

Thank you for requesting a Care Options questionnaire. Simply print out, complete, and return to EAC.



Home name  
and address

This space is reserved for a picture of your home. Both prints and electronic formats are acceptable.

**OWNER'S DESCRIPTION**

Please use this space - or a separate sheet - to provide any other information you wish about your home.

Registered for:

Person in charge:

Telephone:

Fax:

e-mail:

Website:

Owner:

Owner type:  Year opened:

**ACCOMMODATION**

<p><b>Private rooms</b></p> <p>Single <input type="checkbox"/></p> <p>Double <input type="checkbox"/></p> <p>Total ensuite <input type="checkbox"/></p> <p>Total reg. beds <input type="checkbox"/></p> <p><b>Communal rooms</b></p> <p><input type="checkbox"/> TV lounge</p> <p><input type="checkbox"/> Quiet lounge</p> <p><input type="checkbox"/> Visitors lounge</p> <p><input type="checkbox"/> Hobby room</p> <p>Total lounges or seating areas <input type="checkbox"/></p>	<p><b>Residents may bring</b></p> <p><input type="checkbox"/> Own furniture</p> <p><input type="checkbox"/> Own decoration</p> <p><input type="checkbox"/> Own possessions</p> <p><b>Building type</b></p> <p><input type="checkbox"/> Purpose built</p> <p><input type="checkbox"/> Conversion</p> <p><b>Wheelchair access</b></p> <p><input checked="" type="checkbox"/> To all floors</p> <p><input type="checkbox"/> Ground floor only</p> <p><input type="checkbox"/> No access</p>	<p><b>Rooms have</b></p> <p><input type="checkbox"/> Phone point</p> <p><input type="checkbox"/> TV point</p> <p><b>Lifts</b></p> <p><input type="checkbox"/> Full lift</p> <p><input type="checkbox"/> Stair lift</p> <p><input type="checkbox"/> No lifts</p> <p><input type="checkbox"/> Single storey</p> <p><b>Outdoors</b></p> <p><input type="checkbox"/> Garden</p> <p><input type="checkbox"/> Seating</p>
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Is any housing provided on the site?

Details:

**ACTIVITIES**

Entertainment in the home

Outings

Regular activities programme

Facilities for hobbies

Involvement in gardening

Own minibus

Other transport for residents

Activities how often?

**LIFESTYLE**

<p><b>Pets</b></p> <p><input type="checkbox"/> Pets accepted</p> <p><input type="checkbox"/> Home has a pet</p> <p><b>Decision making</b></p> <p><input type="checkbox"/> Residents' committee</p> <p><input type="checkbox"/> Relatives' committee</p> <p><b>Smoking</b></p> <p><input type="checkbox"/> Smokers are accepted</p> <p><b>Daily routines are</b></p> <p><input type="checkbox"/> Fully flexible</p> <p><input type="checkbox"/> Flexible to a degree</p>	<p><b>Meals</b></p> <p><input type="checkbox"/> Meal times are flexible</p> <p><input type="checkbox"/> Meals can be taken in own room</p> <p><input type="checkbox"/> There is a choice of menu</p> <p><input type="checkbox"/> Residents assist in planning meals</p> <p><input type="checkbox"/> Meals are prepared in the home</p> <p><input type="checkbox"/> Snacks are available at any time</p> <p><input type="checkbox"/> Vegetarians are catered for</p> <p><input type="checkbox"/> Special diets are accommodated</p> <p><b>Family and friends</b></p> <p><input type="checkbox"/> Overnight facilities available</p> <p><input type="checkbox"/> Can usually accommodate visitors</p>
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Care Options provides information to older people and those who care for them, to help them choose a home that will provide the care they need and an environment that suits them. For your FREE entry, return this form to:

**EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP**

## Thank you for your interest in EAC's free Care Options service.

### CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious     Dietary     Language

Languages spoken:

### LOCATION

Location type:     Shops walkable for residents?

Distances to (in yards or miles):

Shop:     Bus stop:

Post office:     Social centre:

Chemist:     Town centre:

Library:     Rail station:

GP surgery:     Pub:

Bank:

### STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

How long has the present Manager been in post?     Less than a year  
or write in:  years

### REGISTRATION and SPECIALISMS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

- Minimal help
- Moderate help
- A high level of help

Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Challenging behaviour

and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

Duration of care:

- Short / respite                       Day care
- Longer stay                               Home care
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence

### WEEKLY COST

For personal care

Single from  to

Shared from  to

For nursing care

Single from  to

Shared from  to

Will accept local authority rates     Accept NHS Continuing Care funding rates

What's not included?

- Hairdressing                       Chiropody
- Transport                               Trips
- Tel. installation                       Tel. bills
- Physiotherapy                       Toiletries

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# CLASSIFICATION QUESTIONNAIRE

Please enter the name and postcode of your home:

Name:

Postcode:

## EAC Care Options Classification



Now please give your confidential views about providing care. There are no 'right' answers, and our questions are designed to produce the Care Options Classification only.

Your confidential views:	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Support and stimulation are just as important as taking care of residents' physical needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Homes have a responsibility to make sure residents keep in touch and stay involved with relatives, friends and former activities outside the home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encouraging residents to visit shops, churches or other places outside the home on their own only puts residents at unnecessary risk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A resident's safety is more important than their privacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residents should be able to decorate their rooms however bad their taste!	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Structure and clear, set routines are important for a well-run home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sometimes, if staff are busy, the resident has to be fitted in with the staff, rather than vice-versa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Giving the resident choices in a home is idealistic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is no reason to stop residents doing what they want when they want	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A manager's experience counts for more than training and qualifications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Complaints are evidence of openness in a home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspections are helpful to homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training must be enforced on homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A home is a hotel with care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An unannounced visit gives a better idea of what a home is like	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If another home was offering something we weren't, we'd look into offering it too	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It is not possible for all homes to meet the same standards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If people were more informed about care, they would be more likely to get good care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An active residents' committee is an excellent indicator of good care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Your answers will be used ONLY to generate your home's classification, and for statistical analyses. Please sign here to indicate that you accept this, and return to:

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