

EAC FirstStop National and Local Partnerships 2015-16

National Partnerships

National partnerships

FirstStop is a voluntary partnership of national and local organisations, led by Elderly Accommodation Counsel (EAC), a registered charity with a mission to help older people to make informed choices about meeting their housing and care needs. It has delivered a free, independent advice service since 1985, underpinned by comprehensive information about services and accommodation for older people across the UK.

www.housingcare.org

EAC's strategic national partners are Care & Repair England, Age UK, Foundations and Independent Age. They support the development of FirstStop's DCLG-funded local partners' programme and contribute to the delivery of the national FirstStop Advice service. Age UK and Foundations also support the delivery of local housing and care options advice services by their members and brand partners, and the integration of these services into the FirstStop Advice network.

EAC's national partners

Care & Repair England

Care & Repair England is an independent charitable organisation which aims to improve older people's housing. It believes that all older people should have decent living conditions in a home of their own choosing. It innovates, develops, promotes and supports practical housing initiatives (including information and advice) & related policy and practice which enable older people to live independently in their own homes for as long as they wish, particularly for older people living in poor or unsuitable private sector housing. Its 'Silverlinks' programme supports improved decision making in later life.

www.careandrepair-england.org.uk

info@careandrepair-england.org.uk

Independent Age

Independent Age supports older people across the UK and Ireland through the 'ABC' of advice, befriending and campaigning. It offers a free, impartial, independent information and advice service and a network of volunteers provide befriending to those who need company and support. It uses the knowledge and understanding gained from its frontline services to campaign for a fair deal for older people – a reasonable income and quality of life, fair access to information and advice especially on social care issues, and an opportunity for all to contribute to our communities.

www.independentage.org

partnerships@independentage.org

Age UK

Age UK is a national charity which provides free and independent information and advice to older people, their family, friends and carers. It provides an extensive range of information guides, detailed factsheets and interactive online tools. Its national advice line answers 300,000 enquiries per year, and offers information, sign-posting and in-depth advice. A network of local Age UK partners across the country provide advice and practical support for older people on benefit entitlement, how to access the care they need and on housing options.

www.ageuk.org.uk

advice@ageuk.org.uk

Foundations

Foundations oversees a national network of over 170 home improvement agencies (HIAs) and handy person providers across England. It aims to build a vibrant and sustainable HIA sector, supporting more people to take control of their lives and maintain independence at home. HIAs aim to improve the quality & choice of suitable housing for older people, focusing on providing good quality, accessible advice and information so older people can make planned choices about appropriate housing, and supporting them to adapt their homes as their health and needs change especially through later years.

www.foundations.uk.com

info@foundations.uk.com

Local Partnerships

Local FirstStop advice services are delivered in partnership with a range of local agencies, including Age UK brand partners, home improvement agencies working with Foundations and local authorities.

During 2015-16 the Department for Communities and Local Government (DCLG) provided funding for FirstStop's local partners programme, supporting the delivery of housing and care options advice services. The 18 DCLG-funded local agencies are:

Age UK brand partners

Age UK Barnet – <http://www.ageuk.org.uk/barnet/>

Age UK Hillingdon – <http://www.ageuk.org.uk/hillingdon/>

Age UK Isle of Wight – <http://www.ageuk.org.uk/isleofwight/>

Age UK Norfolk – <http://www.ageuk.org.uk/norfolk/>

Age UK Northumberland – <http://www.ageuk.org.uk/northumberland/>

Age UK Nottingham & Nottinghamshire – <http://www.ageuk.org.uk/notts/>

Age UK Warwickshire – <http://www.ageuk.org.uk/warwickshire/>

Age UK West Cumbria – <http://www.ageuk.org.uk/westcumbria/>

Age UK Wigan Borough – <http://www.ageuk.org.uk/wiganborough/>

Home Improvement Agencies

Care & Repair Leeds – <http://www.care-repair-leeds.org.uk/>

Middlesbrough Staying Put Agency – <http://www.middlesbrough.gov.uk/spa>

Orbit East: Suffolk Care & Repair –

<http://www.orbit.org.uk/living-in-orbit/independent-living/care-and-repair/>

Preston Care & Repair – <http://www.carerepair.org/>

Revival Home Improvement Agency – <http://www.revivalhia.org.uk/>

Spire Homes Care & Repair – <https://www.spirehomes.org.uk/careandrepair>

West of England Care & Repair – <http://www.wecr.org.uk/>

Care & Repair Worcestershire – <http://www.careandrepairworcestershire.co.uk/>

Local Authorities

City of York Council –

https://www.york.gov.uk/info/20012/housing/870/about_housing_options

Produced by EAC FirstStop & Care & Repair England

FirstStop is a partnership of national and local organisations, led by Elderly Accommodation Counsel (EAC), and providing comprehensive information and advice about housing, care and support, plus related financial matters, to older people. The FirstStop Advice service is delivered via a website (www.firststopadvice.org.uk), a national advice line (**0800 377 7070**) and a network of FirstStop local partners delivering casework/advice services and, increasingly, peer support services.

EAC 3rd Floor, 89 Albert Embankment, London SE1 7TP Tel: 020 7820 3755

info@firststopadvice.org.uk www.firststopadvice.org.uk

EAC is a registered charity Reg. No. 292552

Care & Repair England info@careandrepair-england.org.uk www.careandrepair-england.org.uk

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