

# NATIONAL DATABASE OF HOUSING FOR OLDER PEOPLE



## HOUSING QUESTIONNAIRE

### 1. More about the accommodation

Scheme name and postcode

or EAC ref.

#### PROPERTY DETAILS

No. of properties to suit people with limited mobility?

No. of properties to suit regular wheelchair users?

No. of properties to lifetime homes standards?

There is storage for wheelchairs/electric scooters

Properties are served by a communal satellite tv aerial

Properties are wired for cable tv

#### The average sizes of properties are:

Studios /bedsits  sq. metres

1 bedroom  sq. metres

2 bedroom  sq. metres

3 bedroom  sq. metres

#### If there are flats:

There is a lift(s) If yes, how many?

There is a stair lift(s) If yes, how many?

They have private balconies

They have private patios or gardens

#### If there are rooms, studios or bedsits:

They have a kitchen

They have a wc

They have a bathroom

They provide fully self contained accommodation

#### LOCATION

Local Authority

Name given to the area by local people

#### Distances to external facilities:

Bus stop  yards, or  miles

Local shop  yards, or  miles

Post office  yards, or  miles

GP surgery  yards, or  miles

Social/day centre  yards, or  miles

Town /shopping centre  yards, or  miles

#### LOCATION (cont.)

Most residents find getting to the site:

easy  manageable  difficult

Less mobile people find getting to the site:

easy  manageable  difficult

The location is generally regarded as:

desirable  average  not so desirable

#### ALARMS, SECURITY and TELECARE

Scheme security features:

Security features for individual properties:

Alarm to call on-site staff

Other telecare services?

Ignore questions in grey panels if not relevant to your scheme

Wired for telecare

Telecare installed

Sensors (detectors) and monitors

Personal sensors

Property-based sensors

Smart home

CCTV

Others



## HOUSING QUESTIONNAIRE

### 2. More about the facilities

Ignore questions in grey panels if not relevant to your scheme

#### ADDITIONAL COMMUNAL FACILITIES

More than one lounge

Number of lounges:

Cafe

Bar / pub

Gym

Arts / crafts centre

Library

Shop

Treatment room

Pay phone

WCs

Hairdressing room

Jacuzzi

Pool

Other communal facilities:

Ignore questions in grey panels if not relevant to your scheme

#### CARE SERVICE FACILITIES

Dementia unit

No. of dementia properties:

Respite accommodation

No. of respite properties:

Intermediate care suite, or similar

Assisted bathroom

No. of assisted bathrooms:

#### STAFF FACILITIES

Manager's office

Care staff office

Staff overnight room with en-suite

Staff rest room with kitchenette

Staff locker and changing room

Main catering kitchen

#### DESIGN FEATURES

All facilities are accessible by wheelchair users

All facilities are designed for sensory impairment

There are features to help people with:

Visual impairment

Hearing impairment

Memory problems

Dementia

#### PARKING

No. of parking spaces for residents

No. of parking spaces for visitors

No. of parking spaces for staff

Total parking spaces

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## HOUSING QUESTIONNAIRE

### 3. More about the services

Ignore questions in grey panels if not relevant to your scheme

#### MEALS

##### If regular meals are available:

- There is generally a choice of menu
- Residents are consulted on menus
- All meals are prepared on site
- Vegetarians are specifically catered for
- Special diets can usually be catered for

##### If meals are served in a restaurant / dining room:

- Restaurant is open to the public
- Breakfast is always available
- Lunch is always available
- Dinner / evening meal is always available
- Meals can be delivered to residents' own homes**
- Breakfast can be provided
- Lunch can be provided
- Dinner / evening meal can be provided

#### SERVICES TO THE WIDER COMMUNITY

Services provided to the community at the scheme:

  
 None

Services delivered to the community from the scheme:

  
 None

Services delivered to other schemes:

  
 None

#### SERVICE PROVIDERS

Housing support:

Office postcode:

Care services:

Office postcode:

Ignore questions in grey panels if not relevant to your scheme

#### CARE SERVICES

##### If care services are provided on site:

- Intermediate care
- Respite care
- Dementia care
- Mental frailty
- Learning disabilities
- Physical disabilities
- Behaviour problems
- Nursing care
- Terminal illness

##### Care staff and responding to emergencies:

Please describe how care staff are deployed during the daytime:

Please describe how nighttime cover is provided:

#### NON-CARE SERVICES

We can provide or arrange:

- |  |   |
|--|---|
| <input type="checkbox"/> Hairdressing  | <input type="checkbox"/> Light domestic cleaning  |
| <input type="checkbox"/> Chiropody     | <input type="checkbox"/> Shopping                 |
| <input type="checkbox"/> Physiotherapy | <input type="checkbox"/> Housework                |
|  | <input type="checkbox"/> Personal laundry service |

Others:

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## HOUSING QUESTIONNAIRE

### 4. More about the service users / residents

Ignore questions in grey panels if not relevant to your scheme

#### ELIGIBILITY

##### Applicants / purchasers must:

- Be self funders
- Be on state benefits
- Have local connections
- Have a housing needs assessment
- Have a community care assessment
- Have a risk assessment
- Have a health assessment
- Have a minimum housing support need  
Minimum hours per week:
- Have a minimum personal care need  
Minimum hours per week:
- Have less than a maximum personal care need  
Maximum hours per week:

##### For couples, both partners must:

- Have a minimum housing support need
- Have a minimum personal care need

##### We accept people with:

- Visual impairment
- Deafness
- Memory problems - moderate
- Memory problems - severe
- Mild dementia
- Dementia
- Mobility problems - frame
- Mobility problems - wheelchair
- Mobility problems - bedfast
- Wandering problems - inside home
- Wandering problems - outside home
- Urinary incontinence
- Faecal incontinence
- Challenging behaviour - disruptive
- Challenging behaviour - violent

##### Our scheme is best suited to:

- People who need minimal help
- People who need moderate help
- People who need a high level of help

#### OVERALL PROFILE

- We cater for people with no or low level care needs
- We are aiming for a mixed population
- Our admission criteria are similar to residential care
- Residents will not need to move except to hospital

Other:

Lower age limit for new residents:

#### VISITING THE SCHEME

- Prospective residents can arrange to visit the scheme

If so, how should they do this?

#### APPLYING or PURCHASING

How should prospective residents apply to rent a property in this scheme, or find out about properties available to purchase?



## HOUSING QUESTIONNAIRE

### 5. More about ethos, culture and lifestyles

#### COMMUNITY INTERACTION

- The scheme is located within an existing active community
- The scheme is within easy reach of an existing active community
- The scheme relies on itself for community / neighbourhood interaction

#### MEETING ETHNIC AND CULTURAL NEEDS

- The scheme is intended for or specially suited to a specific religious, ethnic, professional or other group

Details:

- The scheme is restricted to a specific group

Details:

- Staff can speak languages other than English

Details:

No. of residents who prefer another language:

Details:

- We can meet cultural dietary preferences

- We facilitate spiritual and religious observance

Details:

#### ACTIVITIES

- There are regular social activities

Details:

Organised by:

#### The scheme also provides:

- A regular activities programme

Activities are:

 Daily  Weekly  Monthly

- Entertainment
- Outings
- Facilities for residents to garden or assist in it
- Own minibus
- Other transport for residents

Details:

#### LIFESTYLES and miscellaneous

- New residents are allowed to bring their cat
- New residents are allowed to bring their dog
- Pets can be replaced

Details:

- Smoking is not allowed in individual homes
- There is a Residents' Association

Residents are involved in running the scheme through:

Compared to our other schemes, this one is:

- popular  not so popular
- average  slow to let/sell



## HOUSING QUESTIONNAIRE

### 6. Service promise, costs and other materials

#### STATEMENT OF PURPOSE

Please state the ethos and purpose of your scheme as you would describe it to a potential customer. (Use a separate sheet or submit electronically if you prefer)

#### ASSESSMENT OF SERVICE

If you regularly measure outcomes to help assess the quality of your service and the well-being of your residents, please describe how you do this. (Use a separate sheet or submit electronically if you prefer)

#### ADDITIONAL DESCRIPTIVE TEXT

Please use this space or a separate sheet or email to highlight any qualities or features of the scheme which you have not been able to describe in this questionnaire.

#### COSTS

**Average new let rents excluding all charges:**

Studio	<input type="text"/>	per	<input type="text"/>
1 bed	<input type="text"/>		
2 bed	<input type="text"/>		

**Sale/resale prices start from around:**

Studio	<input type="text"/>
1 bed	<input type="text"/>
2 bed	<input type="text"/>
3 bed	<input type="text"/>

#### SERVICE CHARGES

**Service and support charges total about**

per

<input type="text"/>	<input type="text"/>
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#### SERVICE COSTS IN HOUSING-WITH-CARE

We want to understand how residents pay for the services that are available in this scheme. We realise that the picture can be very complex, and that different providers offer different packages.

Please would you let us have copies of whatever materials (schedules, brochures, etc) you have that detail the charges for individual services or service packages.

**Form completed by**

Name:

Email:

Phone:

Office postcode:

#### AUDIOVISUALS

**We would welcome any of the following materials in electronic format for display on our websites:**

- Photos
- Brochure
- Plans / drawings
- Reviews articles
- Care service inspection report
- Scheme manager photo
- Video / videoclips