



Plymouth Guide

to care homes for older people



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Further information

For further information about all forms of housing, care and support for older people, contact:

EAC Advice Line

 **020 7820 1343**

Thinking about care

It is often a sudden crisis that sparks off thinking about whether a move into a care home might be necessary. Decisions may have to be made in a hurry, and there can often be strong, and sometimes conflicting, advice offered by family and friends, or by professional advisors like GPs or Social Workers. It can be difficult for the older person involved, and for those who care about her or him, to arrive at the best decisions in these circumstances.

Whatever the reasons why you are thinking about moving into care, remember there might be alternatives to consider, and in any event there are choices to make – choices that may make all the difference to how happy you will feel once settled in a new environment.

We suggest there are 4 stages . .

1. What are *your* priorities?

Getting the care you need can be the basis on which you continue to live life as *you* want to. How and where your care is provided will have a bearing on everything else, and whilst getting that care in place may be top priority right now, the decisions you make will shape your future.

How Care Options and EAC can help

As part of Care Options, EAC is developing new materials to help older people articulate and weigh up their own priorities. Until these are ready, we suggest reading *For You & Yours*, our booklet about all housing and care options, and also that you telephone to talk to one of our Advisors.

If then you do decide to look for a care home

2. Meeting your specific care needs, at a cost you can afford

Homes are split broadly into those that provide personal care, and those that also provide nursing. Within each type, some specialise in caring for particular conditions.

This Guide contains details of all homes in your area. Those that provide personal care only come first, then those that provide nursing. Each home has provided details of its specialisms, its charges, and whether these are within the limits for those who need financial help from the local authority.

We suggest you also read the sections headed **About Care Homes** and **Paying For Care Homes** in this Guide.

3. Other features of the home

There are many other aspects of each home to consider – its location, the accommodation offered, the food whether you can take your pet, and perhaps whether it would support your cultural, language or religious needs.

4. Lifestyle

In some homes, residents are pretty much able to mould their daily routines to suit themselves, whereas others may be more structured. Some homes aim for cosiness whilst others may be more 'hotel' like. Group activities may be a regular feature, or a home may cater for the more independent person. We have used the term 'lifestyle' to include all these aspects that might make one home more amenable to you than another.

This Guide provides answers to all these questions, and more. Our checklist (see ***Questions to ask about care homes***) might be helpful when you go to look at a home, or talk to its manager.

Care Options includes a new 'classification' technique to indicate how well each home's 'lifestyle' might match what you look for. Read the section in this Guide ***headed Finding a home where you will feel at home***, which explains how the classification works.

About care homes

What is a care home?

Since April 2002 in England, Scotland and Wales all homes are known as 'care homes' but are registered to provide different levels of care.

- Homes registered for '**personal care**' provide help with washing, dressing and giving medication.
- Homes registered for **nursing care** provide the same assistance but have a qualified nurse on duty twenty-four hours a day to carry out nursing tasks. These homes are for people who are physically or mentally frail or people who need regular attention from a nurse.
- Some homes, registered either for personal care or nursing care, can be registered for a specific care need, for example dementia or terminal illness.
- Dual registered homes no longer exist, but homes registered for nursing care may accept people who just have personal care needs but who may need nursing care in the future.
- In Northern Ireland care homes are still known as residential or nursing homes.
- All homes provide meals and staff on call at all times.

Who runs care homes?

Care homes may be owned and operated by private individuals, companies owning groups of homes, voluntary organisations and local authorities.

Who is responsible for regulating care homes?

- As from April 2002, homes in England are registered and inspected by the National Care Standards Commission. In Scotland this is the Scottish Commission for the Regulation of Care and in Wales, the Care Standards Inspectorate for Wales. Local Authorities still retain responsibility for homes in Northern Ireland.
- **Inspection reports** on care homes are available from the relevant authority.
- A care home must make available a copy of the most recent inspection report on request.

Choosing a care home

- If you can afford to pay your own fees you can choose a home and make your own financial arrangements with the home. It is often advisable to ask for a Local Authority **assessment of need**, particularly if you may require help with the fees at some point in the future. If you are paying your own fees, care homes must provide a written contract/statement of terms and conditions at the time you move into the home.
- If you require help with paying your care home fees either now or in the future, then you should approach the Local Authority and request a 'Community Care' **assessment of need**. Once the assessment has been carried out, the local authority is then responsible for meeting those assessed needs by arranging and paying for a suitable care home. You should have some choice as to the home you go to, although there may be financial restrictions. If you choose to move to a home in another area then your local authority will still be responsible for paying for your care.
- If you choose a home that is more expensive than the local authority will pay, then a **third party** [such as a family member] can agree to pay the difference but relatives should not be expected to '**top-up**'. If you are unhappy with a local authority decision then you can use the local authority complaints procedure to obtain a review of the decision.
- If you can afford to pay your own fees but have no-one to help you then the local authority still has to help you find and arrange the place.
- If possible, consider arranging a trial stay in a home before making a final decision.

Paying for care homes (in England)

If you are able to pay your own fees

- If you have savings (and /or assets) of more than £19,500 you will not be entitled to any help with care fees and are regarded as **self-funding**.
- If you can afford to pay for a place in a care home yourself, you can approach your chosen home and make arrangements with the home directly. The home must provide you with a written contract/statement of terms and conditions at the time you move into the home.
- If help might be needed to pay for the care home at any point in the future EAC advises you to contact your local authority to request an **assessment of need** prior to making any arrangements.
- If you are self-funding and choose to move to another area then **the area that you move to** will be responsible for assessing your needs should you need funding in the future.
- Where you are receiving **Attendance Allowance**, you will continue to receive it whilst you are paying your own fees.
- If you are paying your own fees in a home providing **nursing care**, you will be assessed by an NHS nurse for a contribution towards your fees. As from April 2003, this is paid at three levels £40, £75 and £120 per week according to how much nursing care you are assessed as needing. This amount is paid directly to the home.

If you need help to pay your fees

- A Local Authority is legally obliged to carry out a **financial assessment** where they are arranging or providing a place in a care home.
- If you have savings of less than £19,500 you should approach your Local Authority and request an assessment of need. A Local Authority will only pay for care where the applicant meets their criteria and will only pay the amount they would 'normally' pay for an applicant with those assessed needs.
- Both your capital and income will be assessed for a **contribution** towards your fees. Savings below £12,000 will be ignored whilst amounts between £12,000 and £19,500 will be counted as though they produce an income. You will have to contribute all of your income and will have £17.50 per week **personal expenses allowance** to spend as you wish.
- State retirement pensions, private pensions and Minimum Income Guarantee are included in the financial assessment. For married couples, half of any private pension can be disregarded and passed to a husband/wife who is still living at home.
- Any Attendance Allowance will stop after four weeks.
- Only **savings / capital / assets** in your name will be assessed. Capital / assets includes any bank / building society account, premium bonds,

stocks/shares and any other property. This will include half of any joint savings. Where you have joint bank/building society accounts, it is advisable to open separate accounts prior to the assessment being carried out.

- Property will be disregarded if a spouse continues to live in the home. This will also apply if a relative over 60, or a relative under 60 but incapacitated, continues to live in the property. The Local Authority can use its discretion to disregard the property in other circumstances.
- You are allowed to let your spouse use your share of a property to purchase another property should they wish to move. Any capital remaining will be included in your financial assessment.
- If your property is up for sale, you may get help from the Local Authority known as '**interim funding**'. Where interim funding has been agreed, the Local Authority can help you to pay your fees. Your property will be ignored in the financial assessment for the first 12 weeks after the date that you enter care permanently. In effect, the Local Authority will make a loan to you that is repayable on the sale of your home.
- If the sale takes more than 12 weeks, Local Authorities can enter into a '**deferred payment agreement**' which is effectively an interest free loan. Your contribution is deferred and paid back once your property is sold. A legal charge may be placed on your property.
- Legally, husbands and wives have a duty to maintain each other financially. A Local Authority can ask your spouse to pay towards your fees. This is known as a '**Liabale Relatives**' contribution and any agreement made will be voluntary and not legally binding unless it has been approved by a court as maintenance.
- If you choose a more expensive home, a **third party** can '**top-up**' Local Authority funding but you are not allowed to use your remaining capital or personal expenses allowance to do this.
- It is illegal to give property or savings to another person in order to qualify for funding from your Local Authority. This is known as '**deprivation of assets**'. If you give away your capital / property to relatives or others, they can be asked to pay your fees in some circumstances. (Call EAC for more information on this subject)

Fully funded NHS care

- People with very high nursing or medical needs may qualify to have their care fully funded by the NHS under the **Continuing Care** criteria. People with high nursing needs or assessed for the high band of the nursing contribution should apply to their Health Authority for this assessment.

<p>Rules and regulations on the funding of care homes are extremely complex. Please feel welcome to call EAC's Advice Line to discuss any aspect of funding, or to request further written information.</p>

Respite care, convalescence and short stays

Some people look for respite/convalescence/short term care for a period, perhaps after a stay in hospital, while they are waiting to move to somewhere permanent, to give their carers a break or to see whether they would like to live in the care home permanently.

WHAT CHOICES DO I HAVE?

- **Convalescent Homes**

Traditional convalescent homes are now rarely available.

- **Intermediate Care**

Intermediate care provides rehabilitation services to older people who have finished their hospital treatment but are not yet ready to manage independently at home. It can also be provided to prevent a hospital admission. Services can be provided in the persons' own home or in a care home, and are time limited usually to a maximum of six weeks. Intermediate care, including care home fees, is provided free by the NHS.

- **Respite or short term care in care homes**

These can be care homes either for personal care or nursing care, offering accommodation, help with personal care, supervision and meals. Nursing homes offer care to people who are very frail, bedridden or who need a lot of attention from a nurse.

- **Care in your home**

It is sometimes possible to arrange respite care in your own home. Contact your local social services department, Age Concern or commercial home care agency – the United Kingdom Home Care Association [UKHCA] will be able to give you details of member agencies in your area.

For more details contact:

The United Kingdom Home Care Association Tel 020 8288 1551,
e-mail: enquiries@ukhca.demon.co.uk

- **Holidays**

Some holiday hotels offer holiday/respite/short term care. The Holiday Care Service will be able to give you more information.

For more details contact:

The Holiday Care Service Tel 0845 124 9971,
e-mail: holiday.care@virgin.net

HOW CAN I ARRANGE RESPITE/SHORT TERM CARE IN A CARE HOME?

If you are paying for the care yourself, approach your chosen care home and check whether they have a vacancy when you want it and ask whether they can provide the care you need (especially if you have recently come out of hospital). Ensure that you get details of the charges and services in writing.

IF YOU NEED HELP PAYING FOR RESPITE/SHORT TERM CARE

Contact your Local Authority and ask for an assessment of your needs (and if appropriate your carer's needs). If they assess you as needing respite/short term care this will be noted on your care assessment and the local authority will ask you to pay towards the costs in one of two ways. Either they will ask you to pay a "reasonable amount" towards the cost, or they will assess your finances straight away. After 8 weeks, local authorities have to carry out a nationally agreed financial assessment. If, however, you receive regular planned respite care (perhaps 1 week in 4) and if your local authority's policy is to charge you a "reasonable amount" this will be the amount you will pay each time. The authority will not link the separate weeks together.

THE FINANCIAL ASSESSMENT FOR PEOPLE IN RESPITE/SHORT STAY

When assessing you for respite/short term care, the local authority must:

- Help you financially if your savings are under £19,500, your income is low and you are assessed as needing respite care.
- Ignore the value of your home
- Ignore some income so that you can still pay household bill such as water rates, insurance premiums and some fuel charges
- Ignore any housing benefit and any income support relating to housing costs
- Ignore the Attendance Allowance or Disability Living Allowance

CHANGING FROM TEMPORARY TO PERMANENT CARE

If a temporary stay becomes permanent, the local authority will carry out the financial assessment under the normal rules. However this financial assessment will only apply from the date a permanent stay was agreed.

BENEFITS FOR PEOPLE RECEIVING RESPITE/SHORT TERM CARE

Minimum Income Guarantee [Income Support] rules for temporary residents in care homes are different from the rules for permanent residents. For temporary residents, the capital limit is £12,000 (excluding the value of your property). Savings between £6,000 and £12,000 will be treated as if they produce income (tariff income). If you are away from home, for instance having a "trial" period in a care home, Housing Benefit and Council Tax benefit can only be paid for 13 weeks.

Questions to ask about care homes

IS A MOVE TO A CARE HOME RIGHT FOR YOU?

- Have you considered whether it is possible for you to stay in your own home?
Have you considered approaching your local social services department, GP, Age Concern, housing department or benefits agency to see what help is available?

LOCATION

- Is the home near family and friends?
- What are the surroundings like? Do they suit you?
- Is the home convenient for public transport, shops?

CARE

- Can the home offer suitable care for your needs? Including any special needs?
- Is adequate care available at night?
- If you require more care in the future, will the home be able to provide this?
- Will extra care cost more? Are there additional charges for incontinence supplies?
- If practicable, can your own doctor visit? Does a local doctor visit?
- Are there visiting dentists and opticians?
- Are speech therapy, chiropody, physiotherapy and occupational therapy available?
Is there a charge?
- Is a call system available in all rooms?
- Does the home specialise in providing care for any of the following:
Terminal care? Mental confusion? Physical disability?

ACCOMMODATION

- Is the home comfortable and inviting?
- Is it clean? Is there a fresh clean smell?
- Is it suitable for a wheelchair user? Are there passenger and/or chair lifts?
- Can you inspect the room you will be offered on admission?
- Can you be assured that when you have been admitted you will not be required to change rooms, except on medical grounds?
- If sharing a room with another resident, can you meet that person prior to agreeing to the arrangement?
- Are steps taken to ensure that future sharing arrangements remain compatible?
- Can you change rooms if you wish?
- Are the rooms bright, cheerful and clean?
- Can residents bring their own possessions and furniture?
- Do bedrooms have TV and telephone points?
- If not, are telephones available for residents to make and receive calls in private?
- Are en suite facilities available?
- Are all toilet and washing facilities clean and easily accessible?
- Is there equipment such as grab-rails and bath hoists?
- Are pets allowed?
- Is there a separate sitting room and dining room?
- Is there a quiet lounge without television?
- Is there a private room to take visitors?

- Is there guest accommodation?
- Are there private and pleasant gardens in which to sit?
- Can valuables be stored safely, with itemised receipts given?
- Does the home's insurance policy cover loss or damage to residents' possessions, or should individual cover be arranged?
- Are there smoking and non-smoking areas?
- Is alcohol permitted?
- Can residents choose when to get up and go to bed?

FOOD

- Is the standard of food good?
- Is there a choice of menu?
- Can special diets be catered for?
- Can meals be served in rooms, does this happen for any of the current residents?
- Can you make yourself a light snack, or a hot drink?

FACILITIES

- Are visitors welcome at any time? Can they stay for meals?
- Is there a personal laundry service?
- Are arrangements made for residents to attend religious services outside the home?
- Is there a minibus?
- Are frequent social activities, outings and entertainments arranged?

STAFF

- Does there appear to be enough staff on duty?
- Do the staff treat residents with respect? Are they friendly, polite and caring?

FINANCE

- Who owns the home? Is it financially stable?
- Are they willing to provide a Banker's reference?
- Is there a written contract? (If not, confirm all arrangements in writing before entering the home, and keep a copy of your letter).
- Are fees paid in advance?
- Are fees payable in the event of temporary absence – on holiday, or in hospital?
- What are the financial arrangements in the case of death?
- What notice is required if you wish to leave the home?
- What extras are charged for?
- How often are fees increased, and by what percentage?
- Have Social Services agreed funding or can you afford the fees, now and for the future?**

GENERAL

- Do you think that you could feel at home?
- Do you think you would get on with the other residents?
- Can a trial stay be arranged?
- What are the fire regulations? Are there regular fire drills?
- Is there a complaints procedure?
- Is there a waiting list?

Finding a home where you will feel at home

To help you to find those homes that could be right for you or your relative, these homes have been **colour coded** into one of **four types** using information that homes have provided about the way they operate. To find out which type might best suit you, read the four descriptions below and choose the one that **most closely corresponds** to your needs.

Then look for the matching coloured **smiley face symbol** that you will find on the homes' listings.

Using Our Classification



= A home where you could be very happy



= A home where you could be quite happy



= A home where you could be neither particularly happy nor particularly unhappy



= A home where you may be least happy

The Care Options classification also shows how suited any individual home might be for a person who has chosen one of the other 3 types. That way you should be able to make an informed judgement about each and every home and put together a shortlist regardless of whether a home of your ideal type is available.

Remember that every home is individual and not all homes classified as the same type are exactly the same. This tool is a way of identifying the best options, amongst the homes available, but then it is important to visit your short-listed homes, to decide for yourself. Most homes cater for a mix of people with wide-ranging needs.

If this sounds like you . .

- I find day-to-day life an effort and I'd like to live in a home where I feel comfortable and I can take it easy.
- I see my needs as quite simple and mostly physical; it would be nice to be catered for, have my hair done or have someone to chat to.
- I'm not that concerned about lots of activities or facilities; I like to be left to go at my own pace and not feel pressured to 'join in'.
- I'm happy to fit in with routines and I like a fairly peaceful and undemanding environment.
- Most of all I want to feel like I am living in my own home and not a hotel.



Look for this ...

If this sounds like you . .

- Sometimes I feel vulnerable and anxious so I'd like to live in a home where I know I'll always feel safe and taken care of.
- I find day to day living quite stressful, especially all those decisions and I'd really like to be able to relax, knowing the staff are getting on with looking after me, even if my care needs might increase in the future.
- I like well-ordered routines and I don't want to be consulted about every little detail but I would like to feel I could take my lunch in my room if I want to.



Look for this ...

If this sounds like you . .

- I may need a fair bit of help but still see myself as quite an independently-minded person and I'd like to live where I can still come and go as I please, where I'm left to my own devices, to say when I want meals and what I want to eat; when I get up and go to bed.
- I like the idea of a home being like a hotel – offering me a wide choice of things to do and being willing to offer new things, if residents ask for them.
- The little details are important to me because I like polished standards.



Look for this ...

If this sounds like you . .

- I like to make my own decisions about things that affect my life and I'd like to live in a home where I'm very involved in decisions about the care I receive and the environment I live in.
- I don't think I'd like to be 'organised' but my ideal home would encourage residents' to try new things, even those with the greatest needs.
- I'm quite sociable and would enjoy a lively, busy and stimulating community - but I have my own hobbies to keep up too!
- I not particularly concerned about living with a mixture of other people so long as I have my privacy and I can choose what I want to do.



Look for this ...

Care Homes in Plymouth

HomeName	Owner type	Weekly fees from	Weekly fees to	Accept LA rate	Locality type
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Homes proving personal care					
Ashkey	Private			Yes	Suburban
Astor Hall	Voluntary	£308.00	£308.00	Yes	Urban
Badgers Holt	Private	£380.00	£380.00	No	Urban
Bethany Christian Home	Voluntary	£225.00	£261.00	Yes	Urban
Camellia House	Private			Yes	Suburban
Charlton House	Private	£280.00	£325.00	Yes	Urban
Compton Gardens - Bedford Park	Private	£249.00		Yes	Urban
Dewi Sant	Private	£225.00	£280.00	Yes	Urban
Durnsford Lodge	Private	£225.00	£270.00	Yes	Suburban
Glencairn Residential Home	Private	£225.00	£225.00	Yes	Urban
Higher Park Lodge	Private	£260.00	£300.00	Yes	Suburban
Nutley Lodge	Private	£250.00	£285.00	Yes	Suburban
Park View Residential Home	Private	£249.00	£315.00	Yes	Urban
Pendeen Residential Home	Voluntary	£700.00	£700.00	Yes	Suburban
Penvose Residential Home	Private	£221.00	£245.00	Yes	Urban
Pocklington Rise	Voluntary	£250.00	£350.00	Yes	Suburban
River View	Voluntary	£263.00	£263.00	Yes	Suburban
Southview Residential Home	Private	£240.00	£280.00	No	Urban
Vale Lodge Residential Home	Private	£260.00	£300.00	Yes	Urban
Valley View	Private	£280.00	£320.00	Yes	Suburban

Homes providing nursing					
Consort House	Private	£275.00	£275.00	Yes	Urban
Consort Village Care Centre	Private			Yes	Urban
Fanshawe	Private	£248.00	£260.00	Yes	Suburban
Furzehatt Court	Private			Yes	Suburban
KingsHouse Care Centre	Private	£258.00	£258.00	Yes	Urban
Meadowside & St Francis	Private	£228.00	£250.00	Yes	Suburban
Merafield View	Private	£300.00	£300.00	No	Urban
Nazareth House	Voluntary	£245.00	£245.00	Yes	Urban
Warwick Park House	Private			No	Suburban
Woodland Villa	Private	£230.00	£275.00	Yes	Urban

Ashkey

3 Nelson Gardens, Stoke, Plymouth, PL1 5RH



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Ashkey is a very special place. I feel the staff make the place, they offer friendship to the clients and it has a very homely feel to the building. We offer one-to-one care - as it is a small home, each client is treated as an equal individual."

A home registered to provide personal care

Person in charge: **Manager, Manager**

Telephone: **01752 567199**

Fax: **01752 551367**

e-mail:

Website:

Owner: **Ashkey Residential Home Ltd**

Owner type: **Private individual or company**

Years open: **2**

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion
Wheelchair access
 To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Astor Hall

157 Devonport Road, Stoke, Plymouth, PL1 5RB



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: Jean Thompson, Manager

Telephone: (01752) 562729

Fax: (01752) 565390

e-mail:

Website:

Owner: Plymouth & District Disabled Fellowship

Owner type: Voluntary organisation

Years open: 41

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Astor Hall

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Badgers Holt

63 Haddington Road, Stoke, Plymouth, PL2 1RW



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Our service is unique as it provides total care and support to clients from the Deaf community where language comes first. As a small family run unit for the past 20 years we have built up a reputation for quality care, so much so that we have a large catchment area covering Devon, Cornwall and Somerset. We also provide an enabling service in the community and communication support. We also deliver a number of supported living units in the area for Deaf people."

A home registered to provide personal care

Person in charge: Mr Martin Derbyshire, The Proprietor

Telephone: 01752 569229

Fax: 01752 551499

e-mail: badgersholtpl2@btopenworld.com

Website:

Owner: Mr & Mrs MD Derbyshire

Owner type: Private individual or company

Years open: 20

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Badgers Holt

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Deaf people whos first lanuage is sign lanuage.

Specific requiremets addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Bethany Christian Home

2 Woodside, Lipson, Plymouth, PL4 8QE



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Bethany Christian Home aims to provide a warm and homely atmosphere for the elderly, catering especially for those with a Christian faith. It is expected that individuals will be encouraged to maintain their independence for as long as is possible.

Objectives; Links with residents' churches will be maintained through morning prayers. The Home will have individual care plans agreed with each resident, which will be reviewed on a regular six monthly basis. Residents will be consulted as regards the activities of the Home. A Keyworker system of care will be operated. Staff will meet on a regular basis for appropriate training and for review of standards of care. Support from other agencies will be sought for the continuing care of residents."

A home registered to provide personal care

Person in charge: G R Todd, Manager

Telephone: (01752) 220692

Fax: (01752) 220692

e-mail:

Website:

Owner: Bethany Christian Home Trust

Owner type: Voluntary organisation

Years open: 29

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

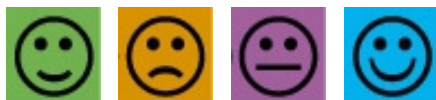
Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Bethany Christian Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Specifically caters for those with a Christian faith

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Morning prayers each day (interdenominational)

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Camellia House

5 Belmont Place, Stoke, Plymouth, PL3 4DN



OWNER'S DESCRIPTION

"Our Home encourages clients to be as independent as possible. They are encouraged to knit for the PDSA & local vet. They enjoy jigsaws and armchair aerobics. We also have a weekly quiz and a communion service once a month. Bingo is on a regular basis and we take the residents out in our minibus every week, to garden centres, shops etc."

A home registered to provide personal care

Person in charge: D T Blee, The Proprietor

Telephone: (01752) 509697

Fax:

e-mail:

Website:

Owner: Mr & Mrs D T Blee

Owner type: Private individual or company

Years open: 14

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Camellia House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from <input type="text"/>	to <input type="text"/>	Single from <input type="text"/>	to <input type="text"/>
Shared from <input type="text"/>	to <input type="text"/>	Shared from <input type="text"/>	to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Charlton House

5 Mutely Road, Mannamead, Plymouth, PL3 4SA



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Charlton House is a charming Victorian house with style and atmosphere. All our staff are dedicated and well trained to care for the needs of elderly people, making sure that privacy & dignity are maintained at all times in a safe & secure home."

A home registered to provide personal care

Person in charge: Mrs T Gerr, Manager

Telephone: 01752 661405

Fax: 01752 661405

e-mail:

Website:

Owner: Mrs Boyes / Mrs T Gerr

Owner type: Private individual or company

Years open: 25

ACCOMMODATION

Private rooms

- Single
- Shared
- Total ensuite

Communal rooms

- TV lounge
- Quiet lounge
- Visitors lounge
- Hobby room
- Total lounges or seating areas

Residents may bring

- Own furniture
- Own decoration
- Own possessions

Building type

- Purpose built
- Conversion
- Wheelchair access**
- To all floors
- Ground floor only
- No access

Rooms have

- Phone point
- TV point

Lifts

- Full lift
- Stair lift
- No lifts
- Single storey

Outdoors

- Garden
- Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Charlton House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Compton Gardens - Bedford Park

Pearn Road, Higher Compton, Plymouth, PL3 5JF



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Our philosophy is to provide a homely, welcoming and relaxing 'home from home' for our residents. We aim to offer elderly people the opportunity to enhance the quality of life by providing a safe, manageable and comfortable environment, plus support and stimulation to help them maximize their potential physical, intellectual, emotional and social capacity."

A home registered to provide personal care

Person in charge: Deborah Bennett, Manager

Telephone: (01752) 774677

Fax: (01752) 785090

e-mail:

Website:

Owner: Ancyra Health Limited

Owner type: Private individual or company

Years open: 10

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Compton Gardens - Bedford Park

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

A selected care home . . .

Dewi Sant

32 Eggbuckland Road, Mannamead, Plymouth, PL3 5HG



a picture of this home is not yet available

OWNER'S DESCRIPTION

"A friendly family atmosphere with plenty of activities to stimulate if required."

A home registered to provide personal care

Person in charge: Angela Holder, Manager

Telephone: (01752) 664923

Fax:

e-mail:

Website:

Owner: Mannarest Ltd

Owner type: Private individual or company

Years open: 15

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Dewi Sant

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="less than ¼ mile"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="less than ¼ mile"/>	Social centre:	<input type="text" value="3 mile(s)"/>
Chemist:	<input type="text" value="less than ¼ mile"/>	Town centre:	<input type="text" value="2 mile(s)"/>
Library:	<input type="text" value="less than ¼ mile"/>	Rail station:	<input type="text" value="3 mile(s)"/>
GP surgery:	<input type="text" value="less than ¼ mile"/>	Pub:	<input type="text" value="less than ¼ mile"/>
Bank:	<input type="text" value="2 mile(s)"/>		

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from	<input type="text" value="£225"/> to <input type="text" value="£280"/>	Single from	<input type="text"/> to <input type="text"/>
Shared from	<input type="text"/> to <input type="text"/>	Shared from	<input type="text"/> to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Durnsford Lodge

90 Somerset Place, Stoke, Plymouth, PL3 4BG



OWNER'S DESCRIPTION

"Our biggest asset is the friendly atmosphere throughout the Home. The carers are trained to care for the residents as a first priority, and treat them as part of their own family."

A home registered to provide personal care

Person in charge: E Bertie, The Proprietor
Telephone: (01752) 562872
Fax: (01752) 605116
e-mail: durnsford@a38.com
Website: www.a38.com/dunsford/
Owner: Mr & Mrs E Bertie
Owner type: Private individual or company **Years open:** 17

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Durnsford Lodge

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Glencairn Residential Home

162 Victoria Road, St Budeaux, Plymouth, PL5 1QY



OWNER'S DESCRIPTION

"A small Home with a caring attitude, owners living in the Home."

A home registered to provide personal care

Person in charge: R P Braddon, The Proprietor

Telephone: (01752) 361523

Fax:

e-mail:

Website:

Owner: Mr R P & Mrs L J Braddon

Owner type: Private individual or company

Years open: 17

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

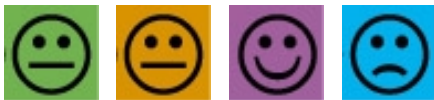
Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Glencairn Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input style="width: 100px;" type="text" value="less than ¼ mile"/>	Bus stop:	<input style="width: 100px;" type="text" value="less than ¼ mile"/>
Post office:	<input style="width: 100px;" type="text" value="0.5 mile(s)"/>	Social centre:	<input style="width: 100px;" type="text" value="2 mile(s)"/>
Chemist:	<input style="width: 100px;" type="text" value="less than ¼ mile"/>	Town centre:	<input style="width: 100px;" type="text" value="4 mile(s)"/>
Library:	<input style="width: 100px;" type="text" value="0.5 mile(s)"/>	Rail station:	<input style="width: 100px;" type="text" value="4 mile(s)"/>
GP surgery:	<input style="width: 100px;" type="text" value="less than ¼ mile"/>	Pub:	<input style="width: 100px;" type="text" value="0.5 mile(s)"/>
Bank:	<input style="width: 100px;" type="text" value="0.5 mile(s)"/>		

STAFFING

Manager has a Registered Manager's Award
 Home has an accredited ongoing staff training programme
 Home has an externally accredited quality assurance programme
 Home is involved in National Vocational Qualification assessment
 Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from	<input style="width: 40px;" type="text" value="£225"/> to <input style="width: 40px;" type="text" value="£225"/>	Single from	<input style="width: 40px;" type="text"/> to <input style="width: 40px;" type="text"/>
Shared from	<input style="width: 40px;" type="text" value="£225"/> to <input style="width: 40px;" type="text" value="£225"/>	Shared from	<input style="width: 40px;" type="text"/> to <input style="width: 40px;" type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability
 Physical disability
 Sensory impairment
 Alcohol dependence
 Drug dependence
 Mental disability
 Dementia
 Terminal illness

Care for people who need:

Minimal help
 Moderate help
 A high level of help

Can usually accept people with:

Visual impairment
 Deafness
 Urinary incontinence
 Faecal incontinence
 Moderate memory problems
 Severe memory problems
 Disruptive behaviour
 Violent behaviour

and/or people who:

Walk with a frame
 Use a wheelchair
 Are bedfast
 Wander indoors
 Wander outside

Duration of care:

Short / respite Day care
 Longer stay Home care
 Trial visits can be arranged
 Dedicated beds for respite care
 Dedicated beds for convalescence

What's not included?

<input type="checkbox"/> Hairdressing	<input type="checkbox"/> Chiropody
<input type="checkbox"/> Transport	<input type="checkbox"/> Trips
<input type="checkbox"/> Tel. installation	<input type="checkbox"/> Tel. bills
<input type="checkbox"/> Physiotherapy	<input type="checkbox"/> Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Higher Park Lodge

Devonport Park, Stoke, Plymouth, PL1 4BT



a picture of this home is not yet available

OWNER'S DESCRIPTION

"We try to cater for all clients and aim to make this their Home from Home. We are situated in a lovely setting within Devonport Park which enables clients to walk out with staff whenever possible. We endeavour to promote independence and good Care."

A home registered to provide personal care

Person in charge: Debbie Norman, Manager

Telephone: 01752 606066

Fax:

e-mail:

Website:

Owner: Higher Park Lodge (Plymouth)

Owner type: Private individual or company

Years open: 15

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibuses

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Higher Park Lodge

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="0.5 mile(s)"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="0.5 mile(s)"/>	Social centre:	<input type="text"/>
Chemist:	<input type="text" value="0.5 mile(s)"/>	Town centre:	<input type="text" value="2 mile(s)"/>
Library:	<input type="text" value="0.5 mile(s)"/>	Rail station:	<input type="text" value="2 mile(s)"/>
GP surgery:	<input type="text" value="less than ¼ mile"/>	Pub:	<input type="text" value="0.5 mile(s)"/>
Bank:	<input type="text" value="0.5 mile(s)"/>		

STAFFING

Manager has a Registered Manager's Award

Home has an accredited ongoing staff training programme

Home has an externally accredited quality assurance programme

Home is involved in National Vocational Qualification assessment

Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from	<input type="text" value="£260"/> to <input type="text" value="£300"/>	Single from	<input type="text"/> to <input type="text"/>
Shared from	<input type="text" value="£260"/> to <input type="text" value="£300"/>	Shared from	<input type="text"/> to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

Minimal help

Moderate help

A high level of help

Can usually accept people with:

Visual impairment

Deafness

Urinary incontinence

Faecal incontinence

Moderate memory problems

Severe memory problems

Disruptive behaviour

Violent behaviour

and/or people who:

Walk with a frame

Use a wheelchair

Are bedfast

Wander indoors

Wander outside

Duration of care:

Short / respite Day care

Longer stay Home care

Trial visits can be arranged

Dedicated beds for respite care

Dedicated beds for convalescence

What's not included?

Hairdressing Chiropody

Transport Trips

Tel. installation Tel. bills

Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Nutley Lodge

43 Sherford Road, Elburton, Plymouth, PL9 8DA



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Set in one acre with lovely rural views from all rooms."

A home registered to provide personal care

Person in charge: J W Woodcock, The Proprietor

Telephone: (01752) 402024

Fax:

e-mail:

Website:

Owner: Mr & Mrs J W Woodcock

Owner type: Private individual or company

Years open: 17

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Nutley Lodge

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Park View Residential Home

70/72 Peverell Park Road, Peverell, Plymouth, PL3 4NB



OWNER'S DESCRIPTION

"Park View offers a warm, homely environment where residents can live as they wish, able to influence the details of their daily life. The owners Jacky and Jim have managed Park View on a daily basis for the past 21 years and believe strongly in the principles of a good Care Home based on respect, dignity, privacy and fulfilment. Park View truly is 'special enough to call home'"

A home registered to provide personal care

Person in charge: Jacky & Jim Van Deijl, Owner/Partners

Telephone: 01752 669541

Fax: 01752 672272

e-mail:

Website:

Owner: Mr & Mrs J M Van Deijl

Owner type: Private individual or company

Years open: 21

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Park View Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

- Learning disability
- Physical disability
- Sensory impairment
- Alcohol dependence
- Drug dependence
- Mental disability
- Dementia
- Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Pendeen Residential Home

63 Pendeen Crescent, Southway, Plymouth, PL6 6RF



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Residential service for nine adults with a learning disability, with care provided on an individual basis."

A home registered to provide personal care

Person in charge: **David Watson, Manager**

Telephone: **(01752) 794447**

Fax: **(01752) 794447**

e-mail:

Website:

Owner: **The Durnford Society Ltd**

Owner type: **Voluntary organisation**

Years open: **14**

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Pendeen Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

- Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

- | | | | |
|--------------|---|----------------|---|
| Shop: | <input type="text" value="less than ¼ mile"/> | Bus stop: | <input type="text" value="less than ¼ mile"/> |
| Post office: | <input type="text" value="less than ¼ mile"/> | Social centre: | <input type="text" value="less than ¼ mile"/> |
| Chemist: | <input type="text" value="less than ¼ mile"/> | Town centre: | <input type="text" value="less than ¼ mile"/> |
| Library: | <input type="text" value="less than ¼ mile"/> | Rail station: | <input type="text" value="5 mile(s)"/> |
| GP surgery: | <input type="text" value="0.5 mile(s)"/> | Pub: | <input type="text" value="less than ¼ mile"/> |
| Bank: | <input type="text" value="less than ¼ mile"/> | | |

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

- Learning disability
- Physical disability
- Sensory impairment
- Alcohol dependence
- Drug dependence
- Mental disability
- Dementia
- Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Penrose Residential Home

1/2 Tothill Avenue, St Jude's, Plymouth, PL4 8PH



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: J S Reed, Owner/Manager

Telephone: (01752) 663191

Fax: (01752) 663191

e-mail:

Website:

Owner: Mrs J S Reed

Owner type: Private individual or company

Years open: 16

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Penrose Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="less than ¼ mile"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="less than ¼ mile"/>	Social centre:	<input type="text" value="less than ¼ mile"/>
Chemist:	<input type="text" value="less than ¼ mile"/>	Town centre:	<input type="text" value="less than ¼ mile"/>
Library:	<input type="text" value="less than ¼ mile"/>	Rail station:	<input type="text" value="0.5 mile(s)"/>
GP surgery:	<input type="text" value="less than ¼ mile"/>	Pub:	<input type="text" value="less than ¼ mile"/>
Bank:	<input type="text" value="less than ¼ mile"/>		

STAFFING

Manager has a Registered Manager's Award
 Home has an accredited ongoing staff training programme
 Home has an externally accredited quality assurance programme
 Home is involved in National Vocational Qualification assessment
 Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from	<input type="text" value="£221"/> to <input type="text" value="£245"/>	Single from	<input type="text"/> to <input type="text"/>
Shared from	<input type="text" value="£221"/> to <input type="text" value="£221"/>	Shared from	<input type="text"/> to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability
 Physical disability
 Sensory impairment
 Alcohol dependence
 Drug dependence
 Mental disability
 Dementia
 Terminal illness

Care for people who need:

Minimal help
 Moderate help
 A high level of help

Can usually accept people with:

Visual impairment
 Deafness
 Urinary incontinence
 Faecal incontinence
 Moderate memory problems
 Severe memory problems
 Disruptive behaviour
 Violent behaviour

and/or people who:

Walk with a frame
 Use a wheelchair
 Are bedfast
 Wander indoors
 Wander outside

Duration of care:

Short / respite Day care
 Longer stay Home care
 Trial visits can be arranged
 Dedicated beds for respite care
 Dedicated beds for convalescence

What's not included?

Hairdressing Chiropody
 Transport Trips
 Tel. installation Tel. bills
 Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Pocklington Rise

George Lane, Plympton, Plymouth, PL7 1LJ



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Pocklington Rise provides residential care and sheltered housing for older people with sight loss. Set in large grounds, Pocklington Rise offers a homely and caring environment with a high standard of accommodation. Rooms are small, but the communal areas are many and decorated to a high standard. All care and support staff are trained in visual impairment and over 90% of care staff are NVQ2 qualified. Pocklington Rise employs a full-time Activities Coordinator, provides a monthly newsletter and weekly trips out."

A home registered to provide personal care

Person in charge: Debbie Waller, Centre Manager

Telephone: 01752 339553

Fax: 01752 345949

e-mail:

Website:

Owner: The Gift of Thomas Pocklington

Owner type: Voluntary organisation

Years open: 27

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion
Wheelchair access
 To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Pocklington Rise

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?
 Visually impaired only (sighted partners accepted)

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

River View

Astor Drive, Mount Gould, Plymouth, PL4 9RD



OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide personal care

Person in charge: D M Gregson, Manager

Telephone: (01752) 253974

Fax:

e-mail:

Website:

Owner: Plymouth Age Concern

Owner type: Voluntary organisation

Years open: 3

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

River View

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Southview Residential Home

Woodside, Lipson, Plymouth, PL4 8QE



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Southview is a very "Homely" residential Home. Totally on the level - no steps or stairs or lifts. Residents are treated as individuals and their privacy is respected at all times. Prospective residents are welcome to visit at any time to meet other residents and staff and ask any question related to Southview as a home."

A home registered to provide personal care

Person in charge: **M Cooke, Manager**

Telephone: **01752 667853**

Fax:

e-mail:

Website:

Owner: **Mr M Cooke and Ms S Simpson**

Owner type: **Private individual or company**

Years open: **20**

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Southview Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Vale Lodge Residential Home

38/40 Sutherland Road, Mutley, Plymouth, PL4 6BN



a picture of this home is not yet available

OWNER'S DESCRIPTION

"We provide a warm and comfortable family home."

A home registered to provide personal care

Person in charge: M Atwill, The Proprietor

Telephone: 01752 220456

Fax: 01752 220456

e-mail:

Website:

Owner: Mr M Atwill and Miss S Haswell

Owner type: Private individual or company

Years open: 18

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Vale Lodge Residential Home

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Valley View

298 Fort Austin Avenue, Crownhill, Plymouth, PL6 7JP



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Valley View is a large bungalow and we try to make it as much like a home as possible."

A home registered to provide personal care

Person in charge: D Sole, Manager

Telephone: 01752 705109

Fax: 01752 705107

e-mail:

Website:

Owner: Mr A Ward and Mrs J Stevens

Owner type: Private individual or company

Years open: 9

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Valley View

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Consort House

Saltash Passage, St Budeaux, Plymouth, PL5 1LD



OWNER'S DESCRIPTION

"The Home is situated on the Bank of the River Tamar with wonderful views of the river. There is plenty of activity on the river with sailing and pleasure boats."

A home registered to provide care with nursing

Person in charge: Mrs Brimmacombe, Manager

Telephone: (01752) 360689/789861

Fax: (01752) 785884

e-mail:

Website:

Owner: Consort House Nursing

Owner type: Private individual or company

Years open: 15

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

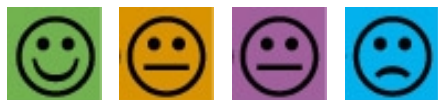
Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibuses

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Consort House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

- Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

- | | | | |
|--------------|--|----------------|---|
| Shop: | <input type="text" value="1 mile(s)"/> | Bus stop: | <input type="text" value="less than ¼ mile"/> |
| Post office: | <input type="text" value="1 mile(s)"/> | Social centre: | <input type="text" value="2 mile(s)"/> |
| Chemist: | <input type="text" value="2 mile(s)"/> | Town centre: | <input type="text" value="2 mile(s)"/> |
| Library: | <input type="text" value="2 mile(s)"/> | Rail station: | <input type="text" value="4 mile(s)"/> |
| GP surgery: | <input type="text" value="2 mile(s)"/> | Pub: | <input type="text" value="2 mile(s)"/> |
| Bank: | <input type="text" value="2 mile(s)"/> | | |

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

- Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

- Learning disability
- Physical disability
- Sensory impairment
- Alcohol dependence
- Drug dependence
- Mental disability
- Dementia
- Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



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Consort Village Care Centre

Tor Lane, Hartley, Plymouth, PL3 5TX



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Consort Care Centre is part of a sheltered accommodation village. It has a village green and pond with ducks. Totally secure with coded entrances. Also have rented studios in the Care Home."

A home registered to provide care with nursing

Person in charge: Mrs Brimmacombe, The Matron
Telephone: (01752) 789861
Fax: (01752) 785884
e-mail: consortcare@plymouth33.fsbusiness.co.uk
Website: www.consort-care.sagenet.co.uk
Owner: Consort House Nursing
Owner type: Private individual or company **Years open:** 5

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

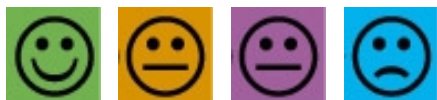
Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibuses
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Consort Village Care Centre

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

- Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="0.5 mile(s)"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="0.5 mile(s)"/>	Social centre:	<input type="text" value="less than ¼ mile"/>
Chemist:	<input type="text" value="0.5 mile(s)"/>	Town centre:	<input type="text" value="2 mile(s)"/>
Library:	<input type="text" value="1 mile(s)"/>	Rail station:	<input type="text" value="2 mile(s)"/>
GP surgery:	<input type="text" value="0.5 mile(s)"/>	Pub:	<input type="text" value="1 mile(s)"/>
Bank:	<input type="text" value="1 mile(s)"/>		

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
- Physical disability
- Sensory impairment
- Alcohol dependence
- Drug dependence
- Mental disability
- Dementia
- Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

- Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Fanshawe

53 Hooe Road, Hooe, Plymouth, PL9 9QS



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide care with nursing

Person in charge: C G Cross, The Proprietor

Telephone: (01752) 481663

Fax:

e-mail:

Website:

Owner: C G Cross and A E Cross

Owner type: Private individual or company

Years open: 11

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

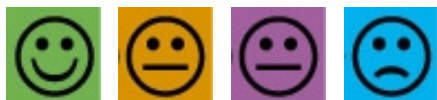
Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Fanshawe

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

A selected care home . . .

Furzehatt Court

59 Furzehatt Road, Plymstock, Plymouth, PL9 8QX



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide care with nursing

Person in charge: D McCready, Matron

Telephone: (01752) 484008

Fax:

e-mail:

Website:

Owner: Care Homes South West Ltd (Mr & Mrs J Woodcock)

Owner type: Private individual or company Years open: 11

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Furzehatt Court

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop:	<input type="text" value="1 mile(s)"/>	Bus stop:	<input type="text" value="less than ¼ mile"/>
Post office:	<input type="text" value="1 mile(s)"/>	Social centre:	<input type="text" value="1 mile(s)"/>
Chemist:	<input type="text" value="1 mile(s)"/>	Town centre:	<input type="text" value="5 mile(s)"/>
Library:	<input type="text" value="1 mile(s)"/>	Rail station:	<input type="text" value="5 mile(s)"/>
GP surgery:	<input type="text" value="1 mile(s)"/>	Pub:	<input type="text" value="1 mile(s)"/>
Bank:	<input type="text" value="1 mile(s)"/>		

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to
 Shared from to

For nursing care

Single from to
 Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

KingsHouse Care Centre

Kings Court, Paradise Road, Stoke, Plymouth, PL1 5QL



a picture of this home is not yet available

OWNER'S DESCRIPTION

"This is a Christian Home and we cater for all religions. We have communion on Wednesdays. We cater well for palliative care and are trained to a high level in this respect. We consider respect and dignity of utmost importance."

A home registered to provide care with nursing

Person in charge: Margaret Holmes, Matron

Telephone: 01752 607060

Fax: 01752 607035

e-mail:

Website:

Owner: Kingscare Ltd

Owner type: Private individual or company

Years open: 12

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

KingsHouse Care Centre

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Meadowside & St Francis

5 Plymbridge Road, Plympton, Plymouth, PL7 4LE



a picture of this home is not yet available

OWNER'S DESCRIPTION

The owner's description of this home is not yet available.

A home registered to provide care with nursing

Person in charge: **Margaret Bell, Manager/Matron**

Telephone: (01752) 337938

Fax: (01752) 337938

e-mail:

Website:

Owner: **Blazedale Ltd**

Owner type: **Private individual or company**

Years open: **20**

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Meadowside & St Francis

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care **For nursing care**
 Single from to Single from to
 Shared from to Shared from to
 Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Merafield View

Underlane, Plympton, Plymouth, PL7 1ZB



OWNER'S DESCRIPTION

"Merafield View is an elegant, purpose built nursing home set within secluded gardens in the picturesque area of Plympton, approximately 5 miles from Plymouth centre. Merafield View aims to provide a homely atmosphere in beautifully decorated accomodation. There are four lounges as well as separate dining facilities. All bathrooms have chair hoists for our residents' comfort and convenience and our hydrotherapy bath offers invigorating luxury. There is a passenger lift to all floors."

A home registered to provide care with nursing

Person in charge: M Charles, Matron

Telephone: 01752 348070

Fax: 01752 346414

e-mail:

Website:

Owner: Mr C M Brien

Owner type: Private individual or company

Years open: 14

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Merafield View

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?
 Religious Dietary Language
 Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:
 Shop: Bus stop:
 Post office: Social centre:
 Chemist: Town centre:
 Library: Rail station:
 GP surgery: Pub:
 Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care		For nursing care	
Single from <input type="text" value="£300"/>	to <input type="text" value="£300"/>	Single from <input type="text" value="£400"/>	to <input type="text" value="£400"/>
Shared from <input type="text"/>	to <input type="text"/>	Shared from <input type="text"/>	to <input type="text"/>

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

- Care for people who need:**
- Minimal help
 - Moderate help
 - A high level of help

- Can usually accept people with:**
- Visual impairment
 - Deafness
 - Urinary incontinence
 - Faecal incontinence
 - Moderate memory problems
 - Severe memory problems
 - Disruptive behaviour
 - Violent behaviour

- and/or people who:**
- Walk with a frame
 - Use a wheelchair
 - Are bedfast
 - Wander indoors
 - Wander outside

- Duration of care:**
- Short / respite Day care
 - Longer stay Home care
 - Trial visits can be arranged
 - Dedicated beds for respite care
 - Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Nazareth House

Durnford Street, Stonehouse, Plymouth, PL1 3QR



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Nazareth House is a purpose-built Home in spacious grounds, facing Plymouth Sound. Our homely atmosphere enables residents to enjoy as normal a life as possible. Our aim is to provide stimulation and caring for the physical, emotional and spiritual needs of the individual."

A home registered to provide care with nursing

Person in charge: Sister Mary Fallon, Manager

Telephone: (01752) 660943

Fax: (01752) 256842

e-mail:

Website:

Owner: The Sisters of Nazareth

Owner type: Voluntary organisation

Years open: 22

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion

Wheelchair access

To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Nazareth House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

CARE SPECIALISMS AND DETAILS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Violent behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite Day care
- Longer stay Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

What's not included?

- Hairdressing Chiropody
- Transport Trips
- Tel. installation Tel. bills
- Physiotherapy Toiletries



Care Options is a new source of information about care homes, being developed by EAC with support from Help the Aged. It aims to present and celebrate the diversity of homes in a way that helps individual older people understand which will best meet their lifestyle and cultural preferences, as well as their need for care. When completed it will provide the most accurate and detailed information available, but please accept that at present many gaps remain.

Warwick Park House

17 Butt Park Road, Honicknowle, Plymouth, PL5 3NW



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Warwick park House is a purpose built home accommodating up to 40 residents in single or double ensuite rooms. Care is provided for the elderly and the terminally ill and we are happy to provide respite care, convalescence or long term care o our residents."

A home registered to provide care with nursing

Person in charge: Ms Roberta Quarterman, Manager

Telephone: 01752 772433

Fax: 01752 773242

e-mail:

Website:

Owner: Warwick Park Ltd

Owner type: Private individual or company

Years open: 10

ACCOMMODATION

Private rooms

Single

Shared

Total ensuite

Communal rooms

TV lounge

Quiet lounge

Visitors lounge

Hobby room

Total lounges or seating areas

Residents may bring

Own furniture

Own decoration

Own possessions

Building type

Purpose built

Conversion

Wheelchair access

To all floors

Ground floor only

No access

Rooms have

Phone point

TV point

Lifts

Full lift

Stair lift

No lifts

Single storey

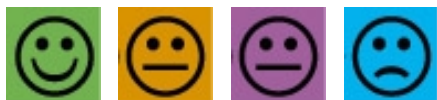
Outdoors

Garden

Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

Pets accepted

Home has a pet

Decision making

Residents' committee

Relatives' committee

Smoking

Smokers are accepted

Daily routines are

Fully flexible

Flexible to a degree

Meals

Meal times are flexible

Meals can be taken in own room

There is a choice of menu

Residents assist in planning meals

Meals are prepared in the home

Snacks are available at any time

Vegetarians are catered for

Special diets are accommodated

Family and friends

Overnight facilities available

Can usually accommodate visitors

Warwick Park House

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

CARE SPECIALISMS AND DETAILS

- Older people generally**
- Learning disability
 - Physical disability
 - Sensory impairment
 - Alcohol dependence
 - Drug dependence
 - Mental disability
 - Dementia
 - Terminal illness

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Duration of care:

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- Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

What's not included?

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Woodland Villa

91-93 Alma Road, Milehouse, Plymouth, PL3 4HE



a picture of this home is not yet available

OWNER'S DESCRIPTION

"Family owned and run ensures that clients are always able to see the owner. Continued personal involvement ensures that standards are high. 21 years of experience gives enormous insight into the needs of the clients and retains a stable staff. Since recreation space is broken into many areas, it allows groups to find their own peer group or mutual interest persons. TV is in all rooms but not in day rooms, thus avoiding the stifling of conversation. Nursing Care offers all facilities in fully equipped nursing rooms."

A home registered to provide care with nursing

Person in charge: Sylvia Wilcox, The Proprietor

Telephone: 01752 669625

Fax: 01752 250123

e-mail: gwynwilcox@btconnect.com

Website:

Owner: Sylvia Wilcox

Owner type: Private individual or company

Years open: 21

ACCOMMODATION

Private rooms

Single
 Shared
 Total ensuite

Communal rooms

TV lounge
 Quiet lounge
 Visitors lounge
 Hobby room
 Total lounges or seating areas

Residents may bring

Own furniture
 Own decoration
 Own possessions

Building type

Purpose built
 Conversion
Wheelchair access
 To all floors
 Ground floor only
 No access

Rooms have

Phone point
 TV point

Lifts

Full lift
 Stair lift
 No lifts
 Single storey

Outdoors

Garden
 Seating

Housing-with-care also provided on-site?

EAC Care Options Classification



ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Frequency of organised activities:

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Woodland Villa

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable:

Distances to:

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
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For nursing care

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