

# Sheltered Housing Scheme

## Felmores Court



*One of the courtyard communal gardens*

- ◆ Felmores Court is a complex of ground and first floor flats arranged around a central courtyard. The scheme can be found near the Area Office in the Felmores Centre
- ◆ The Local Area (Felmores) Housing Office is located at 13 Felmores End, Pitsea, (01268) 465200

- ◆ The Sheltered Scheme Co-ordinator can be contacted on (01268) 724970
- ◆ The shops are across the other side of the square of which the complex forms one side, and include a convenience store, newsagents, chemist and Post Office
- ◆ The nearest Doctors Surgery is in the same square as is the Dentist
- ◆ First National buses serve the complex from bus stops behind the shops in the square; the No. 5 bus operates a route that takes in Basildon Town Centre, Tesco and bus station, other routes go to the Hospital and Southend

### Useful telephone numbers

Applications/Allocations - 01268 294099    Benefit Agency - 01268 363000  
Supported Housing Officers - 01268 465026

# Felmores Court

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*The Common Room*

- ◆ Felmores Court has a Common Room for use by the tenants and offers a wide range of activities including: - Hairdresser Tues am; Bingo on Tues and Thurs, Darts on Weds evening, Handicraft Thurs am, Cards on Fri and Sun evenings. Outings are arranged throughout the summer months by the tenants social club

- ◆ Individual flats at the Felmores Court complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind



*Interior of one of the flats*

- ◆ **Supported People Charge** is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately £21 a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- ◆ **Service Charges** cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately £6 a week and if you are receiving Housing Benefit some of these charges may be paid for you