

## Provider's Report – PRICES GUIDELINE

Bespoke reports on residents' views –type **A** and type **B**

**Type A. Analysis of residents' feedback collected during the *National Housing for Older People Awards*' nomination process**

3 pages report presenting the residents' responses translated in star ratings for:

- 15 areas of interest within 5 main topics with comparisons with regional and UK-wide average ratings (1 page)
- 28 card statements within 4 topics with comparisons with regional and UK-wide average ratings (2 pages)

Plus:

- Standard introduction (3 pages)
- Awards data, facts, figures and findings (4 pages)
- The card game rules (1page)
- Participation made easy (1 page)
- Scheme details held in EAC's National Database (13 pages)

Standard report = £120 + VAT

**Type B. Commissioned resident consultation using the Awards' nomination pack (card game)**

Residents are asked to play the card game in groups of 3 to 6, and to return the score sheets, unseen by staff, to EAC in a Feepost envelope.

The response is more reliable than the Awards' feedback analysis:

More residents are likely to take part

Residents are unlikely to inflate their scores in the hope of winning an award

Report similar to type A

Indicative costs:

Example for one scheme with a residents' population of 40

- 4 consultation packs at £5.50 = £22
- Data entry 10 groups of 4 = approx 1 hour = £30.00
- Create report = £120
- Total postage £5
- Share of development costs = £50
- Total = £227 + VAT

Special costs for multi schemes surveys.

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