

Thank you for requesting a Care Options questionnaire. Simply print out, complete, and return to EAC.



Home name
and address

This space is reserved for a picture of your home. Both prints and electronic formats are acceptable.

OWNER'S DESCRIPTION

Please use this space - or a separate sheet - to provide any other information you wish about your home.

Registered for:

Person in charge:

Telephone:

Fax:

e-mail:

Website:

Owner:

Owner type: Year opened:

ACCOMMODATION

Private rooms

- Single
- Double
- Total ensuite
- Total reg. beds

Communal rooms

- TV lounge
- Quiet lounge
- Visitors lounge
- Hobby room
- Total lounges or seating areas

Residents may bring

- Own furniture
- Own decoration
- Own possessions

Building type

- Purpose built
- Conversion

Wheelchair access

- To all floors
- Ground floor only
- No access

Rooms have

- Phone point
- TV point

Lifts

- Full lift
- Stair lift
- No lifts
- Single storey

Outdoors

- Garden
- Seating

Is any housing provided on the site?

Details:

ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus
- Other transport for residents

Activities how often?

LIFESTYLE

Pets

- Pets accepted
- Home has a pet

Decision making

- Residents' committee
- Relatives' committee

Smoking

- Smokers are accepted

Daily routines are

- Fully flexible
- Flexible to a degree

Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

Family and friends

- Overnight facilities available
- Can usually accommodate visitors

Care Options provides information to older people and those who care for them, to help them choose a home that will provide the care they need and an environment that suits them. For your FREE entry, return this form to:

EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP

Thank you for your interest in EAC's free Care Options service.

CULTURE and RELIGION

Is the home specially suited to particular groups of people?

Is admission restricted to a particular group?

Is there any provision for minority or cultural groups?

Specific requirements addressed?

Religious Dietary Language

Languages spoken:

LOCATION

Location type: Shops walkable for residents?

Distances to (in yards or miles):

Shop: Bus stop:

Post office: Social centre:

Chemist: Town centre:

Library: Rail station:

GP surgery: Pub:

Bank:

STAFFING

- Manager has a Registered Manager's Award
- Home has an accredited ongoing staff training programme
- Home has an externally accredited quality assurance programme
- Home is involved in National Vocational Qualification assessment
- Each resident has a named keyworker

How long has the present Manager been in post? Less than a year
or write in: years

REGISTRATION and SPECIALISMS

Older people generally

Learning disability

Physical disability

Sensory impairment

Alcohol dependence

Drug dependence

Mental disability

Dementia

Terminal illness

Care for people who need:

Minimal help

Moderate help

A high level of help

Can usually accept people with:

Visual impairment

Deafness

Urinary incontinence

Faecal incontinence

Moderate memory problems

Severe memory problems

Disruptive behaviour

Challenging behaviour

and/or people who:

Walk with a frame

Use a wheelchair

Are bedfast

Wander indoors

Wander outside

Duration of care:

Short / respite Day care

Longer stay Home care

Trial visits can be arranged

Dedicated beds for respite care

Dedicated beds for convalescence

WEEKLY COST

For personal care

Single from to

Shared from to

For nursing care

Single from to

Shared from to

Will accept local authority rates

Accept NHS Continuing Care funding rates

What's not included?

Hairdressing Chiropody

Transport Trips

Tel. installation Tel. bills

Physiotherapy Toiletries

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CLASSIFICATION QUESTIONNAIRE

Please enter the name and postcode of your home:

Name:

Postcode:

EAC Care Options Classification



Now please give your confidential views about providing care. There are no 'right' answers, and our questions are designed to produce the Care Options Classification only.

Your confidential views:	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Support and stimulation are just as important as taking care of residents' physical needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Homes have a responsibility to make sure residents keep in touch and stay involved with relatives, friends and former activities outside the home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encouraging residents to visit shops, churches or other places outside the home on their own only puts residents at unnecessary risk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A resident's safety is more important than their privacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residents should be able to decorate their rooms however bad their taste!	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Structure and clear, set routines are important for a well-run home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sometimes, if staff are busy, the resident has to be fitted in with the staff, rather than vice-versa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Giving the resident choices in a home is idealistic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is no reason to stop residents doing what they want when they want	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A manager's experience counts for more than training and qualifications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Complaints are evidence of openness in a home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspections are helpful to homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training must be enforced on homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A home is a hotel with care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An unannounced visit gives a better idea of what a home is like	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If another home was offering something we weren't, we'd look into offering it too	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It is not possible for all homes to meet the same standard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If people were more informed about care, they would be more likely to get good care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An active relatives' committee is an excellent indicator of good care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Your answers will be used ONLY to generate your home's classification, and for statistical analyses. Please sign here to indicate that you accept this, and return to:

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