

Provider's Report – PRICES GUIDELINE

Bespoke reports on residents' views –type A and type B

NEW: these prices are now obsolete. You can now commission a full Resident Consultation Service for as little as £35 + VAT per scheme (November 2013)

Type B. Commissioned Resident Consultation Service (RCS)

Residents are asked to play the card game in groups of 3 to 6, and to return the score sheets, unseen by staff, to EAC in a Freepost envelope.

3 pages report presenting the residents' responses translated in star ratings for:

- 15 areas of interest within 5 main topics with comparisons with regional and UK-wide average ratings (1 page)
- 28 card statements within 4 topics with comparisons with regional and UK-wide average ratings (2 pages)

Plus:

- Standard introduction (3 pages)
- Awards data, facts, figures and findings (4 pages)
- The card game rules (1page)
- Participation made easy (1 page)
- Scheme details held in EAC's National Database (13 pages)

Costs:

Example for one scheme with a residents' population of 40

- 4 consultation packs at £5.50 = £22
- Data entry 10 groups of 4 = approx 1 hour = £30.00
- Create report = £120
- Total postage £5
- Share of development costs = £48
- Total = £225 + VAT

Prices from **£150 to £225 + VAT** per scheme depending on number of schemes covered and number of residents involved. Special quotes for larger schemes.

Consulted schemes are automatically entered for the annual
EAC *National Housing for Older People Awards*.

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Type A. Analysis of residents' feedback collected during the *National Housing for Older People Awards*' nomination process

Report similar to type B above

Standard report = **£107 + VAT**

Note: the price reflects the facts that the consultation packs have already been purchased, and that the residents' entries have already been captured and analysed for the Awards.

For more information, call 020 7820 1682 or email alex.billeter@eac.org.uk.