Personal care options report

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1. Thinking about moving to a care home

These introductory pages aim to guide you through choosing and paying for a care home and answer some common questions. Please feel welcome to contact FirstStop for any further information or clarification you require, or to discuss any aspect of choosing, affording or moving to a care home.

Whether you are thinking about a move or responding to a crisis, decisions may have to be made in a hurry and you may receive conflicting advice. Whatever the reasons for thinking about moving to a care home, remember there may be alternatives to consider. In any event there are choices to make – choices that may make all the difference to how happy you will feel once settled in a new environment.

Moving to live in a care home brings huge benefits to many older people – but it’s a big decision, and one to take some time over, however pressing making your mind up appears at the moment.

What are your priorities?

Getting the care you need can help you live as you want to. How and where your care is provided will have a bearing on everything else, and whilst getting that care in place may be top priority right now, the decisions you make will shape your future. You may like to think about some of the alternatives we have listed on the next page and in the section on Needs Assessment. You may also like to talk to social services staff or ring FirstStop.

Meeting your specific care needs

Homes are split broadly into those that provide personal care and those that also provide nursing care. Within each type, some specialise in caring for particular conditions and price is always an important consideration.

This report contains details of all homes that meet the requirements you gave us.

Other features of a care home

There are many other aspects of a care home to consider – its location, the accommodation, the food and perhaps whether it would meet your cultural, language or religious needs.

Our Questions to ask about care homes may be helpful when you go to look at a home or talk to the staff.

2. Alternatives to moving to a care home

Moving into a care home is a big step and it is important that you investigate the alternatives, particularly if you would prefer to stay in your own home.

The range of services available to help you stay in your own home include:

- Help with personal care such as getting up, going to bed, washing and dressing.
- Meals services.
- Equipment to help you manage in the kitchen or bathroom or move around indoors or outside.
- An alarm system so that you could call for help in an emergency.
Alterations such as grab rails, stair lifts or ramps.

Day centres or clubs.

Nursing and other health services.

Help for the carers who look after you.

Respite care to give you or your carer a break.

If we have discussed any of these services with you, further information about them may be included at the back of this report, or as separate enclosures.

You may also want to think about moving home to somewhere easier to manage, or where care is available onsite. Examples include:

- Retirement (sheltered) housing
- Extra care housing
- Housing designed for people who use wheelchairs or have specific cultural needs.

If we have discussed housing options with you, further information about them may be included at the back of this report.

You are welcome to ring us for a further discussion about alternatives to a care home. You could also ask about them during your Needs Assessment.

3. Needs Assessment

Where do I start?

If you need help with everyday living, contact your local council’s social services department and ask for a Needs Assessment. It is essential that you do this if you need any financial help from the council towards the costs of your care. Even if you expect to pay for your care yourself it is still a good idea, as it will help you decide what sort of care you need and help you plan ahead if you think your money may run out.

What is a Needs Assessment?

A Needs Assessment is an opportunity for you to tell your local council about your circumstances and to discuss with them your care needs. Council or hospital staff will talk to you about what you can and cannot do, the problems you are facing, the help you already have and what services could be provided to help you live safely and as independently as possible. You should tell them what you would like and any personal, religious or cultural issues that are important to you. They will then assess how much your independence is at risk if you do not receive help. Most local councils follow government guidance and put the risks to your independence if your needs are not met into one of 4 bands – critical, substantial, moderate and low. Resources are likely to be concentrated on people in the substantial and critical bands.

Having a Needs Assessment does not necessarily mean that you will be offered a place in a care home. Unless your needs are very high you may either be offered other services or given information and advice about other sources of help.

Preparing for an Assessment

If you are not sure how best your needs could be met, why not consider the points below, and perhaps talk to your family or carers about them? They may help you to work out what you would like to happen.
### Is it difficult for you to manage at home?

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>If help with domestic tasks would make life easier</td>
<td>Help in your own home</td>
</tr>
<tr>
<td>If you need to be able to call for help in an emergency</td>
<td>An emergency alarm</td>
</tr>
<tr>
<td>If you need help getting up and going to bed</td>
<td>Specialist equipment</td>
</tr>
<tr>
<td>If it is difficult for you to move around inside your home</td>
<td>Alterations to your home</td>
</tr>
</tbody>
</table>

### Do you feel insecure or vulnerable?

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you are worried about your safety</td>
<td>An emergency alarm</td>
</tr>
<tr>
<td>If you are lonely</td>
<td>More social contacts</td>
</tr>
<tr>
<td>If you use a wheelchair – regularly or all the time</td>
<td>Alterations to your home</td>
</tr>
<tr>
<td></td>
<td>Move to a suitable home</td>
</tr>
</tbody>
</table>

### How safe are you at home?

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you fall frequently</td>
<td>Help in your home</td>
</tr>
<tr>
<td>If it is difficult for you to live safely at home without support or supervision</td>
<td>An emergency alarm</td>
</tr>
<tr>
<td></td>
<td>Move to extra care housing</td>
</tr>
</tbody>
</table>

### What about your daily routines?

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you need a lot of help with your personal care e.g. using the toilet, washing and dressing</td>
<td>Carers in your home</td>
</tr>
<tr>
<td>If you are not able to get a drink or a meal, or answer the door</td>
<td>Carers assessment</td>
</tr>
<tr>
<td>If you have a carer who needs a break</td>
<td>Move to extra care housing</td>
</tr>
<tr>
<td></td>
<td>Move to a care home</td>
</tr>
</tbody>
</table>

### What about your health?

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you have health problems that make it difficult for you to live at home without professional support</td>
<td>Carers in your home</td>
</tr>
<tr>
<td>If you need help to tell other people what you would like to do</td>
<td>Move to extra care housing</td>
</tr>
<tr>
<td></td>
<td>Move to a care home</td>
</tr>
</tbody>
</table>
What choice do I have?

You may have choices about where and how your care is provided. Each option will have its advantages and disadvantages and you will want to think about which is best for you.

Do any of these dilemmas sound familiar?

- Do I want care in my own home or in a care home? I can maintain my lifestyle at home but may not receive the same level of care and I may get anxious if carers do not turn up as arranged.
- My family wants me to go into a care home. I would like to stay in my own home but I do not want to upset them.
- The home I like is 10 miles away but that will mean my family will not be able to visit me very often.
- Should I live downstairs, have a stair lift or move to a ground floor flat?
- Do I have to give up my pet because I cannot look after her?
- Should I stay in my own home and risk being lonely or move into a care home or extra care housing and risk being with people I may not like?

If you are facing any of these problems:

- Get as much information as possible, from FirstStop or from your local social services.
- Talk to an independent advice service such as FirstStop.

4. About care homes

What is a care home?

A care home is a residential establishment, registered under the Care Standards Act 2000 which provides accommodation, personal care and possibly nursing care for vulnerable older people.

In general, your personal space will be a single room – usually but not always with an ensuite bathroom. In most care homes you will be able to decorate and part-furnish it yourself if you wish.

Types of care homes

There are 2 types of care home:

Care homes providing personal care, which used to be known as residential homes. They vary in size and facilities but all provide living accommodation; meals; any help you need with dressing, bathing or toileting; companionship; and someone on call at night. Care homes providing personal care give care during normal short illnesses but do not provide constant nursing care.

Care homes providing nursing care, which used to be known as nursing homes. Some may have a number of beds registered only for personal care. These also vary in size and facilities but all provide personal and nursing care 24 hours a day for people who are bedridden, very frail or have a medical condition or illness that means they need regular attention from a nurse. There is always a qualified nurse on duty.

Some homes, registered either for personal care or nursing care, are also registered to provide services to specific categories of
older people e.g. older people diagnosed with dementia.

**Who runs care homes?**

Care homes are operated by private individuals and companies, not-for-profit organisations and local councils.

**Who is responsible for the quality of care homes?**

All care homes in England have to be registered and inspected by the Care Quality Commission (CQC). Inspection reports about individual homes are available from CQC, may be viewed at the care home and can also be downloaded from our website.

**How do I choose a care home?**

**Get as much information as you can:**
- FirstStop can provide details of care homes in any area of the UK.
- All care homes produce a Service User Guide which includes their aims, objectives and details of their facilities and services. Ask the home for a copy.
- Make sure you know how much you will have to pay each week, including extras for any items not covered by the fees.
- Some homes in our list are flagged with a Care Select logo. This indicates that by arrangement with publisher Care Choices Ltd, we can ask these homes to send their literature directly to you.

**Visit the home:**
- Meet the staff and residents, ask about the things that are important to you and if possible stay for a meal.
- If you can, try and arrange a trial stay in the home – perhaps while your carers have a break - before making a final decision.

**What if I am being discharged from hospital?**

The hospital will want to discharge you as soon as you are medically fit. Even if your care needs have increased, a care home may not be your only option. You may be able to go home with extra help and support or have a period of intermediate care (see Section 6).

**Can I move to a different area?**

Even if your local council is paying towards your care, government guidance says that you can choose any care home as long as:
- It has a place available
- It meets your assessed needs
- It does not cost more than the council would usually pay for someone with your assessed needs
- The home is willing to enter into a contract with the local council

If your local council is paying towards your care, they will usually continue to pay up to their usual amount, or the usual amount in the new area, whichever is less.

In some parts of the country you may have difficulty in finding a vacancy in a care home that meets your needs. If the local council has assessed you as needing a particular type of care, it has a responsibility to arrange that care if there is nobody else able and willing to do so, even if you are paying the fees yourself.
5. Housing with care

What is it?

Housing with care includes a range of housing provision designed with the needs of frailer older people in mind and with varying levels of care and support available on site. All comprise self-contained homes with their own front door, and residents have the same rights as tenants or owners elsewhere. Housing with care is therefore very different from a care home where residents only have a licence to occupy a room. Housing with care may be called extra care housing, very or extra sheltered housing or assisted living. Retirement villages often also include housing with care. There is also a small number of ‘close care’ schemes where there is retirement housing on the same site as a care home. The level of care available from the care home varies between providers.

Who is it for?

Housing with care can help older people remain independent for as long as possible by providing care and support in addition to that normally available in sheltered housing. A small number of providers offer facilities for some people with dementia. Some offer it as intermediate accommodation to help older people build up their daily living skills and confidence after a stay in hospital, before returning to their own home.

Who provides housing with care?

Housing with care can be rented, owned, part owned /part rented or multi-tenure. The majority of properties are rented and are in schemes managed by housing associations and local authorities. There is a limited amount of housing with care in most areas and providers may set criteria which prospective residents have to meet. Except in Scotland, properties purchased are normally on a lease in a scheme managed by either a commercial company or a not for profit organisation.

What facilities does it have?

There are many types of housing with care. Some schemes are very small, for example 6 bungalows attached to a care home and known as close care housing; others may be blocks of flats consisting of up to 60 properties, or extra care villages where there may be as many as 100 or more dwellings. The services and facilities may vary considerably but typically they may include 24 hour emergency support, some personal care, domestic support, a restaurant/ dining room, lounges, laundry facilities and possibly a specialist bathroom. An increasing number of schemes provide a meeting place and services for the local community. Whether rented or purchased each scheme will typically have a Scheme Manager, or similar officer, who manages the building, co-ordinates a range of services and liaises with care and support service providers.

Care services

If you are considering a move to housing with care check what care services are available, whether they will meet your needs, how they are paid for, how they are organised and whether you are eligible for financial help if you might need this.
6. Paying for a care home

Care home fees range from around £450 to over £1,000 per week. Most people pay towards the cost of their care, either paying the full cost from income or capital or contributing after a financial assessment.

If you are able to pay your own fees

If you have sufficient income, or capital of more than £23,250 (April 2013), you will have to pay the care home fees yourself and will be regarded as ‘self-funding’. If this is the case you should approach your chosen care home and make arrangements directly with them. Agree a contract with the home which covers such things as the care to be provided and the terms and conditions of your occupancy.

If I am paying my own fees am I entitled to any financial help?

You are entitled to claim Attendance Allowance of up to £79.15 per week. If you live in a nursing home you will also be assessed by an NHS nurse for a contribution towards your nursing costs. Currently this is £109.79 a week and will be paid directly to the care home. When looking for a home clarify whether the fees quoted take account of the NHS contribution.

Seek advice

There are financial and legal implications to consider when paying care home fees. We suggest you seek independent specialist advice before taking on any financial commitments. FirstStop can provide details of its associated financial and legal advisors.

If you need help to pay the fees

If your local council has assessed you as needing a care home they are legally obliged to carry out a financial assessment to determine how much you will contribute. The local council will only pay fees of the amount they would normally pay for someone with your assessed needs.

The financial assessment

If you have more than £23,250 in capital or savings you will have to pay the full fees. Savings of less than £14,250 will be ignored and amounts between £14,250 and £23,250 will be counted as if they produce income, called ‘tariff income’.

What savings will be included in the financial assessment?

The local council will ask for details of any bank/savings accounts, premium bonds, stocks or shares, your home and any other property.

What income is included in the financial assessment?

Your state retirement pension, Pension Credit, any private pensions and tariff income (assumed income from capital).

What income is not included in the financial assessment?

The Disability Living Allowance (mobility component), your Christmas bonus and some war pensions. For couples, half of any private pension can be disregarded if it is passed to the partner living at home.

What about jointly held accounts?

Only savings/capital/assets held in your name should be included in the financial
assessment. This will include half of any joint accounts. You may want to think about splitting joint accounts into two equal amounts.

What will I have to pay?

When assessing how much you can pay, the council must leave you with £23.90 a week as a personal expenses allowance. They will also disregard up to £5.75 a week of any Savings Credit you get as part of your Pension Credit. They have discretion to increase your personal expenses allowance in special circumstances.

What about my home?
The value of your home is ignored for the first 12 weeks you live in a care home. After that it will be included in the financial assessment unless:

- Your partner continues to live there
- A relative over 60 or under 60 and incapacitated continues to live there.

The council have discretion to ignore the value of your home in other circumstances. If you do not want to (or cannot) sell your home immediately you can ask the council for a deferred payment which is effectively an interest free loan, secured on the property. Interest can only be charged for 56 days after the resident’s death.

Deprivation of assets

If your local council thinks you have deliberately given away money or property, they must look at both the reason and the timing of the gifts to determine whether the main reason was to avoid paying care home fees. If this is the case, the council may treat you as if you still have the money or property and reduce the financial help they give you.

Fully funded care

- If your needs are primarily of a nursing or medical nature you may qualify for fully funded NHS Continuing Healthcare under the Continuing Care criteria. There are national criteria but eligibility is assessed locally so contact your local Primary Care Trust (PCT).
- If you have ever been admitted to hospital under Section 3 of the Mental Health Act 1983 you may qualify for Section 117 Aftercare.
- A very small number of people may receive funding under the War Pensions Scheme.

If you think you may qualify, do ask your council or PCT about the eligibility criteria.

What happens if the care home is too expensive?

- If you choose a care home that costs more than the council would normally pay for someone with your assessed needs, you can still move there if a third party, such as a relative, is willing and able to pay the difference for as long as you remain in the home. This is known as a ‘top-up’.
- If there is no care home in the local area that can meet your assessed needs, perhaps because one of your assessed needs is to be near your family, the council should increase the amount they will pay and a relative should not be asked to pay a top-up.

Our chart on the next page provides a quick summary of what we have covered in this section.
Paying for care in summary

Seek a Needs Assessment from your local council social services department

Do you meet their criteria for a care home?

Yes

The council will carry out a financial assessment

Do you have more than £23,250 incl value of your home (unless occupied by partner or other special circumstances)?

Yes

You will be funding your own care

Use the information in this booklet to help you choose a care home

Are your savings over £23,250 excl your home?

Yes

Seek independent specialist advice

No

Do you need nursing care? If so, claim the NHS contribution.

Make sure you can afford care over the long term

Seek independent specialist advice

No

Find out how much your local council will pay towards your care

Use information in this booklet to help you choose a care home, subject to the home being able to meet your assessed needs & being within the price the local council will pay

No

Local council can help fund the first 12 weeks

Any further financial help from the local council will be a loan

No

Challenge the decision

Seek alternatives
7. Respite, convalescence and short term care

You may want to think about some short term care - perhaps after a stay in hospital, while waiting to move somewhere permanent, to give yourself or your carer a break or to see whether you would like to live in the care home permanently.

What choices do I have?

Convalescent homes
Traditional convalescent homes are now rarely available but in certain circumstances you may be eligible for intermediate care.

Intermediate care
Intermediate care aims to either prevent your unnecessary admission to hospital or to help you regain your confidence and abilities after a hospital stay. It can be provided in your own home or in a care home and usually includes some rehabilitation e.g. physiotherapy or occupational therapy. It is normally limited to a maximum of six weeks and is provided free by the Health Service.

Care in your home
It is often possible to arrange respite care in your own home. Contact your local social services, Age UK, Crossroads Care or a private home care agency. FirstStop can provide details services in your area.

Respite or short term care in a care home
Some care homes allocate specific beds for respite care, but many others accept residents for respite care if they have a vacancy. When choosing a home, note the distinction we made in Section 4 above between the two types of care home.

Holidays
There are some holiday hotels which offer personal care and transport and provide holiday/respite/short term care. Holiday Care may provide more information.

More about respite care

How can I arrange respite/short term care in a care home?
If you are paying for the care yourself, approach your chosen care home and check whether they have a vacancy when you want it and ask whether they can provide the care you need (especially if you have recently come out of hospital). Be sure to get details of the charges and services in writing and, if it is registered to provide nursing care, ask social services or your local PCT whether you are eligible for the NHS-funded nursing care contribution.

If you need help paying for respite/short term care
Contact your local council’s social services department and ask for a Needs Assessment (and if appropriate an assessment of your carer’s needs). If you are assessed as needing respite/short term care the local council will ask you to pay towards the costs in one of two ways. Either they will ask you to pay a “reasonable amount” towards the cost, or they will assess your finances straight away. After 8 weeks, the council has to carry out a nationally agreed financial assessment. If, however, you receive regular planned respite care (perhaps 1 week in 4) and if your council’s policy is to
charge you a “reasonable amount” this will be the amount you will pay each time. The authority will not link the separate weeks together.

The financial assessment for people in respite/short term care

When assessing you for respite/short term care, your local council must:

- Help you financially if your savings are under £23,250, your income is low and you are assessed as needing respite care.
- Ignore the value of your home
- Ignore some income so that you can still pay household bills such as water, insurance premiums and standing charges for fuel.
- Ignore any Housing Benefit, Pension Credit relating to housing costs and Attendance Allowance or Disability Living Allowance

Changing from temporary to permanent care

If your temporary stay becomes permanent, the local council will carry out the financial assessment under the normal rules. However, it will only apply from the date your permanent stay was agreed.

Benefits for people receiving respite/short term care

If you are in a care home for a short period you can continue to receive Housing Benefit or Pension Credit for housing costs for up to 52 weeks. If you are having a ‘trial period’ in a care home, any Housing Benefit, Council Tax Benefit and Pension Credit for housing costs will stop after 13 weeks.

8. Questions to ask about care homes

Everyone has different views about what they want from a care home. Think about what is important to you, your needs and your preferences. You may also like to look at the home’s CQC inspection report and their brochure. Homes are required to have an official document about their services called the Statement of Purpose, and a less formal version – the Service User Guide.

Location

- Is it important to you that the home is near family and friends?
- What are the surroundings like? Do you need to be near public transport?

Care

- Can the home offer suitable care for your needs? Can any special needs be met? Including during the night?
- If you required more care in the future, would the home be able to provide this?
- If practicable, can your own doctor visit? Does a local doctor visit?
- Are there visiting dentists and opticians?
- Are speech therapy, chiropody, physiotherapy and occupational therapy available? Is there a charge?
- Is there an emergency call system in all rooms? Is it easy to operate?
- Does the home specialise in providing care for people with dementia, physical disabilities or who are terminally ill?
Accommodation

- Is the home comfortable, clean and inviting? Is there a fresh, clean smell?
- Is it suitable for a wheelchair user? Are there passenger and/or stair lifts?
- Can you look at the room you may be offered?
- When you have been admitted are you likely to have to change rooms?
- Can you change rooms if you wish?
- Are the rooms bright, cheerful, clean and warm?
- Can you bring your own possessions and furniture?
- Do bedrooms have TV and telephone points? If not can you make and receive calls in private?
- Are en suite facilities available?
- Are all toilet and washing facilities clean and easily accessible?
- Is there equipment such as grab-rails and bath hoists?
- Are pets allowed? Can visitors bring pets into the home?
- Is there a separate sitting room and dining room?
- Is there a quiet lounge without television? A private room to take visitors?
- Are there gardens in which you can sit?
- Can valuables be stored safely, with itemised receipts given?
- Does the home’s insurance policy cover loss or damage to your possessions, or should you arrange your own cover?
- What are the arrangements for smokers?
- Is there a bar or can you bring alcohol into the home?
- Can you choose when to get up in the morning, and when to go to bed?
- What are the fire regulations? Are there regular fire drills?
- What security arrangements are there?

Food

- What is the food like? Can you see some menus?
- Are meal times flexible?
- What special diets can be catered for?
- Can meals be served in your room? Is this done for any other residents?
- Are there facilities for you to make yourself a light snack, or a hot drink?

Facilities

- Are visitors welcome at any time? Can they stay for meals? Can they stay overnight?
- Is there a personal laundry service?
- What arrangements are made for residents to attend religious services either in the home or outside?
- Is there a minibus or other transport?
- How often are social activities, outings and entertainments arranged?

Staff

- Do there appear to be enough staff on duty?
9. Useful contacts

Age UK (Age Concern)
www.ageuk.org.uk / 0800 00 99 66

Care Quality Commission (CQC)
www.cqc.org.uk / 03000 61 61 61

Crossroads Care
www.crossroads.org.uk / 0845 450 0350

UK Home Care Association (UKHCA)
www.ukhca.co.uk / 020 8288 5291

Holiday Care
www.tourismforall.org.uk / 0845 124 9971

10. Further reading

These FirstStop factsheets are available:
Factsheet 1: Self-funding care home fees
Factsheet 2: Treatment of property
Factsheet 3: Treatment of couples
Factsheet 4: NHS funding for nursing care
Factsheet 6: Care & support at home
Factsheet 7: Funding care at home
Factsheet 8: Deprivation of assets

11. Your list of care homes and services

In the Accommodation Report that follows we have provided details of all the homes in your chosen area that meet the requirements you gave us.

If we discussed alternative housing settings with you, the Report may also include details of these.

If we discussed home care or support services with you, a separate Services Report may also be included.
1. Accommodation Listing

**Housing types:** Care home with nursing, Warrington, Cheshire, England  
**Ordered by:** Facility Name (ascending). **17 results.**

### Apple Court Care Home

76 Church Street, Warrington WA1 2TH.

- **Owner:** Leyton Healthcare.
- **Contact:** Helen Sellars, Manager.
- **Website:** [http://www.leytonhealthcare.co.uk](http://www.leytonhealthcare.co.uk)
- **Tel:** 01925 240245.
- **Fax:** 01925 240123.
- **Email:** applecourt@leytonhealthcare.co.uk

<table>
<thead>
<tr>
<th>Type(s):</th>
<th>Care home with nursing.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accommodation:</strong></td>
<td>This home accommodates 67 residents in 67 single rooms (67 en suite). It is purpose built and has a garden, and was registered in 2003. Facilities are available for family or friends to stay overnight.</td>
</tr>
<tr>
<td><strong>Accessibility:</strong></td>
<td>The home is in a suburban location. Bus stop 250 yards; shop 250 yards; post office 250 yards; town centre 1 mile(s); GP 1 mile(s); social centre 3 mile(s);</td>
</tr>
<tr>
<td><strong>Lifestyle:</strong></td>
<td>Residents may bring their own furniture and choose their room decoration. There is a lot of flexibility about meals. Activities are arranged daily.</td>
</tr>
</tbody>
</table>
| **Manager's Description:** | Applecourt is located just a short distance from the pleasant town of Warrington and can be easily reached by public transport. The home can accommodate both married couples and single residents and every effort is made to make residents and their families at home. The emphasis at Applecourt is on creating a friendly relaxed environment whilst providing the best care possible.  
Our home employs a dedicated full time Activity Coordinator who ensures that residents have a varied choice of optional individual or group activities appropriate to their capabilities and interests. |
| **Web link:** | [http://www.housingcare.org/hc/link-info-152546.aspx](http://www.housingcare.org/hc/link-info-152546.aspx) |
## Belong Warrington

**Loushers Lane, Warrington WA4 6RX.**

**Owner:** Belong.

**Contact:** Janine Curwell, General Manager.

**Website:** [www.belong.org.uk](http://www.belong.org.uk)

**Tel:** 01925 321400.

**Type(s):** Care home / Care home with nursing.

**Accommodation:** This home accommodates 72 residents in 72 single rooms (72 en suite). It is purpose built and has a garden, and was registered in 2014.

**Lifestyle:** Activities are arranged.

**Manager’s Description:** Work is currently underway to build a groundbreaking community village for older people in Loushers Lane, Warrington, on part of the former G & J Greenalls distillery site. The village is due to open in the summer of 2014.

Belong Warrington will have six family-sized ‘households’ each able to accommodate 12 older people and provide specialist residential, dementia and nursing care. It will also include 18 stylish apartments and a range of facilities including a bistro, hair-and-beauty salon and function room which will be used to screen films, hold dances and stage events.

**Web link:** http://www.housingcare.org/hc/link-info-160651.aspx

## Brampton Lodge

**Bridge Lane, Appleton, Warrington WA4 3AH.**

**Owner:** Care Concepts.

**Contact:** Belinda Marsh, General Manager.

**Website:** [www.careconcepts.co.uk](http://www.careconcepts.co.uk)

**Tel:** (01925) 606780.

**Email:** eileen@careconcepts.co.uk

**Type(s):** Care home with nursing.

**Accommodation:** This home accommodates 59 residents. It is purpose built.

**Web link:** http://www.housingcare.org/hc/link-info-159505.aspx

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**EAC**

A leader in information and advice to older people

Page 2 of 11  Created 18 January 2015
### Callands Care Home

**Callands Road, Callands, Warrington WA5 9TS.**

**Owner:** HC-One.

**Contact:** Ms Hermina Maku, Manager.

**Website:** [http://www.hc-one.co.uk](http://www.hc-one.co.uk)

**Tel:** 01925 244233.

**Email:** careenquiries@hc-one.co.uk

<table>
<thead>
<tr>
<th>Type(s):</th>
<th>Care home with nursing.</th>
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</thead>
</table>

<table>
<thead>
<tr>
<th>Accommodation:</th>
<th>This home accommodates 120 residents in 120 single rooms (120 en suite). It is purpose built, and was registered in 2003. Facilities are available for family or friends to stay overnight.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Lifestyle:</th>
<th>Residents may bring their own furniture. Activities are arranged.</th>
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</thead>
</table>

**Manager’s Description:** Situated in the heart of a residential community in Callands, Warrington, Callands Care Home is a purpose-built 120 bedded care home offering Dementia, Nursing, Residential, Respite and End of Life care as well as specialist care for adults with physical disabilities.

At Callands Residents have a choice of lounge areas which feature comfortable and specially designed furnishings. Our well-equipped bedrooms are bright, safe and comfortable they are tastefully decorated and offer a range of views across the landscape. Our Chefs pride themselves in knowing the tastes of our Residents and preparing a choice of home cooked, fresh, nutritional meals and catering for any dietary and cultural needs.

At HC-One our experienced Home Managers and members of staff ensure kindness is at the heart of everything we do.

**Web link:** [http://www.housingcare.org/hc/link-info-140462.aspx](http://www.housingcare.org/hc/link-info-140462.aspx)

### Cheshire Grange Care Home

**Booths Hill Road, Lymm, Cheshire WA13 0EG.**

**Owner:** Barchester Healthcare Ltd.

**Contact:** Mrs Joanne Revie, General Manager.

**Website:** [www.barchester.com](http://www.barchester.com)

**Tel:** 01925 750670.

**Email:** assistedliving@barchester.com

<table>
<thead>
<tr>
<th>Type(s):</th>
<th>Care home / Care home with nursing.</th>
</tr>
</thead>
</table>

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*EAC: A leader in information and advice to older people*
Accommodation: This home accommodates 50 residents in 50 single rooms (50 en suite). It is purpose built, and was registered in 2012.

Manager's Description: This exceptional new care home has been specifically designed as a home providing high-quality residential and nursing care to the elderly, including those individuals living with a dementia including Alzheimer's disease. Cheshire Grange Care Home features a Memory Lane Community to provide high-quality nursing care for people with dementia. Within our community, memory boxes with small reminders and items such as photographs are used to great effect to help each person reminisce. Features such as adapted crockery and tableware, sensory gardens with low risk walkways and activity kitchens are there to enable people to engage in life's everyday simple tasks and pleasures. Essential to our homely feel is the enhanced relationship of trust built with family, friends and residents.

Web link: [http://www.housingcare.org/hc/link-info-160458.aspx](http://www.housingcare.org/hc/link-info-160458.aspx)

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Green Park Care Home
Stocks Lane, Penketh, Warrington WA5 3JS.

Owner: Leyton Healthcare.

Contact: Mrs Mary Ann McNeece, Manager.

Tel: 01925 791121 / 791914.

Fax: 01925 791140.

Email: greenpark@leytonhealthcare.co.uk

Type(s): Care home with nursing.

Accommodation: This home accommodates 105 residents in 105 single rooms. It is purpose built and has a garden, and was registered in 2008. Overnight visitors can usually be accommodated.

Accessibility: The home is in a suburban location. Bus stop 250 yards; shop 250 yards; post office 1 mile(s); town centre 2 mile(s); GP 1 mile(s); social centre 1 mile(s);

Lifestyle: Residents may bring their own furniture. There is a lot of flexibility about meals. Residents can usually bring their pet. Activities are arranged daily. There are opportunities to pursue hobbies and to help with gardening.

# Heathercroft Care Home
Longbarn Lane, Woolston, Warrington WA1 4QB.

<table>
<thead>
<tr>
<th>Owner:</th>
<th>Ashberry Healthcare Ltd.</th>
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</thead>
<tbody>
<tr>
<td>Contact:</td>
<td>Ms Tracey Perry, Manager.</td>
</tr>
<tr>
<td>Tel:</td>
<td>01925 813330.</td>
</tr>
<tr>
<td>Fax:</td>
<td>01925 818278.</td>
</tr>
</tbody>
</table>

**Type(s):** Care home with nursing.

**Accommodation:** This home accommodates 87 residents in 61 single and 1 shared rooms (16 en suite). It is purpose built and has a garden, and was registered in 2004.

**Accessibility:** The home is in an urban location. Bus stop 250 yards; shop 250 yards; post office 2 mile(s); town centre 2 mile(s);

**Lifestyle:** Residents may bring their own furniture and choose their room decoration. There is a lot of flexibility about meals. Residents can usually bring their pet. Activities are arranged daily.

**Manager’s Description:** Heathercroft is located in the leafy residential area of Woolston on the outskirts of Warrington. It is a purpose built home, all on one, ground floor level. Accommodation is provided in single rooms, some of which have en-suite facilities and are equipped with televisions.

We have two redecorated lounge areas and one main dining area. Residents also benefit from our own, fully equipped hair salon and regular visits by a local hair stylist.

Outside, we have well maintained garden areas for use by our residents and their families. These areas will also be redesigned following completion of our new EMI unit.

**Web link:** [http://www.housingcare.org/hc/link-info-137535.aspx](http://www.housingcare.org/hc/link-info-137535.aspx)

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# Meadow View Care Home
Finley Avenue off Ditchfield Road, Penketh, Warrington WA5 2PN.

<table>
<thead>
<tr>
<th>Owner:</th>
<th>Ashberry Healthcare Ltd.</th>
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</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>01925 791180.</td>
</tr>
<tr>
<td>Fax:</td>
<td>01925 728730.</td>
</tr>
</tbody>
</table>

**Type(s):** Care home with nursing.

**Accommodation:** This home accommodates 41 residents in 41 single rooms.
**Manager's Description:** Meadowview Care Home is located in the leafy suburb of Penketh on the outskirts of Warrington. It was converted into a care home 20 years ago prior to which the building was used as a local Primary school.

Our single storey accommodation offers 41 individual bedrooms each of which has a vanity unit. Residents are encouraged to personalise their rooms with their own pictures and personal effects to encourage a homely atmosphere.

We are currently nearing the end of a refurbishment programme. We plan to upgrade our lounge and dining areas shortly to maximise the comfort and living conditions for our residents.

We have several garden areas all of which offer pleasant and relaxing areas for our residents and visitors to sit and enjoy the pleasant views and local wildlife in a rural setting.

**Web link:** [http://www.housingcare.org/hc/link-info-137546.aspx](http://www.housingcare.org/hc/link-info-137546.aspx)

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**Old Rectory Nursing Home - Warrington**

Church Lane, Grappenhall, Warrington WA4 3EP.

**Owner:** The Old Rectory Nursing Home (Grappenhall) Limited.

**Contact:** Lynn Blacklock, Manager.

**Website:** [www.theoldrectorynursinghome.com](http://www.theoldrectorynursinghome.com)

**Tel:** 01925 604611.

**Type(s):** Care home with nursing.

**Accommodation:** This home accommodates 39 residents in 15 single and 9 shared rooms (3 en suite). It is purpose built and has a garden, and was registered in 1988.

**Accessibility:** The home is in a rural location. Bus stop 250 yards; shop 250 yards; post office 250 yards;

**Lifestyle:** Residents may bring their own furniture. Activities are arranged.

**Web link:** [http://www.housingcare.org/hc/link-info-137552.aspx](http://www.housingcare.org/hc/link-info-137552.aspx)
### Riverbank Nursing Home
Egerton Street, Howley, Warrington, Cheshire WA1 2DF.

**Owner:** BUPA Care Homes.  
**Contact:** Mrs Joanne Farrell, Manager.  
**Tel:** 01925 573772.  
**Fax:** 01925 240158.  
**Email:** carehomes@BUPA.com

**Type(s):** Care home with nursing.  
**Accommodation:** This home accommodates 150 residents in 150 single rooms. It is purpose built and has a garden, and was registered in 1989. Facilities are available for family or friends to stay overnight.  
**Accessibility:** The home is in an urban location. bus stop 0.5 mile(s); shop 0.5 mile(s); town centre 1 mile(s); GP 250 yards;  
**Lifestyle:** Residents may bring their own furniture and choose their room decoration. There is a lot of flexibility about meals. Activities are arranged several days a week. There are opportunities to pursue hobbies and to help with gardening.  
**Web link:** [http://www.housingcare.org/hc/link-info-137558.aspx](http://www.housingcare.org/hc/link-info-137558.aspx)

### St Marys Continuing Care
St Marys Continuing Care Ltd, Penny Lane, Collins Green, Burtonwood, Warrington, Cheshire WA5 4DS.

**Owner:** St Marys Continuing Care Ltd.  
**Contact:** Mrs Marie Mungins, Manager.  
**Website:** [http://www.stmaryscarecentre.co.uk/](http://www.stmaryscarecentre.co.uk/)  
**Tel:** 01925 294 850.  
**Fax:** 01925 294 855.

**Type(s):** Care home with nursing.  
**Accommodation:** This home accommodates 63 residents in 63 single rooms (63 en suite). It is purpose built and has a garden, and was registered in 2005.  
**Lifestyle:** Activities are arranged.  
**Web link:** [http://www.housingcare.org/hc/link-info-157563.aspx](http://www.housingcare.org/hc/link-info-157563.aspx)
### St Oswalds Care Home

**Address:** 12 Golborne Road, Winwick, Warrington, Cheshire WA2 8SZ  
**Owner:** Four Seasons Health Care Ltd.  
**Contact:** Yvonne Burutsa, Registered Manager.  
**Website:** [www.fshc.co.uk](http://www.fshc.co.uk)  
**Tel:** 01925 656 337.  
**Fax:** 01925 573 113.  
**Email:** stoswalds.m@fshc.co.uk  
**Type(s):** Care home with nursing.  
**Accommodation:** This home accommodates 42 residents in 42 single rooms (20 en suite). It is a converted building with a garden, and was registered in 2005.  
**Accessibility:** The home is in a village location. Bus stop 400 yards; shop 500 yards; town centre 6 mile(s);  
**Lifestyle:** Residents may bring their own furniture and choose their room decoration. There is a lot of flexibility about meals. Residents can usually bring their pet. Activities are arranged. There are opportunities to pursue hobbies.  
**Manager's Description:** St Oswalds Care Home is a charming specially converted Victorian Home where we provide a high standard of residential and nursing care. We also provide periods of respite care to give home carers a much needed break, and palliative care when residents and their families need specialist help and support. The home is situated in a residential village of Winick within easy reach of local shops and amenities including public transport.  
**Web link:** [http://www.housingcare.org/hc/link-info-137555.aspx](http://www.housingcare.org/hc/link-info-137555.aspx)

### Summerville Nursing Centre

**Address:** Hilltop Road, Stockton Heath, Warrington, Cheshire WA4 2EF.  
**Owner:** BUPA Care Homes.  
**Contact:** Mrs Diane Catherine Thomas, Manager.  
**Tel:** 01925 265865.  
**Fax:** 01925 212620.  
**Email:** carehomes@BUPA.com  
**Type(s):** Care home with nursing.  
**Accommodation:** This home accommodates 45 residents in 41 single and 2 shared rooms (17 en suite). It is a converted building with a garden, and was registered in 2007.
The Old Vicarage Nursing and Residential Care Centre
Fir Tree Lane, Burtonwood, Warrington WA5 4NN.
Owner: Camelot Healthcare Ltd.
Contact: Sue Bellamy, Manager.
Website: http://www.camelothealthcare.co.uk/
Tel: 01925 229 944.
Email: theoldvicarage@camelothealthcare.co.uk
Type(s): Care home with nursing.
Accommodation: This home accommodates 60 residents in 54 single and 3 shared rooms (51 en suite).
Lifestyle: Residents may bring their own furniture. Activities are arranged. Smokers are not accepted.
Manager’s Description: At The Old Vicarage care is provided for those requiring general residential care, nursing care and end of life palliative care. Care is available for those requiring dementia care in the separate although adjoined facility The Willows. The Old Vicarage is located in Burtonwood, Cheshire, a pleasant semi rural area with all rooms at the rear of the home overlooking the rolling countryside. The upstairs rooms have the most impressive views of the surrounding area.
Web link: http://www.housingcare.org/hc/link-info-137553.aspx

Thelwall Grange Nursing & Residential Home
Weaste Lane, Thelwall, Warrington WA4 3JJ.
Owner: Mr & Mrs M Harkness.
Contact: Miss Rita Mary Anne Pauli, Manager.
Tel: 01925 756373.
Fax: (01925) 756668.
Type(s): Care home with nursing.

Accommodation: This home accommodates 43 residents in 23 single and 10 shared rooms (2 en suite).

Accessibility: The home is in a rural location. Bus stop 250 yards; shop 0.5 mile(s); post office 0.5 mile(s);

Lifestyle: Residents may bring their own furniture. Residents can usually bring their pet. Activities are arranged.

Web link: http://www.housingcare.org/hc/link-info-137568.aspx

Three Bridges Nursing & Residential Home
Nook Lane off Thelwall Lane, Latchford, Warrington, Cheshire WA4 1NT.
Owner: The Bondcare Group.
Contact: Erica Blackburn, Manager.
Website: www.bondcare.co.uk
Tel: 01925 418059.
Fax: (01925) 414818.
Email: threebridges@bondcare.co.uk

Type(s): Care home with nursing.

Accommodation: This home accommodates 52 residents in 50 single rooms. It is purpose built and has a garden, and was registered in 1989.

Lifestyle: Residents may bring their own furniture. Activities are arranged.

Manager’s Description: Three Bridges is a Care Home specialising in the care for the elderly. We specifically provide support for Residential General, General Nursing, DE Residential, DE Nursing as well as Palliative Care and respite.

The home is a purpose built spacious building. All rooms are single occupancy and are situated on the ground floor. We have 4 lounges; two of which lead onto a patio and the central conservatory overlooks the sensory garden.

Three Bridges is approximately 2.5 miles from the town centre, which is accessible by public transport. Nearby is the picturesque village of Latchford which has a Post office, supermarket and a number of restaurants. There is a multi faith local church, and some lovely viewing points on the canal (½ of a mile from the home).

Residents and Relatives are encouraged to participate in the running of the Home - maintaining our commitment to a higher standard of care. Residents are actively encouraged to maintain outside links with the community and continue interests they followed prior to moving into Three Bridges.
# Westvale House Care Home

**Old Hall Road, Old Hall, Warrington, Cheshire WA5 9PA.**

**Owner:** Barchester Healthcare Ltd.

**Contact:** Sylvia Sloan, General Manager.

**Website:** [http://www.barchester.com](http://www.barchester.com)

**Tel:** 01925 571 266.

**Fax:** 01925 413 438.

**Email:** westvale@barchester.com

**Type(s):** Care home with nursing.

**Accommodation:** This home accommodates 61 residents in 60 single rooms (60 en suite). It is purpose built and has a garden, and was registered in 2007. Overnight visitors can usually be accommodated.

**Accessibility:** The home is in a suburban location. Bus stop 250 yards; shop 250 yards; post office 250 yards; town centre 3 mile(s); GP 1 mile(s); social centre 250 yards;

**Lifestyle:** Residents may bring their own furniture and choose their room decoration. There is a lot of flexibility about meals. Residents can usually bring their pet. Activities are arranged daily. There are opportunities to pursue hobbies and to help with gardening.

**Manager's Description:** The Westvale House is situated within the Sankey Valley Park area of Cheshire. We have been providing nursing care to the people of Old Hall and surrounding areas since 1989. Many have chosen to make this their permanent home, others stay for a short period of respite care. High standards mean you benefit from individualised care, provided in a friendly and courteous manner. Whether you require support with everyday tasks, 24-hour assistance or complex nursing, the care provided is designed to build on your own strengths and wishes and constantly seeks to improve your quality of life.

**Web link:** [http://www.housingcare.org/hc/link-info-137570.aspx](http://www.housingcare.org/hc/link-info-137570.aspx)
AlVUK - Visiting, Reporting & Advocacy Services

Visitors carry out a number of tasks, from individual case management of clients through to general support with Court of Protection and Office of the Public Guardian matters. They are qualified to provide mental capacity assessments, Skills Based Certificates for Lasting Powers of Attorney and are available to serve Notices.

To private clients, Visitors offer a wide range of services, from short term general advice and support through to more complex and long term advocacy and case management.

Our members have expertise in:
- Court of Protection/Office of the Public Guardian
- Mental Capacity Act
- Mental Health Act
- NHS & Community Care Act 1990
- Dementias
- Brain injury
- Mental health
- Learning disabilities
- Physical and sensory disabilities
- Social work
- Rehabilitation
- Finance and budgeting
- Report writing
- Inter-agency liaison
- Statutory benefits review
- Complaints procedures

**Category(ies):** Advocacy, Casework, advocacy & support, Legal & financial, Legal advice.

**Who it is for:** Family members or others who are representing an older or disabled person under the terms of the Mental Capacity Act 2005.

**Where available:** National service covering: England, Wales

**What it costs:** Fees are based on an hourly rate. Individual quotations can be provided.

**How to access or apply for it:** Contact via http://www.aivuk.org.uk/contacts.htm

**Additional information:** AlVUK members are able to pool their extensive knowledge and resources to provide expertise in working with elderly and disabled people. They hold a range of professional qualifications and include Social Workers and nurses. They have a comprehensive knowledge of Court of Protection and Office of the Public Guardian procedures and of the health and social welfare context of clients.

**Info. updated:** Apr 23 2014 1:41PM
About the service provider:

Contact info: AI VUK - Visiting, Reporting & Advocacy Services.

http://www.aivuk.org.uk/
Find them on a map

Parent organisation: Association of Independent Visitors UK

Web link: http://www.housingcare.org/s/link-info-3029.aspx
Contact provider: http://www.housingcare.org/s/link-info-3029.aspx?srw=contact
Provider's website: http://www.aivuk.org.uk
Society of Later Life Advisers

Now more than ever, what is needed is not simply a well qualified financial adviser but somebody who you feel you can rely upon to understand the plans you need to make for your retirement years. The complexities of the many decisions you or your family may need to face when looking at issues such as care funding matters or whether equity release is the right thing for you, will need careful and considered advice. SOLLA links you with an adviser who can help you explore the solutions that work for you and where they are involved, your family too.

The Society of Later Life Advisers was founded in 2008 as a not for profit organisation, to meet the need of consumers, advisers and those who provide financial products and services to the later life market.

Our aim is to ensure that consumers are better informed about the financial issues. SOLLA ensure that all the advisers on this site have fully satisfied all criteria to become an accredited adviser. This means peace of mind and assurance that the advice you are given is from financial advisers who have proved they have specialist knowledge of the sector. es of later life and can find a fully accredited adviser quickly and easily.

**Category(ies):** Financial advice (products), Independent Financial Advisers (IFAs), Legal & financial.

**Who it is for:** People looking for financial advice in later life.

**Where available:** National service covering: England, Northern Ireland, Scotland, Wales

**Info. updated:** Feb 7 2014 1:34PM

**About the service provider:**

**Contact info:** Society of Later Life Advisers.
PO Box 590, Sittingbourne, Kent.

**Telephone:** 0845 303 2909.

- admin@societyoflaterlifeadvisers.co.uk
- [http://societyoflaterlifeadvisers.co.uk/](http://societyoflaterlifeadvisers.co.uk/)
- Find them on a map

**Parent organisation:** Society of Later Life Advisers

**Web link:** [http://www.housingcare.org/s/link-info-9647.aspx](http://www.housingcare.org/s/link-info-9647.aspx)


Solicitors for the Elderly

The website allows you to find legal advice in your area. You can search by name, location and area of specialism.

The main areas of law members cover are:

- Estate and tax planning using wills, trusts and lifetime giving
- Giving Powers of attorney and Court of Protection work
- Probate and the administration of estates
- Trusts administration
- Living Wills
- Information on home care
- Preserving assets in the event of long term residential or nursing care
- Care home contracts
- Advice on financial responsibility and funding criteria for long term care
- State benefits
- Home equity release plans
- Mental Health legislation
- Elder abuse

**Category(ies):** Financial advice (tax), Information, Information & options appraisal, Legal & financial, Legal advice, Signposting /gateway service.

**Who it is for:** Older and vulnerable people, their families and carers.

**Where available:** National service covering: England, Northern Ireland, Scotland, Wales

**What it costs:** This search service is free of charge

**How to access or apply for it:** Access the search page on line.

**Info. updated:** Mar 28 2013 1:00PM

**About the service provider:**

**Contact info:** Solicitors for the Elderly.
Suite 17, Conbar House Mead Lane, Hertford, Hertfordshire, SG13 7AP.

**Telephone:** 0844 567 6173.

- admin@solicitorsfortheelderly.com
- http://www.solicitorsfortheelderly.com/
- Find them on a map

**Parent organisation:** Solicitors for the Elderly

**Web link:** [http://www.housingcare.org/s/link-info-3668.aspx](http://www.housingcare.org/s/link-info-3668.aspx)

**Provider’s directory:** [http://www.housingcare.org/service/provider-15140-solicitors-for-the-elderly.aspx](http://www.housingcare.org/service/provider-15140-solicitors-for-the-elderly.aspx)


**Provider’s website:** [http://www.solicitorsfortheelderly.com](http://www.solicitorsfortheelderly.com)