**Lordship Close**

Sheltered Housing Communal Building, Orwell, Royston, Hertfordshire, SG8 5TH. View on a map

**Manager:** South Cambridgeshire District Council, South Cambridgeshire Hall, Cambourne Business Park, Cambourne, Cambridge, Cambs CB3 6EA

**Telephone:** 03450 450 051

**Email:** housingadvice@scambs.gov.uk

**Web:** http://www.scambs.gov.uk

**Developer:** South Cambridgeshire District Council, http://www.scambs.gov.uk

<table>
<thead>
<tr>
<th>Type(s):</th>
<th>Retirement housing.</th>
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<tbody>
<tr>
<td>Properties:</td>
<td>21 bungalows.</td>
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<td>Services:</td>
<td>Visiting management staff (Visiting Sheltered Estate Officers, and Support Officers if needed) and Careline alarm service.</td>
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<tr>
<td>Facilities:</td>
<td>Lounge, laundry.</td>
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<tr>
<td>Lifestyle:</td>
<td>Both cats &amp; dogs generally accepted, but not to be replaced.</td>
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<tr>
<td>Tenure:</td>
<td>Tenure(s): Rent (social landlord).</td>
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</tbody>
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**Manager's notes:** Our sheltered housing is for older people who want to lead an independent life in their own home. It is designed to provide independence in a secure and friendly environment. We manage 43 sheltered estates in 30 villages throughout South Cambridgeshire. They consist of groups of bungalows or flats, with communal facilities available in most of them.

In each estate, a Sheltered Estate Officer is responsible for the management of the communal buildings and ensuring that safety checks and risk assessments are carried out regularly. Each Estate Officer is responsible for a number of estates, and divides their time between them. Officers Visit all residents' properties monthly to test alarms, pendants if applicable, and smoke detectors, and to note any changes in residents' circumstances.

If a resident has concerns about the estate, their property or the communal facilities, they can contact their Estate Officer on their mobile phone number. Officers can refer residents to our visiting support service if their are any concerns about their health and well-being.

Sheltered Estate Officers also work with tenants to encourage use of each the estate's communal rooms, to organise activities and
outings, and to encourage all residents and the wider community to take part in these activities.

**Info updated:** 06/08/2013.

**Properties available**
Check with Manager above - none notified to EAC.

**Additional resources**

**Photos:**

![Image](image-url)

**Map**

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**EAC** A leader in information and advice to older people