Benefits of living at a Hanover ExtraCare estate include:

- 24 hour alarm call system
- On site care team
- Your own front door
- Estate Manager service
- Pet friendly policy
- Security features
- Affordable rents
- Optional social events

If you would like to find out more about the estate featured, please see contact details below. Hanover welcomes applicants from all communities.

If you would like this leaflet in an alternative format, please contact the Corporate Marketing Department on 01784 446010.

Hanover ExtraCare is a Business Name of Hanover Housing Association.
Hanover Up&About is a Business Name of Hanover Housing Association.
Issued on behalf of: Hanover Housing Association, an exempt charity. Industrial & Provident Society No. 16324R, Housing Corporation No L00071. Registered Office: Hanover House, 1 Bridge Close, Staines, TW18 4TB.
...to Pineapple Place, Hambury Drive
King’s Heath, Birmingham

Estate facilities

- Pineapple Place is set in a quiet residential area and is a relatively new estate, around two years old. The flats are all contained in one block, which is a good security point.
- 31 one-bedroom and 3 two-bedroom self-contained flats built to wheelchair standard, each with a lounge, kitchen, two storage cupboards, full central heating and a bathroom with level-entry shower.
- Alarm call system linking each flat to the Estate Manager, the on-site care staff and the Hanover OnCall alarm control centre that provides help and assistance in the event of an emergency.
- The estate is encircled by a maintained garden with flower beds and paved areas with benches.
- On-site care provision by Social Services approved providers.
- A freshly cooked, hot midday meal is provided daily in the dining room.
- Weekly cleaning of the flats is also provided as part of the tenancy agreement.
- Communal facilities include lounge with tenants’ tea bar, library, dining room, laundry and a guest room with en-suite for use by relatives and friends. There is an on-site hairdressers and shop. A chiropodist, nurse and occupational therapist regularly visit the estate.
- The estate also has a wheelchair store with electric charging facilities.

Local surroundings

- Various shops, food outlets, chemist and a post office can be found just two minutes walk away. The town centre is a few minutes away by bus or taxi. It has excellent educational facilities, plenty of shops and local amenities and is a sought after location in which to live.

Transport links

- Birmingham and the West Midlands boasts a host of transport links, an efficient bus and taxi service and a metro system. The M42 is the nearest motorway link.
- The nearest bus stop is two minutes away from the estate and buses run every ten minutes.
- The Airbus from Birmingham city centre shuttles commuters to the airport every 30 minutes. Birmingham Airport in itself is a major international airport and right next to the National Exhibition Centre.

Social activities

- There are regular fitness classes, coffee mornings, entertainment, computer classes and other social events.
- Older people living in the surrounding area are encouraged to make use of the communal facilities so that the estate becomes part of the wider community.

Estate Manager

- The Estate Manager is available to offer support to residents and takes charge of the daily running of the estate, as well as dealing with any emergencies that may occur. Their duties include liaison with outside agencies, contractors and arranging for any help that residents may require. When the Estate Manager is off duty, or on holiday, the alarm call system will be linked to the Hanover OnCall control centre that will monitor alarm calls.