

South Cambs Transport Directory



South
Cambridgeshire
District Council



www.scambs.gov.uk

Introduction

This guide is designed to give information on the public and community transport schemes and providers operating in South Cambridgeshire. We want to increase awareness of what is available and to enable people to contact providers.

We are keen to offer choice to the public and encourage the use of all types of public and community transport.

The Traveline East Anglia website:

www.travelinesoutheast.org.uk, provides comprehensive information for all local public transport services. It also offers door-to-door journey planning across the whole of England, Scotland and Wales. To go to the traveline site for another region please go to: **www.traveline.info**

Train operators

For timetables and other information call National Rail Enquiries on **0345 748 4950** or visit **www.nationalrail.co.uk**.

Disabled passengers: how to make arrangements for assistance with rail travel.

If you would like assistance when making a journey, such as help getting on or off a train, or ramps for a wheelchair, please contact the train company that manages the station you are starting your journey from. If your journey involves a Network Rail station please contact the train company you are starting your journey with.

Please try and give a minimum of 24 hours notice before your journey as this will allow time for any special arrangements to be made. If this is not possible the train companies will still do their best to help, but cannot guarantee to provide their normal level of service. More information can be found by typing 'disabled passengers' into the search box at: **www.nationalrail.co.uk**

Railcards

A variety of railcards are available including the 16-25 Railcard, Family and Friends Railcard, Two Together Railcard, Senior Railcard, Disabled Person's Railcard, and Network Railcard. These give at least one-third off most rail fares. Railcards can be purchased at stations, through the website **www.railcard.co.uk** or by phoning **03450 300 0250**, or enquire by post to National Railcards, PO Box 6616, Arbroath, DD11 9AR.

Operator	Details
Cross Country Tel: 0844 811 0124 0844 811 0126 Textphone	To Stansted Airport and Birmingham New Street www.crosscountrytrains.co.uk
Govia Thameslink Railway Tel: 0345 026 4700 Assisted travel enquires 0800 058 2844 0800 138 1018 Textphone	To London King's Cross via Foxton, Shepreth and Meldreth. To Kings Lynn via Waterbeach www.thameslinkrailway.com Thameslink OnTrack App
Greater Anglia Tel: 0345 600 7245 (option 8) Assisted travel enquires 0800 028 2878	To London Liverpool Street via Shelford, Whittlesford Parkway and Great Chesterford To Ipswich via Newmarket To Norwich www.greateranglia.co.uk (they manage Cambridge Rail Station) or try the greater anglia App

The Busway

The busway gives a fast, frequent and reliable service between Huntingdon, St Ives and Cambridge via Swavesey, Longstanton, Oakington, Histon and Impington and run up to every 7 minutes.

Full details of timetables, fares and frequently asked questions are available, see **www.thebusway.info**

Services on Routes A, B, D & N are operated by Stagecoach in the Fens Ltd (01480 309084) and Route C services by Whippet (01954 230011).



Bus operators

For timetables and other information see the county council's website, www.cambridgeshire.gov.uk or call **0345 045 0675**

Alternatively call Traveline on **0871 200 2233** or visit www.travelineeastanglia.org.uk

The following bus operators are active in the district:

Operator	Tel.no	Website
Big Green Bus Company	01440 706050	
CG Myall & Son	01763 243225	
Cozy Travel Ltd	0345 265 8888	www.cozys.co.uk
Dews	01487 740241	www.dews-coaches.com
Grant Palmer	01525 719719	www.grantpalmer.com
Stagecoach in Cambridge	01223 433250	www.stagecoachbus.com
Stagecoach in the Fens	01480 309084	www.stagecoachbus.com
Whippet Coaches	01954 230011	www.go-whippet.co.uk
HACT	01480 411114	www.hact-cambus.co.uk

Concessionary bus passes

England's national concessionary bus pass entitles the holder to travel free of charge on off-peak local bus services anywhere in England.

To check whether you are eligible for a bus pass and how to apply, and for off-peak start times go to www.cambridgeshire.gov.uk (search for 'free bus pass') or phone **0345 045 1367**.

Cambridge Park & Ride

Park & Ride (P&R) provides direct and stress free travel into Cambridge, with some routes connecting directly to Addenbrooke's Hospital. The five sites are located at Babraham Road, Madingley Road, Milton, Newmarket Road and Trumpington. Bus passes may be used after 9:30am Monday to Friday and all weekend.

Parking charges are levied at all P&R sites of £1 for up to 18 hours parking. Longer stay parking is available. This can be paid on site, or there is a pre-pay option available online from the website below.

For details of opening times, timetables, bus fares and other information about each site go to:

www.cambridgeshire.gov.uk/parkandride

Blue Badge parking permits

Blue Badge permits provide parking concessions if you have severe mobility problems and have difficulty using public transport. Blue badge holders can either be the driver or the passenger of a vehicle they are travelling in.

Applications and renewals for Blue Badges can be made online through the government website **www.gov.uk/apply-blue-badge**.

For support call the Initial Enquiry Support Service on:

0343 100 1000. More information about who is eligible for a Blue Badge can be found on the County Council's website, see:

www.cambridgeshire.gov.uk



Community Development

Working with local communities



We help to set up, support and sustain Community Car Schemes to enable people to stay healthy, independent and connected with their community.

How does it work?

If you think your community needs a Community Car Scheme, please get in touch. We can help with:



- working out an action plan to get started
- finding volunteers
- connecting to funding
- developing and printing leaflets and posters
- making sure the group or scheme is safe and legal

We support:

Community Car Schemes and Community Car and Good Neighbours Schemes.

Do contact us!

You local Community Development Officer can be contacted at:
01954 211919
southcambscd@care-network.org.uk

Charity no. 1120693

Community Car Schemes

Community car schemes provide a highly valued service to those who would otherwise be unable to get to medical appointments, to the shops or other services or keep in touch with relatives and friends. Journeys are provided by voluntary drivers and are booked through a co-ordinator. Most community car schemes use drivers based in your village to whom you pay a per-mile rate. This keeps the cost down.

If you cannot find a scheme covering your parish or the area where you live it is worth contacting a neighbouring scheme which may be able to help you (see map 1). You would have to pay the cost of the “dead mileage” to cover the additional distance a vehicle would have to come to reach you.

Name of Car scheme	Villages served	Eligible journeys
Balsham Helping Hands Tel. 07399 263222	Balsham, West Wrattling, West Wickham & Weston Colville	Medical appointments and essential social journeys
Bar Hill Tel: 07496 465330	Bar Hill & Lolworth	Medical and social journeys
Barrington Car Scheme Tel: 07756 506090	Barrington	Medical and social journeys
Barton Community Car Scheme Tel: 01223 262005	Barton	Medical journeys only
Bassingbourn Car Scheme (part of the Heron Group) Tel: 01763 256871	Bassingbourn & Kneesworth	Medical and Social journeys
Beaches Community Car Scheme Tel: 07807 875878	Waterbeach, Landbeach, Horningsea, Milton & Chittering	Medical and social journeys
Bourn Community Car Scheme Tel: 07948 112531	Bourn	Medical journeys only

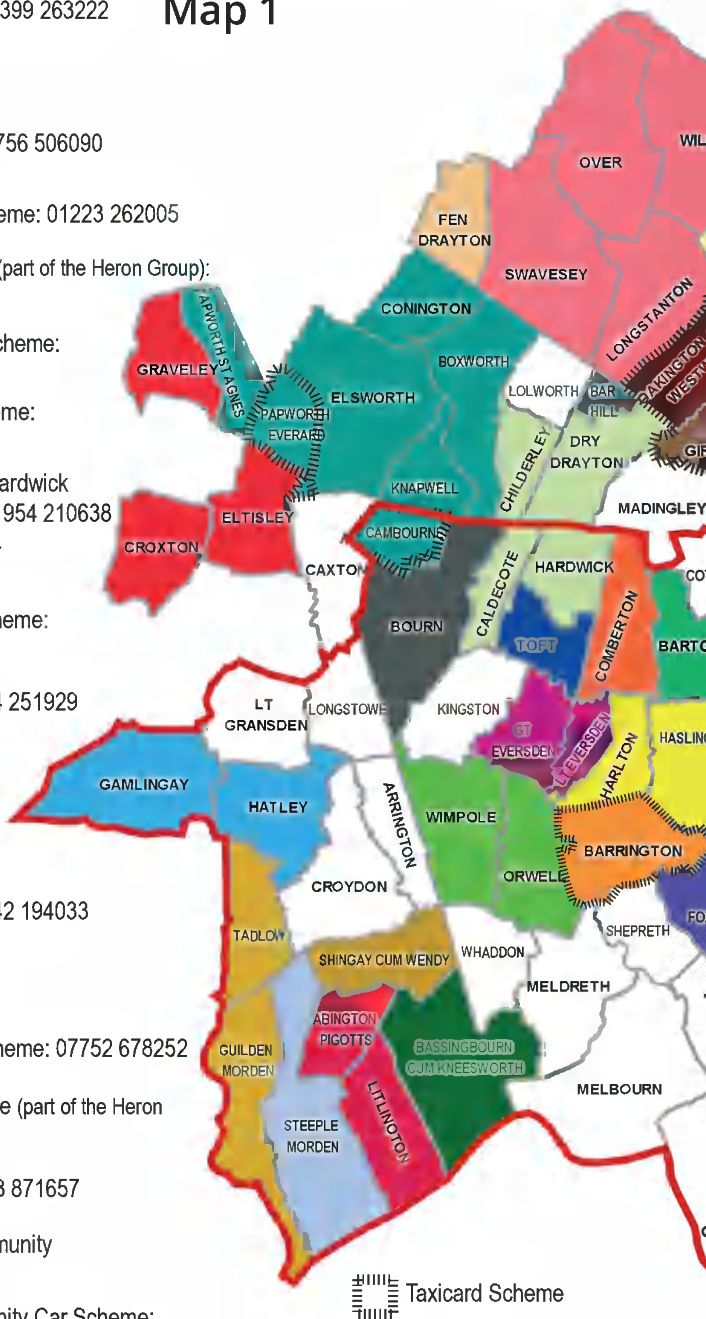
Name of Car scheme	Villages served	Eligible journeys
Caldecote, Dry Drayton & Hardwick Community Car Scheme Tel: 01954 210638	Caldecote, Dry Drayton, Hardwick & Childerley	Medical and social journeys
Cambourne Community Car Scheme Tel: 07526 998465	Cambourne, Caxton & Knapwell	Medical and essential social journeys
Comberton Village Help Scheme Tel. 01223 262246	Comberton	Medical and social journeys
Cottenham Care Car Tel: 01954 251 929	Cottenham & Oakington	Medical and social journeys
Eversden Car Scheme Tel: 01223 263160	Great & Little Eversden & Kingston	Medical and essential social journeys
Foxton Social Car Scheme Tel: 01223 572147	Foxton	Medical and essential social journeys
Fulbourn Car Scheme Tel: 07542 194033	Fulbourn, Teversham & Great Wilbraham	Medical and essential social journeys
Gamlingay & Hatleys Car Scheme Tel: 07519 493701	Gamlingay, Hatley St George & East Hatley	Medical and essential social journeys
Grantchester C.A.N Car Scheme Tel: 07752 678252	Grantchester	Medical and social journeys
Guilden Morden Car Scheme (part of the Heron Group) Tel: 01763 852125	Guilden Morden, Tadlow & Shingay cum Wendy	Medical and social journeys
Harston Car Scheme Tel: 01223 871657	Harston	Medical and essential social journeys
Haslingfield Community Transport Tel: 07800 883634	Haslingfield & Harlton	Medical and social journeys
Histon & Impington Community Car Scheme Tel: 07982 108927	Histon, Impington & Girton	Medical and Social journeys


Name of Car scheme	Villages served	Eligible journeys
Ickleton Medical Car Scheme Tel: 01799 531779	Ickleton	Medical journeys only
Litlington Car Scheme (part of the Heron Group) Tel: 01763 852272	Litlington & Abington Piggotts	Medical and social journeys
Orwell Car Scheme (part of the Heron Group) Tel: 01223 207307	Orwell & Wimpole	Medical and social journeys
OWLS Community Car Scheme Tel: 07505 254363	Over, Willingham, Longstanton & Swavesey	Medical and social journeys
Rampton Car Care Scheme Tel: 01954 204481	Rampton	Medical and social journeys
Royston & District Tel: 01763 245228	See map 1	Medical and social journeys Note, MPV available for single wheelchair users who cannot transfer to a car
Shelford Support Group Tel: 01223 843856	Great & Little Shelford and Stapleford	Medical and social journeys
Steeple Morden Car Scheme (part of the Heron Group) Tel: 01763 852602	Steeple Morden	Medical and social journeys
St.Ives Community Car Scheme Tel: 01480 301462	Fen Drayton	Medical and social journeys
St.Neots Community Car Scheme Tel: 01480 476047	Croxtan, Eltisley & Graveley	Medical and social journeys
3 Counties Transport (3CT) Tel: 01440 712028	See map 1	Medical and social journeys
Toft Car Scheme Tel: 01223 262814	Toft	Medical appointments only

Key:

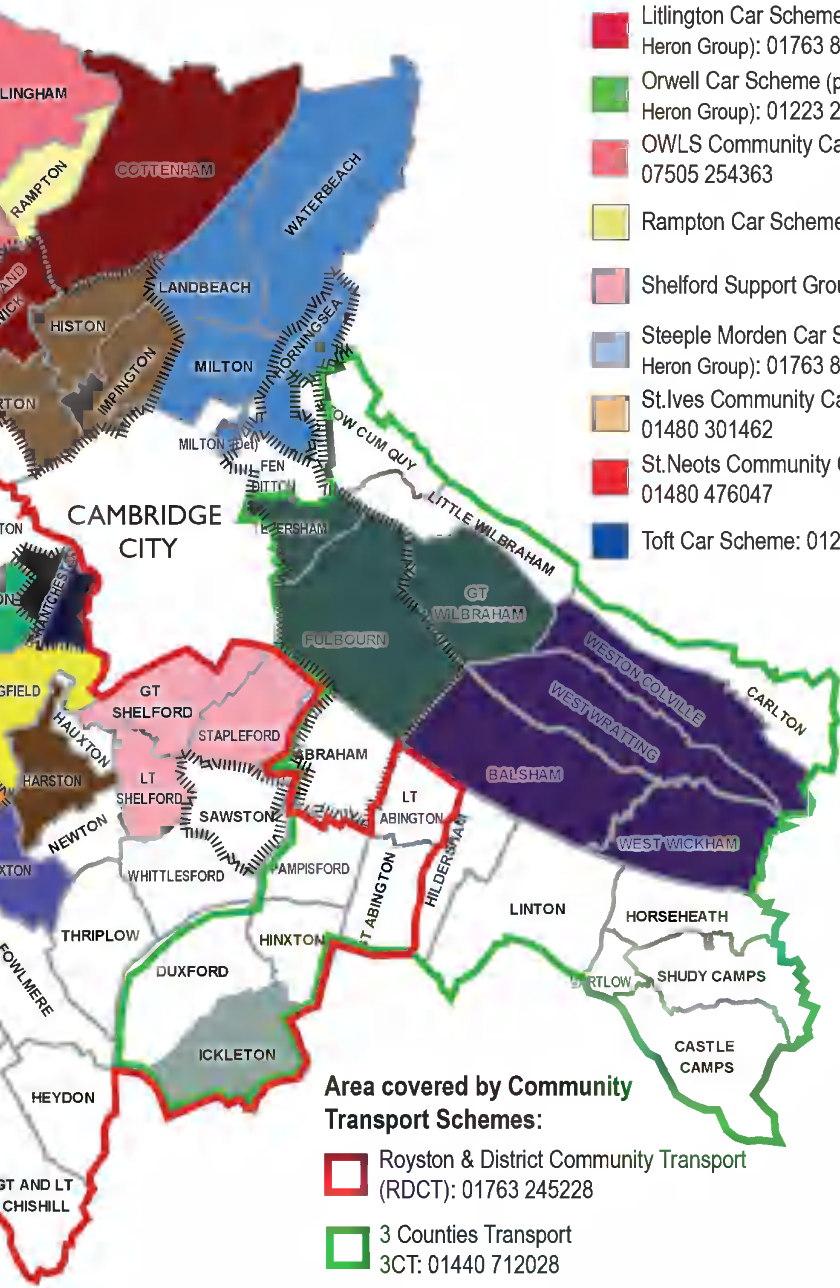
-  Balsham Helping Hands: 07399 263222
-  Bar Hill: 07496 465330
-  Barrington Car Scheme: 07756 506090
-  Barton Community Car Scheme: 01223 262005
-  Bassingbourn Car Scheme (part of the Heron Group):
01763 256871
-  Beaches Community Car Scheme:
07807 875878
-  Bourn Community Car Scheme:
07948 112531
-  Caldecote, Dry Drayton & Hardwick
Community Car Scheme: 01954 210638
-  Cambourne Community Car
Scheme: 07526 998465
-  Comberton Village Help Scheme:
01223 262246
-  Cottenham Care Car: 01954 251929
-  Eversden Car Scheme:
01223 263160
-  Foxton Social Car
Scheme: 01223 572147
-  Fulbourn Car Scheme: 07542 194033
-  Gamlingay & Hatleys
Car Scheme: 07519 493701
-  Grantchester C.A.N Car Scheme: 07752 678252
-  Guilden Morden Car Scheme (part of the Heron
Group): 01763 852125
-  Harston Car Scheme: 01223 871657
-  Haslingfield & Harlton Community
Transport: 01223 870289
-  Histon & Impington Community Car Scheme:
07982 108927

Community Car and Transport Scheme Map 1



 Taxicard Scheme

Schemes across South Cambridgeshire



- Ickleton Medical Car Scheme: 01799 531779
- Litlington Car Scheme (part of the Heron Group): 01763 852272
- Orwell Car Scheme (part of the Heron Group): 01223 207307
- OWLS Community Car Scheme: 07505 254363
- Rampton Car Scheme: 01954 250311
- Shelford Support Group: 01223 843856
- Steeple Morden Car Scheme (part of the Heron Group): 01763 852602
- St. Ives Community Car Scheme: 01480 301462
- St. Neots Community Car Scheme: 01480 476047
- Toft Car Scheme: 01223 262814

Area covered by Community Transport Schemes:

- Royston & District Community Transport (RDCT): 01763 245228
- 3 Counties Transport (3CT): 01440 712028

Minibus Hire

Histon & Impington Community Minibus: 01223 232514

This group operates a community minibus locally and is keen to promote its use.

The minibus is available for group and private hire journeys. The minibus is fully wheelchair accessible.

Milton Scout Group Minibus: 01223 860160

This Group owns a 15 seat (including driver) minibus for use by community groups, clubs and non-profit organisations for social purposes. e-mail: minibus@50thcambridgescouts.org or see www.50thcambridgescouts.org/minibus for further details.

Haverhill Community Transport Group c/o 3CT: 01440 712028

This group owns a minibus for use by community groups, clubs and non-profit organisations for social purposes.

The vehicle seating can also be modified to carry up to 5 wheelchairs.

In addition **3CT** and **Royston & District Community Transport** have wheelchair accessible minibuses up to 16 seats. Community groups and clubs, plus not-for-profit organisations, can hire these vehicles with a driver supplied. Please see the separate entries listed above for contact details.



Taxicard Scheme

The Taxicard Scheme aims to provide assistance towards the cost of taxi journeys for people who have difficulties getting or using public transport and do not own their own vehicle. The scheme is restricted to those aged 65 or over who live in the parishes listed below, and is mainly for essential purposes such as medical appointments or shopping.

- Babraham
- Cambourne (Great, Lower & Upper)
- Fen Ditton
- Fulbourn
- Girton
- Grantchester
- Histon
- Horningsea
- Impington
- Oakington
- Papworth Everard
- Sawston
- Teversham

How does the scheme work?

The Scheme is simple to use. Certain taxi operators in your area accept taxicard vouchers as means of payment. Each voucher has a value of £2.50 but only costs you 75p. If for example your taxi fare is £10.00 then you can use 4 vouchers, or one voucher and pay the remaining £7.50 in cash.

To Apply please contact: **01223 715606**

E-mail: **community.transport@cambridgeshire.gov.uk**



Shopmobility

Shopmobility schemes can lend manual wheelchairs and powered scooters to members of the public with limited mobility to shop or visit leisure and other facilities within the town or shopping centre.

There are schemes in Cambridge City in the Grand Arcade (**01223 457452**) and the Grafton Centre (**01223 461858**) and in Haverhill through 3 Counties Transport (**01440 702847**).

Demand Responsive Transport

Demand Responsive Transport (DRT) is a transport solution for people living in rural areas not served by conventional buses. The fully accessible bus provides scheduled services at peak times and pre-bookable door-to-door journeys during the middle of the day. Concessionary bus passes can be used.

Service 28 operates between the villages of **Caxton, Croxton, Croydon, Eltisley, Longstowe, Abbotsley, Waresley, Gamlingay, Little Gransden, Great Gransden, Arrington, Orwell, Wimpole, Great Eversden, Little Eversden, East Hatley and Hatley St George**, or to **St Neots** or **Cambourne**, which will also allow connections to other destinations.

The on demand service must be booked by 1pm the day before travel with operators Huntingdonshire Association for Community Transport (HACT) on **01480 411114**. The booking line is open 9am to 1pm Monday to Friday.



NHS Non Emergency Patient Transport

In general, patients are responsible for getting themselves to and from non-urgent NHS appointments.

NHS Cambridgeshire funds patient transport for the following circumstances:

- where the patient's medical condition is such that they require the skills and support of Patient Transport Services (PTS) staff and where it would be detrimental to the patient's condition or recovery if they were to travel by other means
- where the patient's medical condition affects their mobility so that they would not be able to access healthcare by other means
- where the patient's cognitive state or lack of motivation could result in non-attendance if their travel were unsupported.

PTS may also be provided to a patient's escort or carer (one escort only) where their particular skills and/or support are needed.

Children under the age of 16 years must be accompanied by a responsible parent or guardian.

Patient transport is arranged through your GP surgery and is subject to eligibility. If an escort is required you must let your GP know at the time of booking transport.

If you are not eligible for patient transport you will need to make your own travel arrangements. Alternative types of transport are listed in this booklet.

Help with travel costs

If you are on income-based benefits, low income or are a war pensioner you may be able to get help with your travel costs.

For more information contact Patient Advice and Liaison Service (PALS):

Addenbrookes PALS - **01223 216756**

Papworth Hospital PALS - **01480 364896** or visit:

www.nhs.uk/nhsengland/Healthcosts/Pages/Travelcosts.aspx

Useful contacts

	Tel.no	Website
Cambridgeshire County Council	0345 045 0675	www.cambridgeshire.gov.uk
Care Network Cambridgeshire	01954 211919	www.care-network.org.uk
National Rail Enquires	0845 748 4950	www.nationalrail.co.uk
Patient Advice & Liaison Service (PALS)	0800 279 2535 or 01223 216756	www.nhs.uk
South Cambridgeshire District Council	0345 045 0500	www.scambs.gov.uk
Traveline	0871 200 2233	www.traveline.info

To the best of our knowledge all the information in this booklet was accurate at the time of going to print. Contents are subject to change and we will make amendments to future updates. If you find any errors, omissions or know of any new services, please let us know by calling **0345 0450 500**.

