



# Supporting People Directory of Services

## **Do you need support to live at home?**

*There is now  
an easy way  
for you to find  
the housing  
related support  
or accommodation  
you need.*



## What do I do next?

### Visit the website



[www.spdirectory.org.uk](http://www.spdirectory.org.uk)

If you don't have the internet at home, visit a library. The website is easy to use yourself, or get a friend, relative or carer to help you.

- **Search for a service yourself**
- **You can look anywhere in the country**
- **Find emergency or long term support**
- **Log on any time of the day or night**
- **It is easy to find the support you need**

Further copies of this leaflet are available from: ODPM Publications, PO Box 236, Wetherby, West Yorkshire LS23 7NB

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**supportingpeople**  
supporting independence

## **How will I get in touch with a service?**

We will tell you how to get in touch. Sometimes this will be by contacting the service direct (self-referral), and sometimes by contacting someone else, for example probation or social services, who can refer you to the service.

## **Are the services the same as care services?**

No. The website only has information on housing-related support services, for example help to cook, pay bills and budget, or accommodation with on-site support staff. Care services are run separately, by health or social services, but they should work well with housing services to help you make a success of independent living.



**Do you need help to live  
independently because of:**

- alcohol or drug problems
- your age
- mental health problems
- leaving hospital, care or prison

*or for any other reason?*

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# Find the services you want

## Q&A



Do you need help to live independently because of alcohol or drug problems, because of your age, mental health problems, leaving care or prison – or for any other reason?

If so, we have made it easier for you to find the services you want.

Simply log on to

[www.spdirectory.org.uk](http://www.spdirectory.org.uk)

This new website has details of housing-related support services and accommodation right across England. Once you've logged on, we will ask you to tell us about yourself and about the support you need. You can choose the sort of service you want, and where you want it.

We then do the work for you! We will search the site to find suitable services, and come up with a list, including contact details. It is then up to you to get in touch with the services of your choice.

This leaflet aims to answer some of your questions about this new way of finding housing-related support services.

### **What is the website for?**

It is to help you search for all kinds of support that can help you live more independently. For the first time, the website brings together all housing-related support services right across England. It's like an online one-stop shop, which means you can search for a suitable service anywhere in the country.

### **Is it for me?**

Yes, if you need any kind of housing-related support. For example, if you:

- have been homeless or in prison
- had drug, alcohol or mental health problems
- are coming out of care
- are a teenage parent
- are at risk of domestic violence
- or
- have difficulty coping because you are a teenager or elderly, or because you have a disability.

There may be other reasons you need help or support with your living arrangements.

### **What services will I find on the website?**

There are thousands of services on the site for all kinds of people. These range from housing with sleep-in staff for people with learning disabilities or other groups, to sheltered housing for elderly people, probation hostels for ex-offenders, or on-site support for teenage parents.

Some of the services are accommodation-based, and some are support services that come to you where you are living.

### **What if I need help in a hurry?**

If you need to find support in an emergency, you can use the website to find a service immediately. Or – if your need is not so urgent – you can find support or accommodation in the longer-term.

### **What will the website tell me about a service?**

We will tell you its name, who runs it, where it is and details of the support it offers. We will also tell you how you can be referred to a service and the contact details you need. But we WON'T be able to tell you if they have spaces free or if they will definitely be able to help you – you will have to contact them to find out.

Sometimes we have to keep an address off the website if the service supports a group of people – such as victims of domestic violence, or people with HIV/AIDS – who could be targeted by others.

If you need help with your living arrangements, there's an easy way to find the support services you need.

Simply log on to

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**It's a one-stop shop for housing-related support services. Just tell us what you are looking for, and we will search across England for suitable services for you.**

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