



Care Options Report

for Mr/s L Johnson

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Your list of care homes

Detailed Care Options reports (if available)

For further information or advice
about all forms of housing, care
and support for older people,
contact:

EAC Advice Line

 **020 7820 1343**

Thinking about care

It is often a sudden crisis that sparks off thinking about whether a move into a care home might be necessary. Decisions may have to be made in a hurry, and there can often be strong, and sometimes conflicting, advice offered by family and friends, or by professional advisors like GPs or Social Workers. It can be difficult for the older person involved, and for those who care about her or him, to arrive at the best decisions in these circumstances.

Whatever the reasons why you are thinking about moving into care, remember there might be alternatives to consider, and in any event there are choices to make – choices that may make all the difference to how happy you will feel once settled in a new environment.

We suggest there are 4 stages . .

1. What are *your* priorities?

Getting the care you need can be the basis on which you continue to live life as *you* want to. How and where your care is provided will have a bearing on everything else, and whilst getting that care in place may be top priority right now, the decisions you make will shape your future.

*We suggest reading **For You & Yours**, our booklet about all housing and care options. Feel welcome also to contact our Advice Line staff again for any further guidance you would like.*

2. Meeting your specific care needs, at a cost you can afford

Homes are split broadly into those that provide personal care, and those that also provide nursing. Within each type, some specialise in caring for particular conditions, and of course price might be an important consideration.

*This guide contains details of all homes in your chosen area that meet the requirements you gave us. We suggest you also read the sections in this Guide headed **About Care Homes** and **Paying For Care Homes**.*

3. Other features of a home

There are many other aspects of each home to consider – its location, the accommodation offered, the food whether you can take your pet, and perhaps whether it would support your cultural, language or religious needs.

*Our checklist **Questions to ask about care homes** might be helpful when you go to look at a home, or talk to its manager. Where available, our detailed **Care Options** reports will provide answers to many of these questions.*

4. Lifestyle

In some homes, residents are pretty much able to mould their daily routines to suit themselves, whereas others may be more structured. Some homes aim for cosiness whilst others may be more 'hotel' like. Group activities may be a regular feature, or a home may cater for the more independent person. We have used the term 'lifestyle' to include all these aspects that might make one home more amenable to you than another.

*Where available, our detailed **Care Options** reports include a new 'classification' of homes to help you choose a home whose 'lifestyle' might match what you are looking for. Read the section in this Guide headed **Finding a home where you will feel at home**, which explains how the classification works.*

About care homes

What is a care home?

Since April 2002 in England, Scotland and Wales all homes are known as 'care homes' but are registered to provide different levels of care.

- Homes registered for '**personal care**' provide help with washing, dressing and giving medication.
- Homes registered for **nursing care** provide the same assistance but have a qualified nurse on duty twenty-four hours a day to carry out nursing tasks. These homes are for people who are physically or mentally frail or people who need regular attention from a nurse.
- Some homes, registered either for personal care or nursing care, can be registered for a specific care need, for example dementia or terminal illness.
- Dual registered homes no longer exist, but homes registered for nursing care may accept people who just have personal care needs but who may need nursing care in the future.
- In Northern Ireland care homes are still known as residential or nursing homes.
- All homes provide meals and staff on call at all times.

Who runs care homes?

Care homes may be owned and operated by private individuals, companies owning groups of homes, voluntary organisations and local authorities.

Who is responsible for regulating care homes?

- As from April 2004 care homes in England are registered and inspected by the Commission for Social Care Inspection [CSCI]. In Scotland this is the Scottish Commission for the Regulation of Care and in Wales, the Care Standards Inspectorate for Wales. Local Authorities still retain responsibility for homes in Northern Ireland.
- **Inspection reports** on care homes are available from the relevant authority.

- A care home must make available a copy of the most recent inspection report on request.

Choosing a care home

- If you can afford to pay your own fees you can choose a home and make your own financial arrangements with the home. It is often advisable to ask for a Local Authority **assessment of need**, particularly if you may require help with the fees at some point in the future. If you are paying your own fees, care homes must provide a written contract/statement of terms and conditions at the time you move into the home.
- If you require help with paying your care home fees either now or in the future, then you should approach the Local Authority and request a 'Community Care' **assessment of need**. Once the assessment has been carried out, the local authority is then responsible for meeting those assessed needs by arranging and paying for a suitable care home. You should have some choice as to the home you go to, although there may be financial restrictions. If you choose to move to a home in another area then your local authority will still be responsible for paying for your care.
- If you choose a home that is more expensive than the local authority will pay, then a **third party** [such as a family member] can agree to pay the difference but relatives should not be expected to '**top-up**'. If you are unhappy with a local authority decision then you can use the local authority complaints procedure to obtain a review of the decision.
- If you can afford to pay your own fees but have no-one to help you then the local authority still has to help you find and arrange the place.
- If possible, consider arranging a trial stay in a home before making a final decision.

Paying for care homes (in England)

If you are able to pay your own fees

- If you have savings (and /or assets) of more than £20,000 you will not be entitled to any help with care fees and are regarded as **self-funding**.
- If you can afford to pay for a place in a care home yourself, you can approach your chosen home and make arrangements with the home directly. The home must provide you with a written contract/statement of terms and conditions at the time you move into the home.
- If help might be needed to pay for the care home at any point in the future EAC advises you to contact your local authority to request an **assessment of need** prior to making any arrangements.
- If you are self-funding and choose to move to another area then **the area that you move to** will be responsible for assessing your needs should you need funding in the future.
- Where you are receiving **Attendance Allowance**, you will continue to receive it whilst you are paying your own fees.
- If you are paying your own fees in a home providing **nursing care**, you will be assessed by an NHS nurse for a contribution towards your fees. As from April 2004, this is paid at three levels £40, £77.50 and £125 per week according to how much nursing care you are assessed as needing. This amount is paid directly to the home. The Primary Care Trusts can choose to pay any amount between £40 and £77.50 according to the amount of **nursing** care required.

If you need help to pay your fees

- A Local Authority is legally obliged to carry out a **financial assessment** where they are arranging or providing a place in a care home.
- If you have savings of less than £20,000 you should approach your Local Authority and request an assessment of need. A Local Authority will only pay for care where the applicant meets their criteria and will only pay their 'standard rate' for an applicant with those assessed needs.
- Both your capital and income will be assessed for a **contribution** towards your fees. Savings below £12,250 will be ignored whilst amounts between £12,250 and £20,000 will be counted as though they produce an income. You will have to contribute all of your income and will have £18.10 per week **personal expenses allowance** to spend as you wish.
- State retirement pensions, private pensions, Pension Credit are included in the Local Authority financial assessment. For married

couples, half of any private pension can be disregarded and passed to a husband/wife who is still living at home. In addition to the personal expenses allowance up to £4.65 per week 'savings credit' can be disregarded.

- Any Attendance Allowance will stop after four weeks.
- Only **savings/capital/assets** in your name will be assessed. Capital/assets includes any bank/building society account, premium bonds, stocks/shares and any other property. This will include half of any joint savings. Where you have joint bank/building society accounts, it is advisable to open separate accounts prior to the assessment being carried out.
- Property will be disregarded if a spouse continues to live in the home. This will also apply if a relative over 60, or a relative under 60 but incapacitated, continues to live in the property. The Local Authority can use its discretion to disregard the property in other circumstances.
- You are allowed to let your spouse use your share of a property to purchase another property should they wish to move. Any capital remaining will be included in your financial assessment.
- The Local Authority has to disregard the value of your property for twelve weeks from the date that you permanently enter a care home. If you sell your property within the first twelve weeks then the disregard ceases from the date of the sale.
- If the sale takes more than 12 weeks, Local Authorities can enter into a '**deferred payment agreement**' which is effectively an interest free loan. Your contribution is deferred and paid back once your property is sold. A legal charge may be placed on your property.
- Legally, husbands and wives have a duty to maintain each other financially. A Local Authority can ask your spouse to pay towards your fees. This is known as a '**Liab Relatives**' contribution and any agreement made will be voluntary and not legally binding unless it has been approved by a court as maintenance.
- If you choose a more expensive home, a **third party** can '**top-up**' Local Authority funding but you are not allowed to use your remaining capital or personal expenses allowance to do this.
- It is illegal to give property or savings to another person in order to qualify for funding from your Local Authority. This is known as '**deprivation of assets**'. If you give away your capital / property to relatives or others, they can be asked to pay your fees in some circumstances. (Call EAC for more information on this subject)

Fully funded NHS care

- People with very high nursing or medical needs may qualify to have their care fully funded by the NHS under the **Continuing Care** criteria. People with high nursing needs or assessed for the high band of the nursing contribution should apply to their Primary Care Trust for this assessment.

Respite care, convalescence and short stays

Some people look for respite/convalescence/short term care for a period, perhaps after a stay in hospital, while they are waiting to move to somewhere permanent, to give their carers a break or to see whether they would like to live in the care home permanently.

WHAT CHOICES DO I HAVE?

- **Convalescent Homes**

Traditional convalescent homes are now rarely available.

- **Intermediate Care**

Intermediate care provides rehabilitation services to older people who have finished their hospital treatment but are not yet ready to manage independently at home. It can also be provided to prevent a hospital admission. Services can be provided in the persons' own home or in a care home, and are time limited usually to a maximum of six weeks. Intermediate care, including care home fees, is provided free by the NHS.

- **Respite or short term care in care homes**

These can be care homes either for personal care or nursing care, offering accommodation, help with personal care, supervision and meals. Nursing homes offer care to people who are very frail, bedridden or who need a lot of attention from a nurse.

- **Care in your home**

It is sometimes possible to arrange respite care in your own home. Contact your local social services department, Age Concern or commercial home care agency – the United Kingdom Home Care Association [UKHCA] will be able to give you details of member agencies in your area.

For more details contact:

The United Kingdom Home Care Association Tel 020 8288 1551,
e-mail: enquiries@ukhca.demon.co.uk

- **Holidays**

Some holiday hotels offer holiday/respite/short term care. The Holiday Care Service will be able to give you more information.

For more details contact:

The Holiday Care Service Tel 0845 124 9971,
e-mail: holiday.care@virgin.net

HOW CAN I ARRANGE RESPITE/SHORT TERM CARE IN A CARE HOME?

If you are paying for the care yourself, approach your chosen care home and check whether they have a vacancy when you want it and ask whether they can provide the care you need (especially if you have recently come out of hospital). Ensure that you get details of the charges and services in writing.

IF YOU NEED HELP PAYING FOR RESPITE/SHORT TERM CARE

Contact your Local Authority and ask for an assessment of your needs (and if appropriate your carer's needs). If they assess you as needing respite/short term care this will be noted on your care assessment and the local authority will ask you to pay towards the costs in one of two ways. Either they will ask you to pay a "reasonable amount" towards the cost, or they will assess your finances straight away. After 8 weeks, local authorities have to carry out a nationally agreed financial assessment. If, however, you receive regular planned respite care (perhaps 1 week in 4) and if your local authority's policy is to charge you a "reasonable amount" this will be the amount you will pay each time. The authority will not link the separate weeks together.

THE FINANCIAL ASSESSMENT FOR PEOPLE IN RESPITE/SHORT STAY

When assessing you for respite/short term care, the local authority must:

- Help you financially if your savings are under £20,000, your income is low and you are assessed as needing respite care.
- Ignore the value of your home
- Ignore some income so that you can still pay household bill such as water rates, insurance premiums and some fuel charges
- Ignore any Housing Benefit and any Pension Credit relating to housing costs
- Ignore the Attendance Allowance or Disability Living Allowance

CHANGING FROM TEMPORARY TO PERMANENT CARE

If a temporary stay becomes permanent, the local authority will carry out the financial assessment under the normal rules. However this financial assessment will only apply from the date a permanent stay was agreed.

BENEFITS FOR PEOPLE RECEIVING RESPITE/SHORT TERM CARE

For a person staying in a care home temporarily the Department of Work and Pensions will disregard savings below £6,000 in respect of claims for Pension Credit. There is no upper capital limit. If you are away from home, for instance having a 'trial' period in a care home Housing Benefit and Council Tax benefit can be paid for up to thirteen weeks.

Questions to ask about care homes

IS A MOVE TO A CARE HOME RIGHT FOR YOU?

- Our booklet ***For You & Yours*** will help you assess all your options.

LOCATION

- Is the home near family and friends?
- What are the surroundings like? Do they suit you?
- Is the home convenient for public transport, shops?

CARE

- Can the home offer suitable care for your needs? Including any special needs?
- Is adequate care available at night?
- If you require more care in the future, will the home be able to provide this?
- Will extra care cost more? Are there additional charges for incontinence supplies?
- If practicable, can your own doctor visit? Does a local doctor visit?
- Are there visiting dentists and opticians?
- Are speech therapy, chiropody, physiotherapy and occupational therapy available? Is there a charge?
- Is a call system available in all rooms?
- Does the home specialise in providing care for any of the following:
Terminal care? Mental confusion? Physical disability?

ACCOMMODATION

- Is the home comfortable and inviting?
- Is it clean? Is there a fresh clean smell?
- Is it suitable for a wheelchair user? Are there passenger and/or chair lifts?
- Can you inspect the room you will be offered on admission?
- Can you be assured that when you have been admitted you will not be required to change rooms, except on medical grounds?
- If sharing a room with another resident, can you meet that person prior to agreeing to the arrangement?
- Are steps taken to ensure that future sharing arrangements remain compatible?
- Can you change rooms if you wish?
- Are the rooms bright, cheerful and clean?
- Can residents bring their own possessions and furniture?
- Do bedrooms have TV and telephone points?
- If not, are telephones available for residents to make and receive calls in private?
- Are en suite facilities available?
- Are all toilet and washing facilities clean and easily accessible?
- Is there equipment such as grab-rails and bath hoists?
- Are pets allowed?
- Is there a separate sitting room and dining room?
- Is there a quiet lounge without television?

- Is there a private room to take visitors?
- Is there guest accommodation?
- Are there private and pleasant gardens in which to sit?
- Can valuables be stored safely, with itemised receipts given?
- Does the home's insurance policy cover loss or damage to residents' possessions, or should individual cover be arranged?
- Are there smoking and non-smoking areas?
- Is alcohol permitted?
- Can residents choose when to get up and go to bed?

FOOD

- Is the standard of food good?
- Is there a choice of menu?
- Can special diets be catered for?
- Can meals be served in rooms? Does this happen for any current residents?
- Can you make yourself a light snack, or a hot drink?

FACILITIES

- Are visitors welcome at any time? Can they stay for meals?
- Is there a personal laundry service?
- Are arrangements made for residents to attend religious services outside the home?
- Is there a minibus?
- Are frequent social activities, outings and entertainments arranged?

STAFF

- Does there appear to be enough staff on duty?
- Do the staff treat residents with respect? Are they friendly, polite and caring?

FINANCE

- Who owns the home? Is it financially stable?
- Are they willing to provide a Banker's reference?
- Is there a written contract? (If not, confirm all arrangements in writing before entering the home, and keep a copy of your letter).
- Are fees paid in advance?
- Are fees payable in the event of temporary absence – on holiday, or in hospital?
- What are the financial arrangements in the case of death?
- What notice is required if you wish to leave the home?
- What extras are charged for?
- How often are fees increased, and by what percentage?
- Have Social Services agreed funding or can you afford the fees, now and for the future?**

GENERAL

- Do you think that you could feel at home?
- Do you think you would get on with the other residents?
- Can a trial stay be arranged?
- What are the fire regulations? Are there regular fire drills?
- Is there a complaints procedure?
- Is there a waiting list?

Finding a home where you will feel at home

EAC's Care Options database includes almost all care homes in the UK. However, over the last 2 years we have set out to collect further information about each home, to try to describe them in much more detail than before and help older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care.

Although we still have much work to do to complete the job, we want you to have the benefit of the new information where it is available. This Guide therefore contains a complete list of *all* homes that meet the requirement you gave us, followed by more detailed reports on those homes that have provided the new information.

A key feature of the new reports is that we have added colour symbols to show how well each home might suit different kinds of people. These are based on information the home has provided about the way it operates. The system is simple:

- Read the four pen portraits opposite. Do you see yourself reflected in one (or more) of them?
- If so, remember your colour, and look for a smile on our reports.



A home where you could be very happy



A home where you could be quite happy



A home where you could be neither particularly happy nor particularly unhappy



A home where you may be least happy

Of course every home is individual, and so our classification can only be approximate. It is a way of identifying your best options amongst the homes available, but then it is important to visit your short-listed homes, to decide for yourself. Most homes cater for a mix of people with wide-ranging needs.

If this sounds like you . .

- I find day-to-day life an effort and I'd like to live in a home where I feel comfortable and I can take it easy.
- I see my needs as quite simple and mostly physical; it would be nice to be catered for, have my hair done or have someone to chat to.
- I'm not that concerned about lots of activities or facilities; I like to be left to go at my own pace and not feel pressured to 'join in'.
- I'm happy to fit in with routines and I like a fairly peaceful and undemanding environment.
- Most of all I want to feel like I am living in my own home and not a hotel.



Look for this ...

If this sounds like you . .

- Sometimes I feel vulnerable and anxious so I'd like to live in a home where I know I'll always feel safe and taken care of.
- I find day to day living quite stressful, especially all those decisions and I'd really like to be able to relax, knowing the staff are getting on with looking after me, even if my care needs might increase in the future.
- I like well-ordered routines and I don't want to be consulted about every little detail but I would like to feel I could take my lunch in my room if I want to.



Look for this ...

If this sounds like you . .

- I may need a fair bit of help but still see myself as quite an independently-minded person and I'd like to live where I can still come and go as I please, where I'm left to my own devices, to say when I want meals and what I want to eat; when I get up and go to bed.
- I like the idea of a home being like a hotel – offering me a wide choice of things to do and being willing to offer new things, if residents ask for them.
- The little details are important to me because I like polished standards.



Look for this ...

If this sounds like you . .

- I like to make my own decisions about things that affect my life and I'd like to live in a home where I'm very involved in decisions about the care I receive and the environment I live in.
- I don't think I'd like to be 'organised' but my ideal home would encourage residents' to try new things, even those with the greatest needs.
- I'm quite sociable and would enjoy a lively, busy and stimulating community - but I have my own hobbies to keep up too!
- I not particularly concerned about living with a mixture of other people so long as I have my privacy and I can choose what I want to do.



Look for this ...

Details of selection criteria

Location: Morecambe / Lancashire (Postal)
 Facilities:
 Heath:
 Registrations:
 Length of stay:
 Keywords:
 Type of home: All homes

Lancaster

● ACROSS THE BAY

479 Marine Road, Morecambe, LA4 6AF Tel. (01524) 410625

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay
Accommodation . A home for 24 residents in 14 single and 5 shared rooms (3 en suite).
Owner Mr John G Haslam and Mrs Jennifer M Bailey
Contact John G Haslam, The Proprietor

● ASHBURNHAM HOUSE

33/35 Westminster Road, Morecambe, LA4 4JA Tel. (01524) 413508

Home type Care Home providing personal care
Cares for Older age / Dementia
Care period Short stay and respite / Longer stay
Accommodation . A home for 11 residents in 11 single and 2 shared rooms.
Owner Mr Joseph & Mrs Anne Pattinson and Mrs Joy Hayman
Contact Joseph Pattinson, The Proprietor

● BARE HALL

20 Bare Lane, Bare, Morecambe, LA4 6DF Tel. (01524) 410906

Home type Care Home providing personal care
Cares for Older age
Care period Longer stay
Accommodation . A home for 32 residents.
Owner Mr Brian & Mrs Brenda Wainwright and Mrs K G Wilso
Contact Brian N Wainwright, The Proprietor

Lancaster

● CRAIGNEIL

Seaborn Road, Bare, Morecambe, LA4 6BB Tel. 01524 831011

Home type Care Home providing personal care
Cares for Older age / Physical disability / Sensory impairment / Dementia
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 15 residents in 14 single and 1 shared rooms.
Owner Barry Hinde
Contact Suzanne Hinde, Manager

A full EAC Care Options report is available for this home

● ERIC MORECAMBE HOUSE

Harrow Grove, Torrisholme, Morecambe, LA4 6ST Tel. 01524 831104

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 31 residents in 29 single and 2 shared rooms (29 en suite).
Owner Anchor Trust
Contact Mary Brownlow, Manager

A full EAC Care Options report is available for this home

● FERNBANK RETIREMENT HOME

346 Heysham Road, Heysham, LA3 2BW Tel. 01524 854 936

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 19 residents in 19 single rooms.
Owner Robert Wilson
Contact Patricia Goodger, Registered Manager

A full EAC Care Options report is available for this home

Lancaster

● FERNCROSS

231 Heysham Road, Morecambe, LA3 1NN Tel. (01524) 415538

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay
Accommodation . A home for 9 residents in 7 single and 1 shared rooms.
Owner Mrs Ann Withers
Contact Ann Withers, Owner/Manager

● INGLEWOOD

6 South Road, Morecambe, LA4 5RA Tel. (01524) 416246

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay
Accommodation . A home for 13 residents in 11 single and 1 shared rooms (5 en suite).
Owner Mr Derek & Mrs Sophia G Nichols
Contact Derek Nichols, The Proprietor

● LAKELAND VIEW CARE CENTRE

220/224 Heysham Road, Heysham, Morecambe, LA3 1NL Tel. 01524 410917

Home type Care Home providing nursing
Cares for Older age / Physical disability / Sensory impairment / Dementia / Terminal illness
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 41 residents in 22 single and 9 shared rooms (2 en suite).
Owner Mr Frank Nichols
Contact Dr Ruth Whalley, The Manager

A full EAC Care Options report is available for this home

● MAYBERN

180/182 Euston Road, Morecambe, LA4 5LE Tel. (01524) 418228

Home type Care Home providing personal care
Cares for Older age
Care period Longer stay
Accommodation . A home for 13 residents in 9 single and 2 shared rooms.
Owner Mrs Barbara Simpson
Contact Barbara Simpson, The Proprietor

● MORECAMBE BAY CARE CENTRE

Gleneagles Drive, Off St Andrews Grove, Morecambe, LA4 5BD Tel. 01524 400255

Home type Care Home providing nursing
Cares for Older age / Dementia
Care period Short stay and respite / Longer stay
Accommodation . A home for 86 residents in 86 single rooms (46 en suite).
Owner BetterCare Group Limited
Contact Jacqueline Bartlam, Matron

A full EAC Care Options report is available for this home

Lancaster

● PARK VIEW

95 Regent Road, Morecambe, LA3 1AF Tel. (01524) 415893

Home type Care Home providing personal care
Cares for Older age
Care period Longer stay
Accommodation . A home for 13 residents.
Owner Mr Brian N & Mrs Brenda D Wainwright and Mr Kennet
Contact Mrs Fisher, The Manager

● RUSHLEY HOUSE

327 Lancaster Road, Morecambe, LA4 6RH Tel. 01524 417405

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 13 residents in 13 single rooms (6 en suite).
Owner P G Coates
Contact Peter G Coates, The Proprietor

A full EAC Care Options report is available for this home

● SPRINGFIELD

14 Elms Road, Bare, Morecambe, LA4 6AP Tel. 01524 426032

Home type Care Home providing personal care
Cares for Older age / Physical disability / Sensory impairment / Dementia / Terminal illness
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 15 residents in 15 single rooms (2 en suite).
Owner M Grosse
Contact Michelle Grosse, Manager/Proprietor

A full EAC Care Options report is available for this home

● THE ALDERS

1 Arnside Crescent, Morecambe, LA4 5PP Tel. 01524 832198

Home type Care Home providing personal care
Cares for Older age / Dementia
Care period Short stay and respite / Longer stay / Trial visits
Accommodation . A home for 29 residents in 29 single rooms (2 en suite).
Owner Mr John L & Mrs Margaret L Croft
Contact Jackie Ellison, The Manager

A full EAC Care Options report is available for this home

Lancaster

● THE MAYFAIR

Marine Road East, Morecambe, LA4 5AR Tel. 01524 411836

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay /
Trial visits
Accommodation . A home for 45 residents in 37 single and
4 shared rooms (15 en suite).
Owner Mrs L Pickvance
Contact Mrs L Pickvance, Manager

A full EAC Care Options report is available for this home

● THE SANDS

390 Marine Road East, Morecambe, LA4 5AU Tel. 01524 400300

Home type Care Home providing nursing
Cares for Older age / Physical disability / Sensory
impairment
Care period Short stay and respite / Longer stay /
Trial visits
Accommodation . A home for 80 residents in 80 single
rooms (76 en suite).
Owner Victoria & Thornton Court Ltd.
Contact Lisann Smith, Matron Manager

A full EAC Care Options report is available for this home

● THORNTON LODGE

43/45 Thornton Road, Morecambe, LA4 5PD Tel. (01524) 410430

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay
Accommodation . A home for 28 residents in 20 single and
4 shared rooms (1 en suite).
Owner Mr Rodney H & Mrs Karen M Taylor
Contact Rodney H Taylor, The Proprietor

● TREGOTHNAN

112 Balmoral Road, Morecambe, LA3 1ST Tel. (01524) 412259

Home type Care Home providing personal care
Cares for Older age
Care period Short stay and respite / Longer stay
Accommodation . A home for 12 residents in 10 single and
1 shared rooms (4 en suite).
Owner Ms Fay Thackray
Contact Fay Thackray, The Proprietor

● WHITELOW HOUSE NURSING HOME

429 Marine Road East, Morecambe, LA4 6AA Tel. (01524) 411167

Home type Care Home providing nursing
Cares for
Care period Short stay and respite / Longer stay
Accommodation . A home for 38 residents in 12 single and
13 shared rooms (6 en suite).
Owner Mrs Jillian Ferguson
Contact Jillian Ferguson, The Proprietor

Lancaster

● WOODHILL HOUSE

Woodhill Lane, Morcombe, LA4 4NN Tel. 01524 423588

Home type Care Home providing personal care
Cares for Older age / Dementia
Care period Short stay and respite / Longer stay
Accommodation . A home for 48 residents in 40 single and
4 shared rooms.
Owner Lancashire County Council
Contact Marie Mace, Asst Manager

A full EAC Care Options report is available for this home

Craigneil

Seaborn Road, Bare, Morecambe, LA4 6BB



a picture of this home is not yet available

OWNER'S DESCRIPTION

Craigneil is a small home with a genuine warmth and a strong commitment to the highest standard of care from management and all care staff. There is an extensive training programme for all staff and the Home values privacy, dignity etc.

A home registered to provide personal care

Person in charge: Suzanne Hinde, Manager

Telephone: 01524 831011

Fax: 01524 832191

e-mail:

Website:

Owner: Barry Hinde

Owner type: Private individual or company

Years open: 20

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibuss
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Craigneil

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Eric Morecambe House

Harrow Grove, Torrisholme, Morecambe, LA4 6ST



a picture of this home is not yet available

OWNER'S DESCRIPTION

Eric Morecombe House provides Care and Lifestyle that respects our Residents privacy and independence. Each Resident chooses how we should plan and deliver care to them. Anchor believes older people should have the same freedom and choices as anyone else.

A home registered to provide personal care

Person in charge: **Mary Brownlow, Manager**

Telephone: **01524 831104**

Fax: **01524 831104**

e-mail:

Website:

Owner: **Anchor Trust**

Owner type: **Private individual or company**

Years open: **15**

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Eric Morecambe House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Fernbank Retirement Home

346 Heysham Road, Heysham, LA3 2BW



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: Patricia Goodger, Registered Manager

Telephone: 01524 854 936

Fax: 01524 851787

e-mail:

Website:

Owner: Robert Wilson

Owner type: Private individual or company

Years open: 14

ACCOMMODATION

Private rooms

Single
Shared
Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibuss
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Fernbank Retirement Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Lakeland View Care Centre

220/224 Heysham Road, Heysham, Morecambe, LA3 1NL



a picture of this home is not yet available

OWNER'S DESCRIPTION

Lakeland View is a very busy, lively Care Home. Everyday is different. Most of our residents are unable or choose not to leave the house, so we have the outside coming in! For example, mobile libraries, Tai-chi classes, music therapists. We are not the glossiest of Care Homes (yet!), but we are very good at giving our residents the physical, emotional and intellectual support they need. Lakeland View has the reputation of being flexible in its approach to all residents. We are also a Training Establishment for Nurses.

A home registered to provide care with nursing

Person in charge: Dr Ruth Whalley, The Manager

Telephone: 01524 410917

Fax: 01524 410917

e-mail: care@lakeland.aol.com

Website:

Owner: Mr Frank Nichols

Owner type: Private individual or company

Years open: 3

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion
Wheelchair access
 To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Lakeland View Care Centre

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Morecambe Bay Care Centre

Gleneagles Drive, Off St Andrews Grove, Morecambe, LA4 5BD



a picture of this home is not yet available

OWNER'S DESCRIPTION

Morecambe Bay Care Centre has been integrated into a community setting. Residents are individually pre-assessed prior to admission.

A home registered to provide care with nursing

Person in charge: Jacqueline Bartlam, Matron

Telephone: 01524 400255

Fax: 01524 400256

e-mail:

Website:

Owner: BetterCare Group Limited

Owner type: Private individual or company

Years open: 9

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Morecambe Bay Care Centre

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from <input type="text"/>	to <input type="text"/>	Single from <input type="text" value="£395"/>	to <input type="text" value="£395"/>
Shared from <input type="text"/>	to <input type="text"/>	Shared from <input type="text"/>	to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Rushley House

327 Lancaster Road, Morecambe, LA4 6RH



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: Peter G Coates, The Proprietor

Telephone: 01524 417405

Fax: 01524 425900

e-mail:

Website:

Owner: P G Coates

Owner type: Private individual or company

Years open: 20

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Rushley House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Female

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Springfield

14 Elms Road, Bare, Morecambe, LA4 6AP



a picture of this home is not yet available

OWNER'S DESCRIPTION

Springfield is a small, family run Home situated close to Morecambe promenade.

A home registered to provide personal care

Person in charge: Michelle Grosse, Manager/Proprietor

Telephone: 01524 426032

Fax:

e-mail:

Website:

Owner: M Grosse

Owner type: Private individual or company

Years open: 17

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Springfield

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

The Alders

1 Arnside Crescent, Morecambe, LA4 5PP



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: Jackie Ellison, The Manager

Telephone: 01524 832198

Fax: 01524 832198

e-mail:

Website:

Owner: Mr John L & Mrs Margaret L Croft

Owner type: Private individual or company

Years open: 15

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

The Alders

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

- Learning disability
- Physical disability
- Sensory impairment
- Alcohol dependence
- Drug dependence
- Mental disability
- Dementia
- Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

The Mayfair

Marine Road East, Morecambe, LA4 5AR



a picture of this home is not yet available

OWNER'S DESCRIPTION

The Mayfair is a family run home offering comfort and luxury. Our philosophy is to ensure a good quality of life for our residents and to respect them as individuals. The care, in a warm and homely setting, is of the highest standard given by a team of well trained and dedicated staff.

A home registered to provide personal care

Person in charge: Mrs L Pickvance, Manager

Telephone: 01524 411836

Fax: 01524 411836

e-mail: licia.pickvance@btconnect.com

Website: www.mayfairhome.co.uk

Owner: Mrs L Pickvance

Owner type: Private individual or company

Years open: 19

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

The Mayfair

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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The Sands

390 Marine Road East, Morecambe, LA4 5AU



a picture of this home is not yet available

OWNER'S DESCRIPTION

The Sands is located on Morecambe promenade with extensive views of Morecambe Bay and the Lakeland Hills. It is 6 years old, purpose-built, Residential and Nursing Care.

A home registered to provide care with nursing

Person in charge: Lisann Smith, Matron Manager

Telephone: 01524 400300

Fax: 01524 410284

e-mail: mail@thesands.org.uk

Website: www.thesands.org.uk

Owner: Victoria & Thornton Court Ltd.

Owner type: Private individual or company

Years open: 6

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

The Sands

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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A selected care home . . .

Woodhill House

Woodhill Lane, Morcombe, LA4 4NN



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: Marie Mace, Asst Manager

Telephone: 01524 423588

Fax:

e-mail:

Website:

Owner: Lancashire County Council

Owner type: Local Authority

Years open: 20

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Woodhill House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="less than ¼ mile"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="1 mile(s)"/>	Social centre:	<input type="text" value="1 mile(s)"/>
Chemist:	<input type="text" value="1 mile(s)"/>	Town centre:	<input type="text" value="1 mile(s)"/>
Library:	<input type="text" value="1 mile(s)"/>	Rail station:	<input type="text" value="1 mile(s)"/>
GP surgery:	<input type="text" value="1 mile(s)"/>	Pub:	<input type="text" value="less than ¼ mile"/>
Bank:	<input type="text" value="1 mile(s)"/>		

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from	<input type="text" value="£310"/> to <input type="text" value="£310"/>	Single from	<input type="text"/> to <input type="text"/>
Shared from	<input type="text"/> to <input type="text"/>	Shared from	<input type="text"/> to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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EAC in a nutshell

Elderly Accommodation Counsel is an independent charity, founded in 1985

Which provides:

- ⊙ Detailed information on all forms of accommodation, support service and care for older people, nationwide
- ⊙ Guidance and advice to help enquirers choose and finance the accommodation and services most suited to their needs

The information covers:

- ⊙ Remaining at home
- ⊙ Sheltered & retirement housing for sale, rent or part-purchase
- ⊙ Residential care homes
- ⊙ Close care accommodation
- ⊙ Abbeyfield sheltered and 'extra care' houses
- ⊙ Paying for the above, including entitlement to benefits and other sources of financial assistance

We offer our services:

- ⊙ directly to the public, by letter or telephone
- ⊙ in partnership with other charities, organisations and companies
- ⊙ through our website www.housingcare.org



**EAC, 3rd floor, 89 Albert
Embankment, London SE1 7TP
Tel: 020 7820 1343.
Email: enquiries@e-a-c.demon.co.uk
Website: www.HousingCare.org**

Charity No. 292552

