheet	PUB + PRO + ADV
Local Authority Assessment for Community Care Services	Factsheet	PUB + ADV
Local Authority Charging Procedures for Care Homes	Factsheet	PUB + ADV
Looking for Rented Housing	Factsheet	PUB + ADV
Making Your Will	Factsheet	PUB + ADV
NHS Funding for Continuing Care	Factsheet	PUB + ADV
NHS Services and Older People	Factsheet	PUB + ADV
Noise and Neighbour Nuisance - What You Can Do	Factsheet	PUB + ADV
Obtaining and Paying for Legal Advice	Factsheet	PUB + ADV
Older Home Owners - Financial Help with Repairs and Adaptations	Factsheet	PUB + ADV
Planning for a Funeral	Factsheet	PUB + ADV
Private tenants' rights	Factsheet	PUB + ADV
Should I Move?	Booklet	PUB + ADV
Should I Move? Housing Choices for Older People	Book	PUB + ADV

Age Exchange

Age Exchanges	Book	PRO
Reminiscence in Dementia Care	Book	PRO

Available to:

Print

The Reminiscence Handbook	Book	PRO
Aid Call		
For Independence and Peace of Mind	Booklet	PUB + ADV
AIMS		
Leasehold Retirement Housing - Your rights and remedies	Booklet	PUB + ADV
Almshouse Association		
Standards of Almshouse Management	Good practice guide	PRO + ADV
Support & Care of Almshouse Residents	Good practice guide	PRO + ADV
ARHM		
Private Retirement Housing: Code of Practice	Booklet	PUB + PRO + ADV
Asra Greater London Housing Association		
The Housing and Care Needs of Asian Elders in London	Report	PRO
Audit Commission		
Home Alone: the role of housing in community care	Report	PRO
Care & Repair England		
In Good Repair	Booklet	PUB + ADV
Care & Repair West Leicestershire		
Adapting Thinking: options offered through a Disabled Persons Housing Service	Report	ADV
Centre for Policy on Ageing		
A Better Home Life - A Code of Practice for residential & nursing home Care	Report	PRO
Owning independence in retirement	Report	PUB + PRO + ADV
Centre for Urban and Regional Studies (CURS)		
Pensioner poverty in the UK	Article	PUB + ADV
Cinnamon Trust		
They All Need Help	Booklet	PUB + ADV
Communities Scotland		
Removing the Barriers : Housing for People with Physical Disabilities	Unclassified	PRO
Contact the Elderly		
Contact the Elderly	Leaflet	PUB + ADV
Counsel & Care		
Attendance Allowance and Disability Living Allowance	Factsheet	PUB + PRO + ADV
Benefits for Older People at Home	Factsheet	PUB + ADV
Care and Support in Very Sheltered Housing	Good practice guide	PRO + ADV

Available to:

Print

Choosing a Care Home: Fees and Funding	Factsheet	PUB + ADV
Community Care - Understanding the System	Factsheet	PUB + PRO + ADV
Community Care Assessment & Services	Factsheet	PUB + PRO + ADV
Help at Home	Factsheet	PUB + PRO + ADV
Help with Health Costs	Factsheet	PUB + ADV
Hospital Discharge and Free Health Care in England	Factsheet	PUB + PRO + ADV
Leisure, Later Life and Homes	Booklet	PRO
Living in Someone Else's Home	Booklet	PRO
Making a Complaint about Community Care and NHS services	Factsheet	PUB + ADV
Not only Bingo	Booklet	PRO
Older People at Risk of Abuse	Factsheet	PUB + ADV
Older People in Control	Booklet	PRO
Paying the fees of a Care Home in England	Factsheet	PUB + PRO + ADV
The Choice is Yours?	Booklet	PRO
The Social Fund for Older People	Factsheet	PUB + PRO + ADV
War Veterans	Factsheet	PUB + PRO + ADV
What to Look for in a Private or Voluntary Registered Home	Factsheet	PUB + ADV

Disabled Living Foundation

Solutions for Independent Living	Booklet	PUB + ADV
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EAC

A guide to Extra Care Sheltered Housing in England	Directory (general)	PRO + ADV
Care Homes - General Information	Factsheet	PUB + ADV
Care Options - a new future for the care homes industry	Leaflet	PRO
Care Options demo	Report	PUB + PRO + ADV
Care Options questionnaire	Questionnaire	PRO
Choosing your care home	Leaflet	PUB + PRO + ADV
EAC publications price list & order form	Flyer	PUB + PRO + ADV
Entertainers' Directory 2005	Book	PRO + ADV
For You & Yours	Leaflet	PUB + PRO + ADV
Home Improvement Agency Survey questionnaire	Questionnaire	ADV
Housing Advice & Information Services Directory questionnaire Information Services Directory questionnaire	Questionnaire	ADV
Housing Options for Older People (HOOP) - A self-assessment form for people wondering whether or not to move home and seeking information on options	Booklet	PUB + PRO + ADV
Housing Options for Older People (HOOP) - Report on a developmental project to refine a housing option appraisal tool for use by older people	Report	PUB + PRO + ADV
How well does your home suit you? (the mini-HOOP tool)	Leaflet	PUB + PRO + ADV
Paying for care homes (in England)	Factsheet	PUB + PRO + ADV

Available to:

Print

Paying for care homes (in Northern Ireland)	Factsheet	PUB + PRO + ADV
Paying for care homes (in Scotland)	Factsheet	PUB + PRO + ADV
Paying for care homes (in Wales)	Factsheet	PUB + PRO + ADV
Paying for Residential Care and Nursing Homes	Factsheet	PUB + ADV
Plymouth Guide to care homes for older people	Directory (general)	PUB + PRO + ADV
Private Retirement Housing	Factsheet	PUB + ADV
Questions to Ask about Care Homes	Factsheet	PUB + ADV
Rented Retirement Housing	Factsheet	PUB + ADV
Respite care, short stays and convalescence	Factsheet	PUB + ADV
Statistics on Extra Care Sheltered Housing in England	Research report	PRO + ADV
Transferring the Ownership of Property	Factsheet	PUB + ADV

ERoSH

Good practice guide for the occupation of guest rooms in sheltered and retirement housing	Good practice guide	PRO + ADV
Performance Indicators for Sheltered Housing: A Good Practice Guide	Good practice guide	PRO + ADV

Eskrigge Social Research

Homing in on housing: a study of housing decisions of people aged over 60	Report	PRO + ADV
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Hanover Housing Association

A Guide for Social Landlords on Measuring Satisfaction Levels of Sheltered Housing Tenants	Good practice guide	PRO
A View of the Future: An evaluation of Hanover residents' experience of extraCare	Research report	PRO + ADV
Care and Repair With Hanover	Film/video	ADV
Evaluating Older Peoples's Housing Needs	Research report	PRO + ADV
Homes for the Third Age: A design guide for extra care sheltered housing	Good practice guide	PRO
Housing Options for Ethnic Elders: Research revealing the views of elders from ethnic minorities concerning available housing options	Research report	PRO + ADV
Sharing in extraCare: An evaluation of Social Service departments' experience of working in partnership to develop extraCare services	Research report	PRO
Steps to Understanding: A good practice guide to working with ethnic minorities	Good practice guide	PRO + ADV

Help the Aged

Attendance Allowance	Leaflet	PUB + PRO + ADV
Beating the Blues	Leaflet	PUB + ADV
Bereavement	Leaflet	PUB + ADV
Bereavement Benefits	Factsheet	PUB + PRO + ADV
Better Hearing	Leaflet	PUB + ADV
Better Sight	Leaflet	PUB + ADV
Beware of Bogus Callers	Leaflet	PUB + ADV
Bladder and Bowel Weakness	Leaflet	PUB + ADV

Available to:

Print

Can You Claim It? 12 April 05 - 10 April 06	Leaflet	PUB + ADV
Check Your Tax: April 2005 - April 2006	Leaflet	PUB + ADV
Claiming Disability Benefits	Leaflet	PUB + ADV
Coming out of Hospital	Leaflet	PUB + ADV
Community Care	Leaflet	PUB + ADV
Council Tax 2005-2006	Leaflet	PUB + ADV
Directory of Housing Advice and Information Services for Older People	Booklet	PUB + PRO + ADV
Equity Release Schemes	Leaflet	PUB + PRO + ADV
Fair Rate for Care for Older People	Unclassified	PRO
Fire	Leaflet	PUB + ADV
Fitter Feet	Leaflet	PUB + ADV
Gardening	Leaflet	PUB + PRO + ADV
Going into Hospital	Leaflet	PUB + ADV
Health and Ageing	Factsheet	PUB + ADV
Health Benefits	Leaflet	PUB + ADV
Healthy Bones	Leaflet	PUB + ADV
Healthy Eating	Leaflet	PUB + ADV
Holidays	Leaflet	PUB + ADV
Housing advice for older people	Report	ADV
Housing Matters	Booklet	PUB + PRO + ADV
Individual Savings Accounts	Factsheet	PUB + ADV
Keep Out the Cold	Leaflet	PUB + ADV
Keeping Mobile	Leaflet	PUB + ADV
Leisure Ideas	Leaflet	PUB + PRO + ADV
Living Alone Safely	Booklet	PUB + ADV
Making housing advice work for older people	Report	ADV
Managing Your Savings	Leaflet	PUB + ADV
Neighbours	Leaflet	PUB + ADV
Older People: Our neglected assets	Report	PUB + ADV
Oral Health and Older People	Leaflet	PUB + ADV
Paying for Your Care Home	Leaflet	PUB + ADV
Paying for Your Care: Problems with Funding	Leaflet	PUB + ADV
Pets	Leaflet	PUB + ADV
Questions on Pensions: April 2005 - April 2006	Leaflet	PUB + PRO + ADV
Safety In Your Home	Leaflet	PUB + PRO + ADV
Security in Your Home	Leaflet	PUB + ADV
Sheltered Housing	Leaflet	PUB + ADV
Welfare Benefits for Carers	Leaflet	PUB + ADV

Available to:

Print

You Need Never Feel Alone	Leaflet	PUB + ADV
Your Guide to Making or Changing Your Will	Leaflet	PUB

HMSO

Moving On, Crossing Divides	Unclassified	PRO + ADV
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HOPDEV

Delivering housing for an ageing population - Informing housing strategies and planning policies	Report	PRO
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Housing 21

Citizenship and Services in Older Age: The Strategic Role of Very Sheltered Housing	Unclassified	PRO + ADV
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Housing Associations Charitable Trust

Housing & Support for People with Dementia	Unclassified	PRO + ADV
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Housing Corporation

What can you expect? As a tenant of a housing association	Factsheet	PUB + PRO + ADV
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Joseph Rowntree Foundation

Care Standards in the Residential Care Sector	Unclassified	PRO
Housing with care for later life - A literature review	Research report	PRO

McCarthy & Stone Developments Ltd

A Better Life: Private Sheltered Housing and Independent Living for Older People	Report	PRO
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move UK

H.O.M.E.S - Opening a door to accessible housing	Brochure (organisation)	ADV
Making Mobility Work	Unclassified	PRO + ADV

NAPA

Developing Community Links : A practice guide for care settings	Good practice guide	PRO
Getting Out And About : A practice guide for care settings	Good practice guide	PRO

National Housing Federation

Standards for housing and support services for vulnerable people	Unclassified	PRO
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Office of Fair Trading

Choosing a Care Home	Booklet	PUB + ADV
Older People as Consumers in Care Homes	Report	PRO

Pavilion

Continuing care retirement communities: Description and an evaluation	Article	PRO
Extra care housing; Getting the facts straight and improving practice	Article	PRO + ADV

Available to:

Print

Policy Press

Social Alarms to Telecare	Book	PRO + ADV
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PRIAE

Minority Elderly Care in Europe	Book	PRO
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PRP Architects

Design For Dementia	Good practice guide	PRO
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Ricability

Adapting Your Home: Ideas and Products to Make Life Easier at Home	Booklet	PUB + ADV
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Easier Living: A Guide for Older and Disabled People Living in London	Booklet	PUB + ADV
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RNIB

Adapting homes : a guide to adapting existing homes for people with sight loss (English & Welsh)	Good practice guide	PRO
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SAMEC Trust

Home from Home	Research report	ADV
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Shelter

Homeless? Read This	Leaflet	PUB + ADV
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Housing Association Tenancies	Leaflet	PUB + ADV
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Private Tenancies	Leaflet	PUB + ADV
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VHS

Hanover Housing Association

Extra Care Housing with Hanover	Film/video	PRO
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Retirement Homesearch

Retirement Homesearch - The better alternative	Film/video	PRO
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Webpage

Abbeyfield Society

Abbeyfield Society	Website/page	PUB + ADV
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Action on Elder Abuse

Action on Elder Abuse	Website/page	PUB + ADV
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Age Action Ireland Ltd

Age Action Ireland	Website/page	PUB + PRO + ADV
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Age Concern (England)

Age Concern	Website/page	PUB + ADV
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Older People in the United Kingdom 2002 Some basic facts	Factsheet	PUB + PRO + ADV
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Available to:

Webpage

Age Concern (Northern Ireland)

Age Concern Northern Ireland website	Website/page	PUB + PRO + ADV
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Age Exchange

Age Exchange website	Website/page	PUB + PRO + ADV
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Aid Call

Age Concern Aid-Call	Website/page	PUB + ADV
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Aid for the Aged in Distress

Aid for the Aged in Distress website	Website/page	PUB + PRO + ADV
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AIMS

AIMS - Advice Information and Mediation Service	Website/page	PUB + ADV
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Almshouse Association

The Almshouse Association	Website/page	PUB + ADV
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Alzheimer's Dementia Care & Research

Depression	Factsheet	PUB + ADV
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Anchor Trust

Anchor Care Alternatives	Website/page	PUB + ADV
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Anchor Staying Put	Website/page	PUB + ADV
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ARP over 50

ARP/050 website	Website/page	PUB + ADV
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ASAP

ASAP website	Website/page	PUB + PRO + ADV
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The Association of Social Alarms Providers (ASAP)	Website/page	PUB + ADV
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Association of Housing Advisory Services

Association of Housing Advisory Services	Website/page	PRO + ADV
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Association of Independent Care Advisers

Association of Independent Care Advisers	Website/page	PUB + ADV
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Association of London Government

Freedom Pass	Website/page	PUB + PRO + ADV
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BBC

Gardening webpage	Website/page	PUB + ADV
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Health at 50+ website	Website/page	PUB + PRO + ADV
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World Religions	Website/page	PUB + PRO + ADV
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Available to:

Webpage

British Red Cross Society

British Red Cross website - short term support for independent living	Website/page	PUB + PRO + ADV
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CancerBACKUP

Cancer and Older People	Website/page	PUB + PRO + ADV
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Care & Repair England

Care & Repair England	Website/page	PUB + ADV
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Care Commission

The Care Commission website	Website/page	PRO + ADV
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Cinnamon Trust

The Cinnamon Trust	Website/page	PUB + ADV
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The Cinnamon Trust website	Website/page	PUB + PRO + ADV
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Citizens Advice

Adviceguide	Website/page	PUB + ADV
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Benefits for people aged 60 or over	Website/page	PUB + PRO + ADV
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Council Tax	Website/page	PUB + PRO + ADV
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Disrepair in Rented Accommodation	Website/page	PUB + ADV
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Frequently Asked Questions about Housing (Urdu Version)	Factsheet	PUB + ADV
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Income Tax for People aged 65 or Over	Website/page	PUB + ADV
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National Association of Citizens Advice Bureaux	Website/page	PUB + ADV
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Television licences	Website/page	PUB + PRO + ADV
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Commission for Racial Equality

Commission for Racial Equality website	Website/page	PUB + PRO + ADV
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Race Equality Impact Assessment	Website/page	PRO + ADV
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Community Legal Service

Community Legal Service	Website/page	PUB + ADV
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Contact the Elderly

Contact the Elderly	Website/page	PUB + ADV
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Contact the Elderly website	Website/page	PUB + PRO + ADV
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Counsel & Care

Special Accommodation for Older People	Factsheet	PUB + ADV
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CSHS

Code of Practice	Website/page	PRO + ADV
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Department of Health

Better Commissioning LIN	Website/page	PRO
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Available to:

Webpage

Caring about Carers	Website/page	PUB + PRO + ADV
Housing LIN (Learning & Improvement Network)	Website/page	PRO + ADV
National Service Framework for Older People	Booklet	PRO + ADV

Disability Living Centres Council

Disabled Living Centres Council	Website/page	PUB + ADV
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Disabled Living Foundation

Disabled Living Foundation	Website/page	PUB + ADV
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DWP

Attendance Allowance (AA)	Website/page	PUB + ADV
Disability Living Allowance (DLA) for a Person Aged 16 or Over	Website/page	PUB + ADV
What is the Minimum Income Guarantee?	Website/page	PUB + ADV
Winter Fuel Payments	Website/page	PUB + ADV

EAC

Home Improvement Agencies	Website/page	PUB + PRO + ADV
Housing Options Finder	Website/page	PUB + PRO + ADV

ESHRA

Royal British Legion's Ex-Service Homes Referral Agency	Website/page	PUB + ADV
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Foundations

What are Home Improvement Agencies?	Website/page	PUB + ADV
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Hairnet UK Ltd

Hairnet website	Website/page	PUB + PRO + ADV
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Help the Aged

Gardening Programme	Website/page	PUB + PRO + ADV
Help the Aged SeniorLine	Website/page	PUB + ADV
SeniorLink	Website/page	PUB + ADV
Your Guide to Making or Changing Your Will	Leaflet	PUB

HoDis (National Disabled Persons Housing Service)

HoDis website	Website/page	PUB + PRO + ADV
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Holiday Care

Holiday Care	Website/page	PUB + ADV
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Home Improvement Trust

Home Improvement Trust	Website/page	PUB + ADV
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Homeshare

Homeshare	Website/page	PUB + ADV
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Available to:

Webpage

Homeshare International website	Website/page	PUB + PRO + ADV
Hospice Information Service		
Hospice Care	Website/page	PUB + ADV
What is Hospice Care?	Website/page	PUB + PRO + ADV
Housing Corporation		
Your Home	Website/page	PUB + ADV
Housing LIN		
Housing LIN	Website/page	PUB + PRO + ADV
Housing Ombudsman Service		
Housing Ombudsman Service	Website/page	PUB + ADV
Independent Age		
RUKBA website	Website/page	PUB + PRO + ADV
IPHAS		
Independent Park Home Advisory Service website	Website/page	PUB + ADV
Jewish Care Direct		
Jewish Care Direct website	Website/page	PUB + PRO + ADV
Kings Fund		
Briefing Note : Age Discrimination in Health & Social Care	Website/page	PRO + ADV
Iasa		
MultiKulti website	Website/page	PUB + PRO + ADV
LEASE		
LEASE website	Website/page	PUB + ADV
London Borough of Croydon		
Croydon Council Housing webpage	Website/page	PUB + PRO + ADV
Macmillan Cancer Relief		
Helping People Living with Cancer	Website/page	PUB + ADV
Master Locksmiths Association		
Master Locksmiths Association	Website/page	PUB + ADV
Mediation UK		
Mediation UK	Website/page	PUB + ADV
MIND		
Older People & Mental Health	Factsheet	PUB + ADV

Available to:

Webpage

move UK

HOMES	Website/page	PUB + ADV
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National Neighbourhood Watch Association

National Neighbourhood Watch Association	Website/page	PUB + ADV
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NCVQ

Charity Law & Regulation	Website/page	PRO + ADV
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NHS Direct

NHS Direct - self-help guide Body key	Website/page	PUB + ADV
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NHS Executive

NHS Gateway	Website/page	PUB + PRO + ADV
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Occupational Benevolent Funds Alliance (OBFA)

Joblinks	Website/page	PUB + PRO + ADV
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ODPM

Definition of General Housing Terms	Website/page	ADV
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Pensions Service

Home Improvements	Website/page	ADV
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Pets As Therapy

Pets As Therapy	Website/page	PUB
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Princess Royal Trust for Carers

How we can help	Website/page	PUB + PRO + ADV
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Publisher - unknown in EAC database

Ageing population	Website/page	PUB + PRO + ADV
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Association of Independent Financial Advisers website	Website/page	PUB + ADV
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Bereavement	Website/page	PUB + PRO + ADV
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Bogus callers	Website/page	PUB
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Cats Protection website	Website/page	PUB + PRO + ADV
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Criminal Records Bureau website	Website/page	PRO
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Energywatch	Website/page	PUB
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Fire kills / smoke alarms	Website/page	PUB + ADV
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Focus on gender	Website/page	PUB + PRO + ADV
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Foundation for Assistive Technology website	Website/page	PRO + ADV
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Householders	Website/page	PUB + ADV
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Irish Links	Website/page	PUB + PRO + ADV
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Language Line website	Website/page	PUB + PRO + ADV
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Available to:

Webpage

Learning in Later Life	Website/page	PUB + ADV
Legal Action Group website	Website/page	PRO + ADV
Money	Website/page	PUB + ADV
Moving Here website	Website/page	PUB + PRO + ADV
National Care Forum	Website/page	PRO
National Care Forum website	Website/page	PRO + ADV
Patient Information Publications	Website/page	PUB + PRO + ADV
Responding to Elder Abuse	Report	PRO
Retiring Abroad	Website/page	PUB + ADV
Shopmobility	Website/page	PUB + PRO + ADV
The Blue Cross website	Website/page	PUB + PRO + ADV
Volunteering	Website/page	PUB
What is Homeopathy?	Leaflet	PUB + ADV
Women's Aid website	Website/page	PUB

Ricability

Easier Living - a guide for older & disabled people living in London	Website/page	PUB + ADV
Easier Living: A Guide for Older and Disabled People Living in London	Booklet	PUB + ADV
Ricability	Website/page	PUB + ADV

RNIB

RNIB Helping you live with Sight Loss	Website/page	PUB + PRO + ADV
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Shelter

Shelter	Website/page	PUB + ADV
Shelternet	Website/page	PUB + ADV

Solicitors for the Elderly

Solicitors for the elderly	Website/page	PUB + PRO + ADV
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SSAFA

SSAFA - Forces Help	Website/page	PUB + ADV
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Stannah Lifts Ltd

Stannah	Website/page	PUB + ADV
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Sussex Gerontology Network

Good Neighbour or Professional: The grey areas in the Scheme Managers role	Good practice guide	PRO + ADV
Information & Communication Technology and Residents of Sheltered Housing	Good practice guide	PRO + ADV
Resident Participation in Health & Social Care Provision	Good practice guide	PRO + ADV
Resident v. Non-Resident Scheme Managers, Managing a Change	Good practice guide	PRO + ADV
What Future the Resident Warden?	Report	PRO

Available to:

Webpage

Third Age Trust

U3A - The University of the Third Age	Website/page	PUB
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Thrive

CarryOnGardening website	Website/page	PUB + PRO + ADV
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Tripscope

Travel Advice	Website/page	PUB + ADV
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UKHCA

United Kingdom Homecare Association (UKHCA)	Website/page	PUB + ADV
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Volunteer Centre Network Scotland

Volunteer Centre Network Scotland	Website/page	PUB + ADV
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Volunteer Development England

Volunteer Bureaux (VB) Finder	Website/page	PUB + ADV
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WRVS

Get involved	Website/page	PUB + ADV
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Women's Royal Voluntary Service (WRVS)	Website/page	PUB + ADV
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